



To Users of the Arcade
From Network Operations Centre (NOC)
Date 4 April 2019

Notification of IPN and Wi-Fi Network Upgrade

Dear All,

As part of our continuous improvement efforts to enhance the performance and availability of Cyberport's IT&T infrastructure, NOC has arranged an upgrade of the network equipment with details as follows:

Affected period:

12 April 2019 (Friday) 11:00 p.m. to 13 April 2019 (Saturday) 6:00 a.m. (7 hours)

Affected services:

Users of the Arcade may experience a **15-minute** service interruption on IPN and Wi-Fi network connection.

Should you have any queries, please feel free to contact NOC at 8100 9503.

We apologize for any inconvenience caused.

Best Regards,

Solomon Au Yeung

NOC Operation Manager