



Our Ref.: CP-UPML/7.1/115/19

8th April 2019

**Notice of Work to
All Retail Tenants at The Arcade**

Dear Companies at Cyberport,

Cyberport – Notification from Network Operations Centre

Kindly find the attached notice from Network Operations Centre for your reference.

Thank you very much for your kind attention. Should you have any enquiries, please feel free to contact Network Operations Centre at 8100 9503.

Yours faithfully,

Tim LAW
Cyberport Facilities Management Office
Tel : 3166 3111
Fax : 3166 3100
Email : facility@cyberport.hk

cc : TL/MS/VW – UPML

If you do not wish to receive any promotional material from us, please reply to: facility@cyberport.hk stating the email address (es) you wish to unsubscribe. Thank you!



To Users of the Arcade
From Network Operations Centre (NOC)
Date 4 April 2019

Notification of IPN and Wi-Fi Network Upgrade

Dear All,

As part of our continuous improvement efforts to enhance the performance and availability of Cyberport's IT&T infrastructure, NOC has arranged an upgrade of the network equipment with details as follows:

Affected period:

12 April 2019 (Friday) 11:00 p.m. to 13 April 2019 (Saturday) 6:00 a.m. (7 hours)

Affected services:

Users of the Arcade may experience a 15-minute service interruption on IPN and Wi-Fi network connection.

Should you have any queries, please feel free to contact NOC at 8100 9503.

We apologize for any inconvenience caused.

Best Regards,

Solomon Au Yeung

NOC Operation Manager