

Our Ref.: JLL/CYBT/2021/C/990

6th October 2021

**Notice to
All Tenants at Cyberport**

Dear Sir/Madam,

Cyberport – Tenant Bus Services Survey

We are working to improve your experience of our tenant bus services. As an overall review of the current tenant bus services, we've engaged an independent survey company to carry out face-to-face survey at Cyberport with the objective of understanding of tenant's commuting habits to work. Details are as follows:

Date	7 th October 2021 (Thursday), 8 th October 2021 (Friday), 11 th October 2021 (Monday)
Time	08:30hrs – 19:00hrs

The survey interviewer will wear a green T-shirt with "CSG research" printed on the T-shirt. They will conduct the face-to-face interviews at The Arcade, IT Street, and The Annex.

Upon completing the questionnaire, voucher will be given out on a first-come-first-served basis and while stock last.

All tenants are encouraged to participate in this survey which would help in the development of future improvements to our tenant bus services. Thank you in advance for your attention to this matter for your participation in this important survey, we value our tenant's views and opinions – We want to hear from you!

Should you have any enquiries, please feel free to contact our Customer Services hotline at 3166 3111.

Yours faithfully,

Cyberport Facilities Management Office

T: +852 3166 3111

facility@cyberport.hk



Welcome to use Cyberport Customer Service Portal!

<https://service.cyberport.hk/csp>

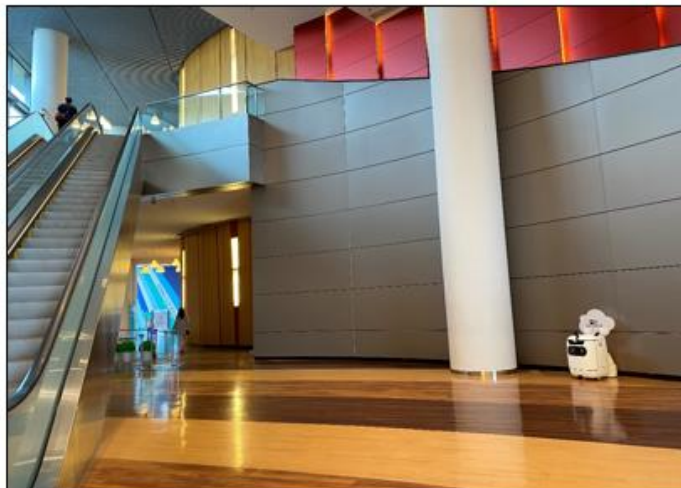


Survey Locations:

1. IT Street, Core B, Cyberport 3



2. The Entrance of the Arcade at Level 3



3. Green Concourse, Core E, Cyberport 3



4. Level 3, The Arcade



5. The Annex

