Operation Excellence
卓越營運

Ensuring our start-ups springboard to success

Our teams of passionate staff work shoulder to shoulder, striving the best for the growth of the digital technology and start-up ecosystem. From the corporate level of assuring stellar corporate governance, healthy financial and board operations, upholding legal and administrative compliance to maintaining a high standard of openness and accountability.

With the dedicated efforts across teams, we have built the recognition of being an industry's key player. Not only we are a reliable partner of various industries and public events, meetings and conferences, our teams are also actively exploring collaboration and investment opportunities for talented start-ups.

We assist digital technology start-ups and companies in the Cyberport community with their promotion and technical needs, and support tenants and campus development. We combine technology elements with interesting and fun-living activities for the public, bringing technology to people's daily life in every possible way.

Cyberport's dedicated staff maintain top-notch performance to serve the rapidly growing digital technology community.

專業團隊　助初創企業成就非凡

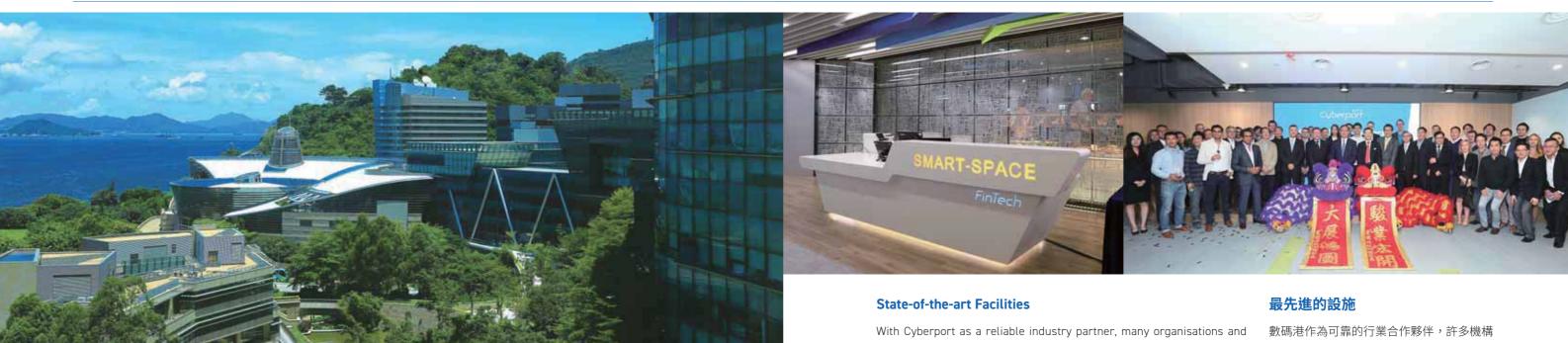數碼港團隊並肩努力，致力為數碼科技公司及初創企業的生態發展提供全方位的支援。在企業管理方面，確保公司有良好的企業管治、穩健的財務狀況及董事會良好運作，依法依規營運，維持高度的問責及管治透明度。

在團隊的不懈努力下，數碼港成為數碼科技業界的重要一員。我們不僅是業界活動以及公開活動、會議及討論會的理想合作夥伴，還是為具潛力的初創企業連繫協作和投資者的紅娘。

我們積極支援數碼港園區的初創企業和科技公司，滿足他們的推廣和技術需要，亦為園區公司提供完善舒適的工作環境。我們結合科技來舉辦有趣味的活動，透過不同渠道提升大眾對數碼科技的認識和興趣。

數碼港團隊竭誠盡責，矢志讓數碼科技社群迅速發展。

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A Healthy and Sustainable Campus Environment

Cyberport covers an expansive amount of facilities, and we strive to provide healthy, sustainable environments to all our users across our vast campus of over 1,000,000 sq. ft.. The guardians of the campus, our Campus Management team and our facilities management office, keep our campus safe and well maintained. Cyberport is a supporter of the "Energy Saving Charter 2016", in which we pledge to actively maintain indoor air temperature and quality, control the eco-friendliness of materials and solvents used by tenants, and monitor energy consumption across the Cyberport premise. To this end, we introduced the Intelligent Building Management System to control air temperature and air flow.

Thanks to the efforts of the Technical Services Team, Cyberport received industry recognition with Excellent Class awards for all Cyberport office buildings and The Arcade in the Indoor Air Quality Certificate Award.

一個健康及可持續發展的園區環境

數碼港提供最完善的設施,在超過100萬平方呎的龐大園區,為全體用戶提供健康及可持續發展的環境。我們的設施及園區管理團隊竭力保持園區的安全,並確保得到完善的管理。數碼港支持「室內溫度節能約章2016」,並承諾盡最大努力保持室內空氣溫度和質量,要求租戶使用對生態環境友好的物料和溶劑,同時監測數碼港社區內耗用能源的情況。為此,我們更推出了智能樓宇管理系統,來監察空氣溫度和空氣流通。

有賴建築工程團隊的努力,數碼港的辦公大樓及商場均取得室內空氣質素檢定證書(卓越級),努力獲專業肯定。

State-of-the-art Facilities

With Cyberport as a reliable industry partner, many organisations and companies choose our venues to host meetings, conferences, and events, such as Accenture's FinTech Innovation Lab Asia-Pacific, Blockchain Strategies for Business, IngDan i.Future Competition 2016, Lenovo Accelerator TOP TEN program and Singularity University Master Class. Cyberport itself also organises many key industry events year-round, often times conducted across borders and engages people who cannot attend in person. In 2016/17, we upgraded audio visual facilities in our Conference & Exhibition Centre, including installing Ultra HD LED display walls for multi–media display and procured new stage lighting to enhance our capability to host different functions and events.

Our new Smart-Space FinTech, opened in December 2016, has greatly enhanced our capacity to serve the growing number of FinTech start-ups in Hong Kong. The new space of 35,000 sq.ft. has been equipped with the most advanced AV equipment. These include a new Smart Board and web-based virtual meeting room for multi-location collaboration, 4K-ready video infrastructure, and broadcast-grade IPTV, which allows distributing live content to the entire Cyberport campus and beyond.

Including this new Smart-Space, Cyberport has co-working space of over 122,000 sq. ft. of floor area; a vibrant and innovative environment where like-minded digital technology entrepreneurs can come together and create impactful solutions.

最先進的設施

數碼港作為可靠的行業合作夥伴,許多機構和公司均會選擇我們的場地舉辦會議、大型論壇及活動,例如埃森哲在數碼港舉辦第三屆「亞太區金融技術創新實驗室」、「區塊鏈業務策略論壇」、「硬蛋i未來大賽2016」、「聯想全球TOP TEN計劃」及奇點大學大師班。數碼港本身也舉辦很多重要的行業活動,當中不少活動更是橫跨不同國界進行,讓未能親身到現場的人士也能參與其中。在2016/17年度,我們提升了會議及展覽中心的影音設備,包括安裝超高清LED顯示牆用作多媒體展示,亦添置新的舞台燈光設備,以提升我們舉辦不同會議及活動的質素。

全新的Smart-Space FinTech於2016年12月開幕,以配合香港日益漸大的金融科技初創企業社群。3萬5千平方呎的Smart-Space FinTech配備了最先進的影音設備,包括新的智能白板和網絡虛擬會議室,方便用家進行跨地域會議;也配備了4K視頻基礎設施和廣播級數的網絡電視,可實時將影像直播到整個數碼港園區以至世界各地。

包括新的Smart-Space在內,數碼港共有超過12萬2千平方呎樓面面積的共享工作空間;這個充滿活力和創意無限的氛圍,讓志同道合的數碼科技創業家聚首一堂,創造出具影響力的解決方案。

Technology Infrastructure Enablement

Information security and network stability are crucial to technology-related businesses. In 2016/17, our IT Team upgraded the Cyberport Central Data Exchange (CDX) to improve the performance, capacity, and reliability of our underlying facility infrastructure. The renewed CDX is more energy efficient and resilient against external cyber threats, and adheres to green data centre practices. Power density has been increased as well, to support the growing demand from cloud computing and other emerging technologies, and empower start-ups to grow further and beyond.

In 2016/17, we received a record high number of applications for our entrepreneurship programmes. To facilitate cross-team collaboration and ensure efficient application processing, the IT Team deployed an integrated and streamlined Entrepreneurship Management System where profiles of applicants can be updated in real time. The system enhances effective information management, reduces duplicate effort, and enables operational efficiency. All these help Cyberport to better support its growing community and start-ups to achieve market success.

完善的科技基礎設施

信息安全和網絡穩定對科技相關行業十分重要。於2016/17年度,我們的資訊科技團隊提升了數碼港中央數據交換處(CDX),以改善園區基礎設施的性能、容量和可靠性。升級後的CDX不但節省能源,更加強了抵禦對網絡威脅的能力,同時貫徹綠色數據中心的精神。此外,我們也提升了系統的供電密度,以支持雲端計算和其他新興技術的增長需求,讓初創企業家更能發揮他們的鴻圖大計。

在2016/17年度,申請我們創業支援計劃的數目創新高。為提升處理效率及促進跨團隊協作,資訊科技團隊所建立的「綜合及精簡創業管理系統」已投入服務,系統可以實時更新資料,並提升信息管理及運營效率,亦減少重覆的工作。上述各項措施均有助數碼港為日漸成長的社區提供更完善的支援服務,促使初創企業成就非凡。

Talent Development

We believe that praise and recognition are essential in a workplace, and that appreciation is a fundamental need along one's career development path. Every year, our Human Resources Team organises a series of staff engagement and team-building activities for our colleagues to foster cross– team collaboration. During the year, with the aim of reinforcing staff engagement, we organised fun-filled events that gave colleagues opportunities to show each other recognition, strengthen team spirit, and build trust for cross– team collaboration.

For example, at an annual team building activity, new members of the company and existing colleagues joined together to run an imaginary café. The exercise provided an opportunity for staff engagement, communication, and showed appreciation to one another. Events such as annual corporate dinner also gave Cyberport's management a chance to thank the colleagues for their year-round contribution.

Cyberport, as a public body, is committed to the highest possible standards of openness and accountability. In 2016/17, we also organised a total of more than 360 hours of trainings and workshops on such varied topics as compliance, personal data handling, and equal opportunities.

人才發展

我們認為對員工的表揚和肯定十分重要,亦是職業發展的原動力。每年,人力資源團隊會策劃一系列提升員工參與及跨團隊合作的活動,藉此促進各團隊之間的默契。年內,為進一步提升員工的參與,我們舉辦了一系列有趣的活動,讓同事之間表達對彼此的欣賞,加強團隊精神,建立跨團隊的互信及協作精神。

舉例說,在我們年度的團隊協作活動中,新成員和現有同事合作籌辦了一間虛擬咖啡館。這活動讓同事間打成一片、增進溝通及表達欣賞。此外,週年晚宴等活動讓數碼港的管理層有機會向同事致謝,感謝他們於過去一年對數碼港的付出。

數碼港作為公營機構,在管治透明度及問責性上均致力達到最高標準。於2016/17年度,我們舉辦了超過360多個小時的培訓和研討會,討論不同議題如合規性、個人信息處理和平等機會。

Community Engagement

Cyberport cares for the community and how society develops, and we take our corporate citizenship very seriously. In October 2016, for example, we supported the Christina Noble Children's Foundation's Family Fun Movie Day to raise funds for underprivileged children and those at risk of commercial or sexual exploitation in Vietnam and Mongolia.

We also sponsored the Cornerstone Association's Cornerstone Charity Walkathon and Carnival, which raised funds for cerebral palsy and disabled children in Mainland China to provide integrated learning and extend rehabilitation training. Moreover, CyberRun for Rehab was held for the 13th time at Cyberport. The event aimed to raise money for training and rehabilitation services to over 4 million disabled children in Hong Kong and rural Mainland China.

關懷社區

數碼港作為企業公民的一份子，十分關心社區及社會發展。於2016年10月，我們支持「CNCF慈善家庭電影同樂日」，為貧困兒童和可能遭受剝削或性侵犯的越南及蒙古兒童籌款。

我們還贊助了房角石協會的「步行籌款暨嘉年華」，為中國內地的腦癱和殘疾的兒童籌集資金，提供綜合學習和復康訓練。此外，數碼港舉辦的「健康漫步數碼港」活動已踏入第13個年頭，該活動旨在為在香港和中國內地鄉郊的四百萬殘疾兒童籌款，善款用於提供培訓和復康服務。

We also organised various STEM workshops and interactive games day at the Arcade to inspire the young generation during festive seasons.

In addition to the above, we actively introduced solutions developed by Cyberport start-ups to the local community through media exposure, event engagement, and solution showcases within the community. These raised the public's impression and awareness on how digital technology has been improving their lives and on the possibility of innovation, making them a support for digital technology development.

數碼港商場於節日亦有舉辦一系列與STEM相關的工作坊及互動遊戲日。

除上述外，我們積極地透過傳媒、不同的活動及展覽，向公眾介紹數碼港內的初創企業最新的研發，提升大眾對數碼科技的認識，向他們展示科技如何改變生活及其無限可能，爭取社會對發展數碼科技的支持。