

ENVIRONMENTAL, SOCIAL AND GOVERNANCE

环境、社会及管治



With climate change at the forefront of international concern, it is vital for businesses and organisations to rethink how they operate sustainably. Cyberport considers climate change to be a crucial topic that guides everyday decision making from management of the premises to funding start-ups that focus on this issue. We strongly encourage forward thinking and innovation to foster a society that thinks outside the box when tackling climate change. Achieving carbon neutrality, in particular, has been one of our key corporate goals. We have thus carried out several decarbonisation initiatives, including setting up a solar panel system in generating electricity, replacing a new air conditioning system to increase energy efficiency, recycling greywater to support campus operations, among others.

Cyberport will continue to work towards a more sustainable future by taking appropriate actions in becoming a more environmental and socially conscious enterprise. We build on our existing strengths and are constantly exploring new initiatives to attain net-zero carbon emissions and alignment on established international standards like the 17 United Nations Sustainable Development Goals (SDGs).

This chapter includes Cyberport's ESG actions and targets during the financial year ended 31 March 2022. We share how we align Cyberport's communal strengths in technology with ESG and further elaborate on environmental aspects, including energy consumption and emissions reduction. During the year, Hong Kong Cyberport Management Company Limited (HKCMCL) was one of the finalists nominated for Facilities Management Team of the Year at the annual Royal Institution of Chartered Surveyors (RICS) Awards. Together with Jones Lang LaSalle Hong Kong (JLL Hong Kong), we were highly commended for our collective efforts in creating a vibrant community to facilitate growth of I&T in Hong Kong. Furthermore, we have identified key climate risks relevant to our operations that are detailed in the environmental section of this chapter.

随着气候变化成为国际关注的焦点，企业及组织有必要重新思考，如何以可持续的方式营运。数码港认为气候变化是关键因素，影响日常决策包括如何管理园区、对专注相关议题的初创企业提供资助。我们大力倡导前瞻性思维和创新，鼓励社会跳出固有思维，应对气候变化，而实现碳中和是我们其中一个主要企业目标。因此，我们开展多项减碳措施，包括装设太阳能发电系统、更换空调系统以提高能源效益，以及回收灰水以支持园区营运等。

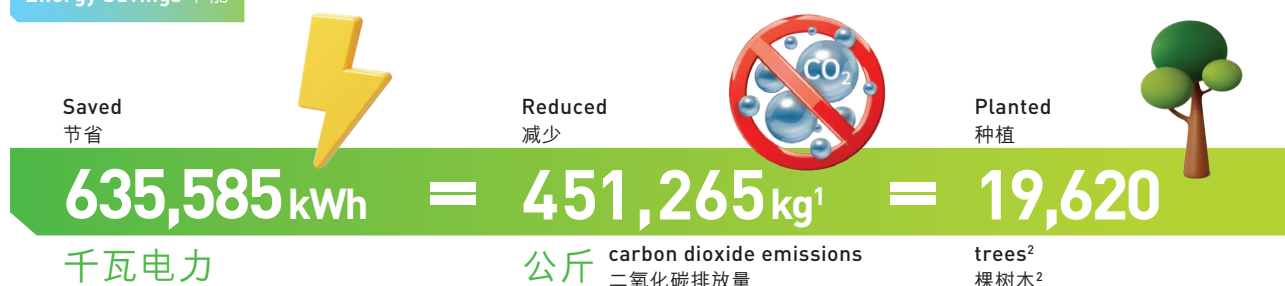
数码港将继续为可持续发展的未来而努力，并透过采取適切行动，成为更环保及履行企业社会责任的企业。我们会在已发展的基础上，不断探索新措施，以实现净零碳排放，同时响应国际标准，包括17项联合国可持续发展目标。

本章节涵盖截至2022年3月31日止财政年度，数码港在环境、社会及管治范畴的措施和目标。我们会分享，如何结合数码港拥有的科技优势与管治要素，进一步推行环境保护的举措，包括减低能源消耗和碳排放等。今年，在皇家特许测量师学会举办的香港年度大奖，香港数码港管理有限公司联同香港仲联量行，获得“年度设施管理团队”奖项，表彰共同努力创建一个充满活力的社群，促进香港科创发展。我们亦已识别与运营相关的重大气候风险，并在本章节的环境部分作出详细说明。

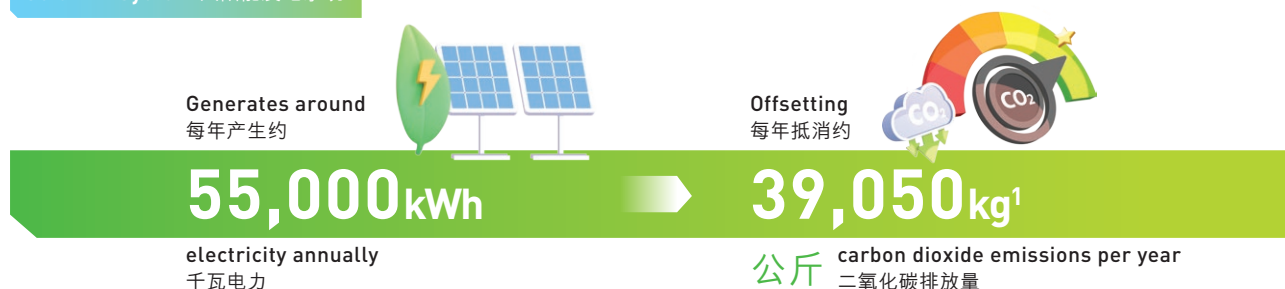
Environmental Statistics

环境数据

Energy Savings 节能



Solar PV System 太阳能发电系统



¹ Figures were calculated based on the amount of carbon emissions per unit published on Hong Kong Electric Investments' corporate website (<https://www.hkelectric.com/en/customer-services/carbon-calculator>).
数据乃根据港灯电力投资公司网站(<https://www.hkelectric.com/en/customer-services/carbon-calculator>)公布的每单位碳排放量计算。

² Based on the calculation of a 5-metre tall tree absorbing carbon dioxide at a rate of 23kg per year.
以一棵五米高的树木一年吸收约23公斤的二氧化碳计算。

We will expand our use of renewable energy as we plan to install more solar power systems at Cyberport 3 and Cyberport 4A. The target for these systems is an annual electricity generation of 80,000kWh, which will reduce over 57,000kg of carbon dioxide emissions.

我们将在数码港3座及4A座安装更多太阳能发电系统来增加可再生能源的使用。我们以实现每年产生80,000千瓦电力为目标，而这将减少超过57,000公斤的二氧化碳排放量。

Consideration of Climate Risks

As an enterprise that seeks continuous progress to remain competitive, Cyberport stays up to date with market standards to better understand how the industry is evolving and expectations are changing. We have performed an assessment on climate risks to identify the risks and associated impacts for our organisation. Both physical and transitional risks are identified, which are further explained in the table below. In addition, we have implemented the necessary measures to address these climate risks.

气候风险考量

作为一间寻求持续进步以保持竞争力的企业，数码港紧贴市场标准，充分了解行业发展，应对市场不断的改变和期望。我们对气候风险进行评估，识别对数码港带来的危机和影响。识别实体及转型风险并详述于下表。此外，我们已实施必要措施，以应对该等气候风险。

Type of Climate Risk 气候风险类型	Specific Risk 特定风险	Potential Impacts 潜在影响	Resilience Measures 应对措施
Physical 实体	<ul style="list-style-type: none"> Extreme weather events (flooding, extreme heat and tropical typhoon) 极端天气事件（洪水、极端高温及热带台风） Overpopulation leading to spread of disease [e.g. COVID-19] 人口过剩导致疾病传播（例如新冠病毒） 	<ul style="list-style-type: none"> Cyberport may be affected by frequent extreme weather events due to climate change, so it is subject to more damage and higher risk of human endangerment. Appropriate safety measures need to be implemented to address this risk and minimise harm to tenants at Cyberport 面对气候变化，当数码港被频繁的极端天气事件威胁，有机会受到更大的破坏，令人面临相对更高的危险。数码港需要采取适当的安全措施，应对这种风险以尽量减少对租户的影响 As the human population continues to grow, more densely populated areas will be prone to illnesses and infections [e.g. COVID-19] 随着人口不断增长，人口更密集的地区将更容易出现疾病和感染（例如新冠病毒） Contingency plans and precautionary actions are to be taken to protect members of the community where Cyberport operates 应采取适当的应变计划和预防措施，以保护数码港社群成员的健康及安全 	<ul style="list-style-type: none"> Launched the "Braving the Epidemic" platform providing information on applications to fight COVID-19 推出“敢创抗疫”平台，提供关于应对新冠病毒的抗疫信息 Implementing safety measures on campus during the COVID-19 pandemic to reduce transmission [see 'Care for Tenants' section of this chapter for more details] 于新冠疫情期间，在园区内实施各项安全措施，以减少病毒传播（相关详情请参阅本章的“关怀租户”一节） Collaborating with well-trusted contractors and procuring safe and high quality construction materials for building projects, such as the Cyberport Expansion Project to withstand extreme weather events 与值得信赖的承建商合作，为数码港建筑项目（如数码港扩建计划）采购安全和优质的建筑材料以抵御极端天气事件 Supporting and investing in start-ups focusing on sustainability to reduce the impacts of climate change and extreme weather events 支持和投资以可持续发展为重点的初创企业，以减低气候变化和极端天气事件的影响 Hosting workshops that cover ESG topics to increase awareness on climate change and sustainability, thus, better preparing for responses to extreme weather events 举办涵盖ESG主题的工作坊，以提高对气候变化和可持续发展的意识，从而为应对极端天气事件作更好的准备

Type of Climate Risk 气候风险类型	Specific Risk 特定风险	Potential Impacts 潜在影响	Resilience Measures 应对措施
Transitional 转型	<ul style="list-style-type: none"> Policy risk 政策风险 Reputation risk 声誉风险 	<ul style="list-style-type: none"> Regulatory and policy changes in achieving a low-carbon economy affects the overall operations of the business. Any non-compliance will adversely affect the reputation and reliability of Cyberport. Cyberport needs to continually transition to renewable energy sources (i.e. solar, wind and hydro), reduce carbon emissions and incorporate innovative and sustainable designs to remain competitive in the industry 当落实低碳经济的监管和转型政策调整，会影响企业的整体运营。凡有违规行为，都会对数码港的声誉和可靠性造成不利影响。在这段过渡期间，数码港需使用可再生能源（即太阳能、风能和水电）、减少碳排放，并采用创新和可持续的设计，在行业中保持竞争力 	<ul style="list-style-type: none"> Consolidation and coordination with tenants to provide one-stop shuttle buses to minimise traffic congestion and reduce carbon emissions 与租户整合协调，提供一站式穿梭专车，以减轻交通挤塞和减少碳排放 Installation of Electric Vehicle (EV) charging stations at carparks 在停车场安装电动车充电站 Redevelopment of the Le Méridien to include sustainability features (see 'A Greener and More Efficient Cyberport' section of this chapter for more details) 改建艾美酒店，以融入可持续发展特色（详情请参阅本章“更环保高效的数码港”一节） Cyberport Expansion Project to implement carbon neutrality initiatives (see 'A Greener and More Efficient Cyberport' section of this chapter for more details) 开展数码港扩建计划，以推行碳中和措施（详情请参阅本章“更环保高效的数码港”一节） New Lotus Pond at Cyberport for greenery enhancement at the premises 数码港新建莲花池，增加绿化空间 Reskinning recycling facilities to enhance efficiency of sorting materials 改善回收设施，以提高分类的效率

Leveraging Technology in Our Climate Change Response

Technological advancements have enabled the world to pursue countless opportunities and make ideas into a reality. With Cyberport's focus and strength in technology, we have leveraged upon this specialty to respond to ESG opportunities and will continue to integrate technology in addressing climate change.

We have enhanced our waste management this year by refining our recycling facilities throughout our campus. The **'Big Belly' smart recycling bins** are solar powered and installed with an intelligent sensor and compressor that compacts recycled content when they are full and sends notifications to cleaning staff for collection. Through this upgrade, clean energy is utilised and working efficiency is increased. The 'Big Belly' bins have also been reskinned with vibrant colours for users to easily identify the types of materials to be placed in the associated bins. Proper categorisation and handling of recycled goods are crucial in reducing overall waste generated.

运用科技应对气候变化

科技进步为世界带来无限的机会，令创意变成现实。凭藉在科技方面的专注和实力，数码港用已有的专长回应环境、社会及管治范畴的机遇，并将继续通过整合科技，以应对气候变化。

今年，我们通过改善园区的回收设施，加强废物管理。园区内设置俗称“大胃王”的智能回收箱，采用太阳能供电，并安装智能传感器及压缩机，当快将满溢时，会自动压缩回收物，及通知清洁人员进行收集。升级的设施既使用洁净能源，亦提高了工作效率。“大胃王”回收箱还换上色彩分明的外观，方便用户根据回收物品的类型，分门别类投进相应的回收箱。正确分类和处理回收物品，对于减少丢弃废物总量至关重要。



Colourful recycling bins are solar powered with intelligent sensor installed that allow them to send notifications to cleaning staff for collection when they are full.

色彩缤纷的回收箱均采用太阳能供电，并安装了智能传感器，当回收箱快将满溢时，可以自动通知清洁人员进行收集。



A disinfection robot busily cleans the premises to ensure a germ-free environment.

消毒机器人忙于打扫场地，打造无菌环境。

Cyberport has implemented a 'smart system' for its washrooms around the campus, such as installation of sensors that provide updates to the Facility Management team on performing emergency repairs. We have worked with Softhard.IO, a Cyberport incubatee, since 2019 to utilise **Indoor Air Quality (IAQ) sensor technology** in restrooms to freshen up the environment.

We continue to use disinfection robots created by our incubatees, Rice Robotics and Avalon Steritech, on our premises in the wake of the COVID-19 pandemic to reduce the spread of the virus and maintain a clean space for everyone.

With EVs currently dominating the market in response to lowering carbon emissions, Cyberport has engaged its incubatees, oneCHARGE Solutions and LHC New Energy Company, to apply an **EV charger system** at carpark areas to boost convenience for EV owners and encourage a cleaner alternative to travel. We will continue to engage in raising our campus capacity for EV charging.

A Greener and More Efficient Cyberport

During the year, Cyberport has furthered its efforts in applying sustainable features in its daily operational activities.

Improving the Tenant Bus System

We noticed that the independent operation of bus routes by Cyberport and individual tenants results in duplicated efforts, spare seating capacity and unnecessary traffic flow. As such, we have undergone an initiative to consolidate our tenant bus fleets with the purpose of increasing efficiency, as well as lowering the carbon footprint of our campus. Through centralising bus routes, we have increased the utilisation of bus capacities and reduced the campus' carbon emissions by around 55 tonnes per year. We complemented this consolidation effort with a new tenant bus app rolled out in January 2022, with features including real-time update of bus locations and instant alerts in the case of special situations.

数码港已在园区内的洗手间，安装“智能管理系统”，包括设有传感器，及早通知设施管理团队以提供紧急维修。另外，自2019年以来，我们与数码港培育公司 Softhard.IO 合作，在洗手间中透过室内空气质量传感器科技，保持环境清新。

新冠疫情爆发后，我们在园区内引入培育公司 Rice Robotics 和 Avalon Steritech 研发的消毒机器人，以减少病毒传播，保持公共场所清洁卫生。

因为能降低碳排放，电动车现今占据市场主导地位。面对趋势，数码港已委托其培育公司 oneCHARGE Solutions 及 LHC New Energy Company，于停车场引入电动车充电系统，以方便电动车车主，并希望借此鼓励更多采用环保的出行方式。其后，园区将继续增加电动车充电设施。

更环保高效的数码港

在过去一年间，数码港加强在日常营运中，实践可持续发展的举措。

改良租户专车服务

我们注意到，数码港和个别租户独立经营巴士路线会导致工作重叠、闲置座位和不必要的交通流量。为提高运输效率，并降低园区的碳足迹，数码港实施整合租户专车车队的措施。透过统一管理，我们既提高了专车运作的使用率，亦减少园区每年的碳排放量约 55 吨。配合整合措施，我们又于 2022 年 1 月，推出一款新的租户专车应用程序，具备实时更新专车位置，及在特殊情况下即时发出提示等功能。



Centralisation of bus route reduced campus' carbon emissions by

园区专车统一管理每年减少园区的碳排放量约

55 tonnes annually

AI Chiller Plant Optimisation System

We are currently working on the enhancement of the Chiller Plant System, which is a two-year project to be completed in early 2023. The scope of this project entails replacing chiller units and heat exchangers that have already deteriorated and implementing an **AI chiller plant optimisation system**. The new system minimises manpower used on operational control and energy use due to the automatic tuning based on the actual cooling demand. Through saving energy and electricity, Cyberport is able to reduce greenhouse gas emissions and contribute to a greener and low-carbon society.



As part of the AI chiller plant optimisation system, we have installed new chiller plant systems with energy saving features.

作为人工智能冷水机组优化系统的一部分，我们安装了具有节能功能的新冷水机组系统。

人工智能冷水机组优化系统

我们正在进行为期两年的冷水机组系统升级项目，预计于2023年初完成。项目范畴包括更换已经老化的冷水机组和热交换器，并装上**人工智能冷水机组优化系统**。由于新系统能根据实际降温需求进行自动调整，能最大限度地减少控制操作及调整能源使用的人力。透过节约能源和电力，数码港能够减少温室气体排放，为推动绿色低碳社会作出贡献。



We have replaced the heat exchangers that have already deteriorated to enhance efficiency of the system.

我们更换了已经老化的热交换器，以提高系统效率。

Smart Car Park System Improvements

Cyberport's **Smart Car Park System** improvement project helps enhance management efficiency and reduce the reliance on manpower, by enabling contactless parking and use of e-payment, as well as providing real-time information on the availability of parking spaces via an application. Expected completion of this project will be in early 2023.

改善智能停车场系统

数码港通过优化**智能停车系统**，让用户能够使用免触式泊车、电子支付，并透过應用程式搜寻实时可用停车位资讯以提高停车场管理效率，并减低对人手的依赖。项目预计将于2023年初完成。

Le Méridien's Sustainability Components

Le Méridien Hong Kong went through a major facelift this year. The renovation is meant to provide state-of-the-art accommodations, refined dining and excellent multi-function spaces. Sustainable elements are incorporated into the design of the hotel, including Waterlogic slim water taps in place of plastic bottles to deliver purified water in guestrooms, smart room control technology for guest comfort and energy savings (includes passive infrared (PIR) and motion sensors), residential bathrooms amenities, the use of glass and other recyclable elements in guestroom items to reduce single use plastics. Sustainable food sourcing by the restaurants includes seafood suppliers with World Wildlife Fund (WWF) certification, as well as the smart hydroponics farm run by Cyberport company, FarmacyHK. Cyberport also partnered with O-Park to manage and minimise food waste. We have also deployed robots developed by Cyberport company Rice Robotics to provide smart concierge services for hotel guests.

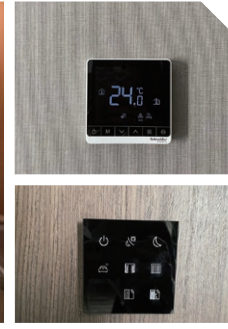
艾美酒店的可持续发展举措

香港艾美酒店于今年进行全面翻新工程，旨在提供更优越的住宿体验、精致的餐饮及出色的多功能会议空间。酒店设计融入可持续特色，包括在客房设有提供纯净水的Waterlogic超薄水机，以代替瓶装水；引入包括红外线动作感测器在内的智能房控科技以为客人提高舒适度，并达到节能效果；以及提供家庭装沐浴用品、房内物品选用玻璃或其他可循环再用物料制成，减少单次使用塑胶。餐厅以可持续模式管理采购，食材包括来自世界野生动物基金会认证的海鲜供应商、采用智能移动水耕种植农场的数码港初创 FarmacyHK；另外又与O-Park合作管理厨余，以杜绝浪费食物。我们亦采用社群培育公司Rice Robotics研发的机器人，为酒店客人提供智能迎宾服务。



The Smart Farm of Le Méridien uses smart hydroponics farm technology introduced by Cyberport start-up Farmacy HK.

艾美酒店的智慧农场- 使用从数码港初创 Farmacy HK引进的智能水培农场技术。



Sustainability elements are incorporated in the guest rooms of Le Méridien.
艾美酒店客房已融入了可持续发展元素。

Cyberport Expansion

For our continued growth, Cyberport is currently undergoing expansion (i.e. Cyberport 5) to provide new facilities, including office and co-working spaces equipped with advanced smart office facilities, data service platforms providing convenient and flexible cloud data services, a flexible multi-function hall with a capacity up to 800 persons and additional ancillary facilities, such as food and beverage services, convenience stores, retail shops, etc. Cyberport 5 will also designate part of the low zone floor spaces as greenery open spaces, sunset observation decks and naturally ventilated wind corridors for the public's enjoyment. The surrounding environment will be enhanced with the revitalisation of the existing waterfront park landscape features and smart facilities. Sustainability has been a key consideration at multiple stages of this project, from the design of the building to the construction processes and selection of construction materials used. Various sustainability design features will be incorporated in the Expansion Project, such as building-integrated photovoltaics panels, rainwater harvesting system, smart building management and monitoring system, EV charging system, AI-optimised high efficiency chiller and solar-powered lighting and landscape furniture, etc. **Modular Integrated Construction (MiC) Technology** has been implemented, whereby free-standing integrated modules completed with finishes, fixtures and fittings are transported from a prefabrication factory to the site for installation. To complement this, we have engaged in transportation of construction materials by sea to reduce road traffic and the associated GHG emissions. We have also sought ways to minimise noise pollution and shorten the overall construction time.

数码港扩建工程

为配合我们的持续发展，数码港现正进行扩建工程（即数码港第五期）。新设施包括配置先进智能办公设备的办公室及共享工作空间，提供便捷云端服务的数据服务平台，一个最多可容纳800人的多功能会议厅，以及餐饮、便利店、零售等配套设施。第五期部分低层位置，设有绿化休憩空间、日落观景台及自然通风走廊，供公众使用。扩建工程亦包括活化毗邻的海滨公园，引入全新的自然景观及智能科技设施。项目无论是建筑设计、施工过程、挑选建材等各个阶段，均以可持续发展为重点考虑因素，项目融入多个可持续发展设计措施，例如选用与建筑一体化之太阳能板、雨水收集系统、智慧化楼宇管理及监控系统、电动车充电系统、人工智能优化的高效制冷机、应用太阳能之照明及户外设施等。项目亦采用**组装配建建筑技术**，将已于预制场完成的独立组装配建组件运送至工地，再于现场装嵌。值得一提的是，扩建工程之建筑材料尽量从海路运输，以减少公路运输引致的温室气体排放。我们亦设法于工程期间尽量降低噪音污染，及缩短整体施工时间。



Sustainability has been a key consideration at multiple stages of the Cyberport Expansion Project. Cyberport Expansion Project includes many sustainability features.

可持续发展始终是数码港扩建计划的一个核心理念。数码港扩建计划包含了多项可持续发展的特点。

Minimising Construction Waste

Cyberport has implemented initiatives to minimise construction waste through performing need-based restorations only upon the departure of tenants. Furthermore, the Cyberport Expansion Project observes **BEAM Plus certification criteria** and aims for at least 30% of construction waste to be recycled during the construction processes.

力求减少建筑废物

数码港已采取措施提倡在租户迁出后只进行必要的修复工程以减少建筑废物。除此之外，数码港扩建工程遵守**BEAM Plus绿建环评**，力求于施工过程中回收至少30%的建筑废物。

Co-building for a Sustainable Community

Cyberport has joined the **4T Partnership** established by the Government to align its targets and actions to achieve carbon neutrality by 2050.

Putting a spotlight on ESG topics will help enhance public awareness and understanding, which is what Cyberport has been doing in the past year. We shared our spaces with JLL Hong Kong to host **Journey to Zero Carbon with Technologies** in December 2021 to provide attendees insights on how to apply technologies effectively to reduce carbon emissions. Furthermore, we hosted the **Cyberport FinTech for ESG Conference 2021** to allow businesses to explore how to enhance efficiency when implementing ESG measures, as well as "Shaping a Sustainable Financial Ecosystem: How to Integrate ESG Factors with FinTech" with start-up representatives sharing how the industry is promoting global ESG and sustainable development.

共建可持续发展社群

数码港已加入政府设立的“4T约章”，以调整其目标及行动，争取到2050年实现碳中和。

在过去一年，数码港不遗余力，聚焦推动环境、社会及管治的议题，并提升公众关注度，加强对相关范畴的认识。于2021年12月，我们提供空间，让香港仲量联行举办“以科技实现零碳之旅”活动，向与会者分享，如何有效运用科技减少二氧化碳排放。我们还主办了“数码港金融科技ESG论坛2021”，让企业探讨在实施环境、社会及管治措施时，如何提升效率，以及以“打造可持续金融生态圈：如何将ESG因素与金融科技相互融合”为题的专题环节，与初创企业代表剖析行业如何推动全球ESG及可持续发展的看法。



Cyberport co-hosted "Journey to Zero Carbon with Technologies" to inspire attendees with insights on how to apply technologies effectively to reduce carbon emissions.

数码港合办「以科技实现零碳之旅」活动，向与会者分享如何有效运用科技减少二氧化碳排放。



Industry leaders shared insights on how newly developed data management system ESG Dashboard can enhance the efficiency of ESG report preparation at Cyberport FinTech for ESG Conference 2021.

在“数码港金融科技 ESG 论坛2021”上，知名业界领袖分享如何利用数据管理系统 ESG Dashboard，提升编制 ESG 报告的效率。



Representatives from the Cyberport FinTech Community, PortageBay and ProMEX, discussed how start-ups could help companies seize opportunities brought by global ESG trends.

数码港及其金融科技社群企业PortageBay及ProMEX代表探讨科技初创企业如何协助企业迎接 ESG 全球趋势所带来的机遇。

Special Recognition 特别嘉许



RICS Awards 2021 – HKCMCL received a highly commended recognition as the “Facilities Management Team of the Year” alongside JLL Hong Kong

Together with JLL Hong Kong, Cyberport was highly commended as **Facilities Management Team of the Year** at the RICS Awards Hong Kong 2021 due to our outstanding achievements. In addition, we were the finalists for the Agency Team of the Year and Property Management Team of the Year.

2021年皇家特许测量师学会香港年度大奖——香港数码港管理有限公司联合香港仲量联行，荣获“年度设施管理团队”奖项肯定

数码港联合香港仲量联行，于皇家特许测量师学会举办的2021香港年度大奖中，荣获“年度设施管理团队”奖项肯定，以表彰我们的杰出成就。此外，我们也在“年度物业代理团队”及“年度物业管理团队”评选中入围。

Social

Care for Tenants

Cyberport continues to strive for the wellbeing of its tenants. The COVID-19 pandemic has posed many challenges to businesses and continues to risk the health of those who operate within this community. Cyberport has contributed its efforts to alleviate the burden of its tenants throughout these difficult times, standing by the principle of fostering a healthy community.

Cyberport welcomed the Government’s measure to provide a six-month **rental concession** for Cyberport’s commercial tenants through the 6th round of Anti-epidemic Fund, to help Cyberport’s commercial tenants weather operation pressures and challenges arising from the current pandemic. From 1 April to 30 September 2022, the Government will grant a 75% rental concessions for all Cyberport office tenants, Smart-Space users in Cyberport’s main campus and Tsuen Wan, as well as retailers and restaurant operators. The rental concession is capped at 5,000 sq. ft. of rental space per tenant. A total of some 930 companies and start-ups are expected to benefit from the rental concession.

Staying true to our goal in preventing the spread of COVID-19, we have implemented appropriate measures to ensure the health and safety of our community. We utilise disinfection robots that carry out daily campus-wide disinfections, anti-epidemic coatings applied to communal areas, temperature checks at entrances to screen out individuals with symptoms and other standard safety measures. In doing so, we ensure the physical wellbeing of everyone and do our part in combatting the pandemic.

社会

关怀租户

数码港继续为租户的福祉而努力。新冠疫情为企业带来诸多挑战，持续威胁社群成员的健康，我们以打造健康社群为本，同时尽力减轻租户的负担，帮助他们渡过难关。

我们积极配合政府措施，通过第六轮防疫抗疫基金，向数码港的商业租户提供六个月的**租金宽减**帮助企业应对当前疫情带来的经营压力及挑战。自2022年4月1日至9月30日，政府将向所有数码港办公室租户、数码港主园区及荃湾的Smart-Space用户、零售商及餐厅经营者提供75%的租金宽减；每名租户可享的租金宽减以租用面积5,000平方呎为上限，预计共约930家公司及初创企业将会受益。

为严防新冠肺炎扩散，我们已采取适当措施，以确保社群的健康与安全。我们在园区使用消毒机器人进行日常消毒，又在公共区域喷洒抗病毒杀菌涂层，并在入口设体温检测以筛选出有症状的人士，还有其他常规的防护措施。以上种种，都是为确保每个人的身体健康，为抗疫出一分力。



We applied anti-epidemic coatings to communal areas on the Cyberport campus. 我们在数码港园区内的公共区域喷洒抗病毒杀菌涂层。



We installed equipment to conduct temperature checks at all Cyberport entrances. 我们在数码港所有入口安装了温度检查设备。



Disinfection robots make their rounds on campus to perform adequate cleaning and sterilisation to avoid the spread of illnesses. 消毒机器人在园区内巡视，进行充分的清洁和消毒，避免疾病传播。

We care for our tenants' mental wellbeing and understand the importance of beautification and accessibility to promoting good mental health. Cyberport constructed a new Lotus Flower Pond within its campus, which provides a recreation area for both Cyberport occupants and visitors to relax and rest. At the Arcade, we adopted **pet friendly measures** to increase accessibility and convenience for pet owners.

我们亦关心租户的心理健康，明白富美感的空间、无障碍的环境，能有益身心健康。数码港在园区新建一个莲花池，让数码港用户及访客有一个放松及休憩的区域。至于商场，我们采取了对**宠物友善的措施**，为宠物主人提供更多便利。



An array of flora and fauna surrounding the newly constructed Lotus Flower Pond.
新建成的莲花池周围有一系列植物增加绿化空间。

Care for Our Staff

COVID-19 has impacted multiple facets of our lives, which has compelled many organisations to reassess their working practices. There is no doubt that Cyberport has demonstrated progress to improve employee work-life balance and health by implementing work from home arrangements. We also offer reimbursement for employees who conduct the COVID-19 test at private laboratories and/or purchase Rapid Antigen Tests to alleviate their financial burden. To align with the Government's efforts in vaccinating everyone in the community, we encourage our staff to make their vaccination appointments and provide them with one day paid leave to recover. We will closely monitor the COVID-19 situation and have appropriate measures to allow our employees to work in a safe and positive environment.

Training workshops and programmes are attended by Cyberport employees to ensure proper procedures are followed and that they are equipped with the necessary skills to meet day-to-day demands of their positions. Topics on training events include data privacy, safety and emergency and IT security. Cyberport actively assesses the adequacy and effectiveness of the training programmes to further refine the content and to continue developing our talent pool.

关爱员工

新冠肺炎影响生活日常，令许多机构重新评估其工作模式。无疑，数码港通过实施居家办公安排，在改善员工工作与生活的平衡，以及健康方面卓有成效。我们亦为在私人实验室进行新冠病毒检测及／或购买快速抗原测试的员工提供报销，以减轻其经济负担。为配合政府推动社群全员接种疫苗，我们鼓励员工预约疫苗接种，并向他们提供一天的有薪假期作休养。我们将密切关注新冠疫情，同时采取适当的措施，为员工营造安全及良好的工作环境。

数码港员工亦参加培训工作坊及活动，以确保遵守适当的程序，及具备必要技能以满足其职务的日常需要；培训主题包括数据隐私、安全与应急，以及资讯科技安全。数码港积极评估培训活动是否充实及有效，以建立更全面的培训内容，支持持续培育人才。

Serving the Community through Technology

As Hong Kong's premier tech epicentre, Cyberport strives to serve the community through its use of innovative technology. Whether it is to support businesses, green initiatives or charities, technology is utilised to support our community.

The **iAM Smart Sandbox Programme**, implemented by Cyberport and the Office of the Government Chief Information Officer (OGCIO), has continued to support its benefactor companies and businesses this year. Member companies grew and exceeded 300 entities, including 230 companies from the financial and FinTech sector. The programme has successfully helped seven organisations roll out iAM Smart enabled services, including five financial service organisations. Service to member companies has also extended to cover free technical training, where 10 training sessions were held as of 31 March 2022.

We are also committed to supporting community start-ups with their innovative solutions, for example through 5G technology. We are providing free development kits to help shorten start-ups' development time of 5G solutions, as well as free exhibit areas to allow them to showcase their 5G solutions in our CyberLab. In addition, we are coordinating with telecommunication operators to provide opportunities for the commercialisation of 5G solutions to enhance overall lifestyle and business applications. Other than entertainment and F&B projects, start-ups have also utilised 5G in green technology projects. For example, the high speed and low latency of 5G has enabled Carbon World, a green technology company, to upgrade its self-developed PET bottle recycling machines. With the help of 5G, the bottle identification process is shortened from twenty to five seconds. The new technology has also made real-time machine inspections possible. Advancements enabled by technology such as this one, has helped make recycling more efficient and encouraged individuals to "go green" in their everyday lives. Further to this green technology example, different 5G rental cases have been facilitated for the use of our community members during the year.

In the spirit of giving back to the community, we held several **Corporate Social Responsibility** related events to support various initiatives. These events included ones with the theme of innovation and charity events such as Yan Oi Tong's Charity Walk Day, where more than 1,000 individuals attended.

Undeterred Connections

Despite the pandemic limiting gatherings and events, we were able to follow proper social distancing regulations while maintaining strong community bonds and connections. **CyberLab** is a platform for technology companies and start-ups in the Cyberport community to showcase their I&T products and solutions. Cyberlab successfully organised 98 visits to connect start-ups and industry members with proper social distancing in place. Showcases were divided into four major areas, namely esports, green, health and robotics, with the goal of providing a spotlight and additional support to these ventures. A new "**Live Stream Experience Zone**" – a venue for livestreaming performances and seminars was established in December 2021. "CyberArena" has also been upgraded with enhanced safety and entertainment technologies. The fire protection system was enhanced after renovation, with the addition of new sprinkler pipes, which improved safety measures of the venue.

以科技服务社群

作为香港重要的科技中心，数码港致力使用创新科技服务社群。无论是支持企业、绿色倡议或慈善，始终以科技支持社群为初心。

由数码港与政府资讯科技总监办公室实施的“**智方便**”沙盒计划继续为其赞助公司及企业提供支持，现时，成员已增至300多间公司，当中230间来自金融及金融科技领域。该计划成功帮助七间机构推出“智方便”赋能服务，其中包括五间金融服务机构。而向成员公司提供的服务，亦扩展至涵盖免费的科技培训，截至2022年3月31日，已成功策划10场培训课程。

我们致力透过5G科技，支持社群初创企业的创新解决方案。数码港提供免费的开发工具，缩短初创企业开发5G解决方案的时间，并提供免费的展区，让初创企业可于CyberLab上展示其5G解决方案。此外，我们正与电信服务供应商商讨，提供让5G解决方案商业化的机会，以提升用户整体生活方式和商业应用的效率。除娱乐及餐饮项目外，初创企业亦于绿色科技项目中使用5G科技；例如，高速、低时延的5G特性，令绿色科技公司Carbon World得以升级其自主开发的塑料瓶回收机；借助5G网络，空瓶识别程序的时间由二十秒缩短至五秒，又能实时监察运作情况。此类科技带来的进步，有助于提高回收效率，鼓励个人在其日常生活中“奉行环保原则”。除此项绿色科技的例子外，年内我们已促成不同的5G网络租赁案例，以供我们的社群成员使用。

本着回馈社群的精神，我们举办多场企业社会责任相关的活动，以支持不同的计划，当中包括以创新及慈善为主题的活动，例如“仁爱堂慈善步行日”，超过1,000人参加了该活动。

联系无间

尽管疫情限制聚集及活动，我们仍然能够在遵守适当社交距离规例的同时，建立紧密的社群连结及联系。**CyberLab**是一个供数码港园区的科技公司及初创企业展示科创产品及解决方案的平台。在采取适当社交距离措施的前提下，CyberLab成功组织98场参观活动，让初创企业与行业成员进行配对。展示活动场馆被划分成四个区域，包括电子竞技、环保、健康及机器人，旨在为这些新兴行业提供曝光机会及额外支持。于2021年12月，全新的**Live Stream Experience Zone**正式对外开放，可举行直播表演及举行研讨会。电竞场地CyberArena翻新后，采用升级的安全及娱乐科技，并为消防系统加装新的洒水装置，加强场馆的保护。



The Live Stream Experience Zone extends outreach to audiences on virtual platforms.
直播体验区在虚拟平台上向观众延伸。



CyberLab showcases innovative solutions from the Cyberport community.
CyberLab展示数码港社群内的创新解决方案。

Other details on the social impact created by Cyberport in realising its public missions are covered in different sections of this report. For more details, please refer to the respective “Public Missions” sections.

Corporate Governance

Cyberport places corporate governance at the core of its operations and instills accountability, transparency, fairness, ethics and integrity as the cornerstones of its corporate governance framework. A comprehensive governance structure has been established consisting of the Board of Directors and six Board Committees to monitor and oversee relevant matters of Cyberport on behalf of the Board, while an internal audit team was set up to review the controls sufficiency, effectiveness and efficiency of operations and compliance with in-house policies, as well as relevant laws and regulations. There is a wide range of expertise and backgrounds within the Board of Directors, enabling Cyberport to have specialised insights and knowledge to handle various aspects of its operations. Newly appointed Board Members are given a tailored induction programme to familiarise themselves with Cyberport’s objectives, business, major developments and other specific directorial duties. Furthermore, policies on corporate governance are in place, including a Code of Conduct, Conflict of Interests and Whistleblowing Policy to lay out responsible and conscionable behaviours to be enacted at the workplace. For more details on Cyberport’s corporate governance practices, please refer to the Corporate Governance Report on pages 76 to 93.

Looking Forward

Cyberport looks forward to continuing the ESG journey in creating a sustainable and green future. Our upcoming **eco-friendly initiatives**, including the solar power system project at Cyberport 3 and 4A and the Cyberport 5 Expansion Project will further our commitment to elevate the standards and operational strategies to becoming an environmentally and socially conscious enterprise. Stay tuned for more exciting news to come, as we venture into another chapter of innovation and entrepreneurship.

有关数码港透过实践公众使命所产生的社会效益，载于本报告其他章节。更多详情，请参阅各自的“公众使命”章节。

企业管治

数码港以企业管治为营运核心，并以问责性、透明度、公平性、道德操守和诚信作为其企业管治架构的基石。由董事局以及六个董事委员会组成的全面管治架构，协助董事局监察和监督数码港的相关事项，同时成立了内部审计团队，以审查监管是否充分、营运的有效性和效率以及是否已遵守内部政策和法律法规。董事局拥有广泛的专业知识和背景，使数码港在处理运营中的各个方面的问题时都可以运用其专业的见解和知识支持。新获委任的董事局成员均获提供特为其而设的就职计划，以熟悉数码港的目标、业务、主要发展和其他特定的董事职责。此外，我们亦制定了一系列的企业管治政策，包括行为准则、利益冲突和举报政策，以制定在职场的负责任和合乎情理的行为准则。有关数码港企业管治实践的详情，请参阅“企业管治报告”（第76至93页）。

展望未来

数码港期待继续于ESG范畴发展，打造可持续发展及绿色未来。我们即将实施的**环保措施**，包括数码港3座及4A座的太阳能发电系统项目，以及数码港第五期扩建计划；将继续实践我们改善营运策略及提升标准的承诺，以成为一间重视环保和具有社会责任的企业。我们即将开启创新创业的新篇章，敬请期待更多令人振奋的新消息。