

For Immediate Release

Update on Cyberport cybersecurity incident

Hong Kong, 12 September 2023 – After discovering an intrusion into its systems in mid-August (the “Incident”), Cyberport took immediate steps to mitigate any potential impact, including shutting down the affected computer equipment, promptly launching a detailed investigation with the assistance of independent cybersecurity experts and making a police report and seeking assistance from law enforcement. Cyberport has also immediately implemented measures to strengthen the security of its network and systems to further enhance the data protection. We have also notified the Office of the Privacy Commissioner for Personal Data on 18 August.

As the extent of the data impacted was yet known at the time, we decided not to disclose the Incident externally to avoid any unnecessary concern. We were subsequently made aware that some information available on the dark web could potentially be related to the Incident and we immediately made a public announcement on 6 September and contacted persons who may have been affected.

Today, we were alerted to further information on the dark web that may be related to the Incident. According to the latest investigation, the information includes names and contact details of individuals, human-resources related data of employees, ex-employees and job applicants, and a small number of credit card records.

Potentially affected persons are being contacted directly and are provided complimentary identity monitoring services offered by professional cybersecurity expert. A dedicated website has been set up at <https://www.cyberport.hk/infosecurity> to provide more information. Cyberport will regularly update the website with the latest information.

As a precaution against the possibility of identity theft, we encourage you to be on the lookout for any suspicious activities or notifications across your accounts. Out of an abundance of caution, some additional steps you may wish to take include changing your password regularly, and ensuring you do not use common passwords across multiple accounts.

As the victim of a malicious intrusion, Cyberport condemns all form of cybercrime and will fully cooperate with law enforcement. We deeply regret any inconvenience or concern this incident may have caused. We would like to assure the public that we have taken proactive and decisive measures to strengthen the security of our networks.

For any enquiries, please contact our dedicated response team at infosecurity.cs@cyberport.hk.

###

For media enquiry, please contact:

FleishmanHillard Hong Kong

Silvia Wu / Carmen Yu

Tel: (852) 6773 0217 / 9012 4134

Email: silvia.wu@fleishman.com /
carmen.yu@fleishman.com

About Cyberport

Cyberport is Hong Kong's digital technology flagship and incubator for entrepreneurship with over 1,900 members including over 800 onsite and close to 1,100 offsite start-ups and technology companies. It is managed by Hong Kong Cyberport Management Company Limited, wholly owned by the Hong Kong SAR Government. With a vision to be the hub for digital technology, thereby creating a new economic driver for Hong Kong, Cyberport is committed to nurturing a vibrant tech ecosystem by cultivating talent, promoting entrepreneurship among youth, supporting start-ups, fostering industry development by promoting strategic collaboration with local and international partners, and integrating new and traditional economies by accelerating digital transformation in public and private sectors.

For more information, please visit www.cyberport.hk