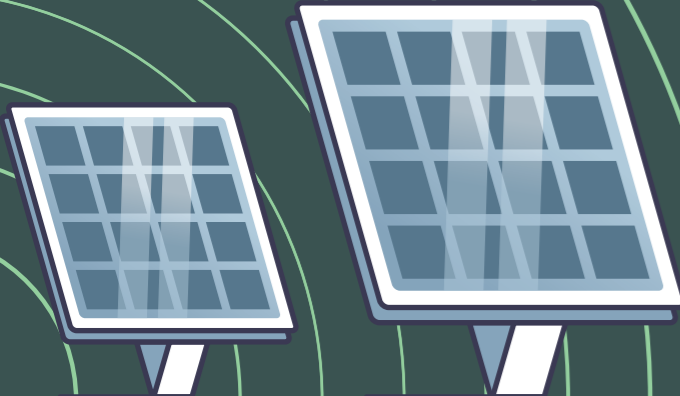# ENVIRONMENTAL, SOCIAL, AND GOVERNANCE
环境、社会及管治

While I&T are indispensable to business operations, Environmental, Social, and Governance (ESG) is becoming an essential element of any business. As climate change and environmental degradation continue unabated, business must act to help achieve sustainability and indeed create a better future for us.

Cyberport is fully committed to realising the United Nation's Sustainable Development Goals and achieving net-zero emissions by 2050. As Hong Kong's digital flagship, catalysing innovation, spurring Smart Living technology development, facilitating solution adoption, and unleashing society's latent creative potential will pave the way towards a more sustainable future. We remain committed to ESG and decarbonisation principles to fulfil our obligations as a responsible organisation, and strive to become a more environmentally and socially conscious organisation. Our commitment to environmental protection and efforts in energy conservation were recognised by the Hong Kong Green Organisation Certification, which awarded us the Energywi$e Certificate (Good Level).

In this report, we present Cyberport's ESG actions and targets for the financial year ended 31 March 2023. There are detailed insights into energy consumption management and efforts to reduce emissions during daily operations as well as the Cyberport Expansion Project. We also outline the key climate risks that are relevant to our operations.

虽然创新科技对企业营运必不可缺，但环境、社会及管治(ESG)正逐渐成为所有企业的必要环节。随着气候变化及环境恶化持续未见缓和，企业必须采取行动，促进实现可持续发展，为我们创造更美好的未来。

数码港全面致力实现联合国可持续发展目标，务求在2050年前实现净零排放。作为香港的数码旗舰，推动创新、促进智慧生活科技发展、促进解决方案普及、乃至释放社会潜在的创意潜能、将引领迈向更加可持续发展的未来。我们会继续恪守ESG和去碳化的原则，履行作为负责任机构的任务，致力成为更具环保及社会意识的机构。我们对环境保护方面的承诺和在节能方面所做的努力得到了香港绿色机构认证的认可，向我们颁发了节能证书（良好级别）。
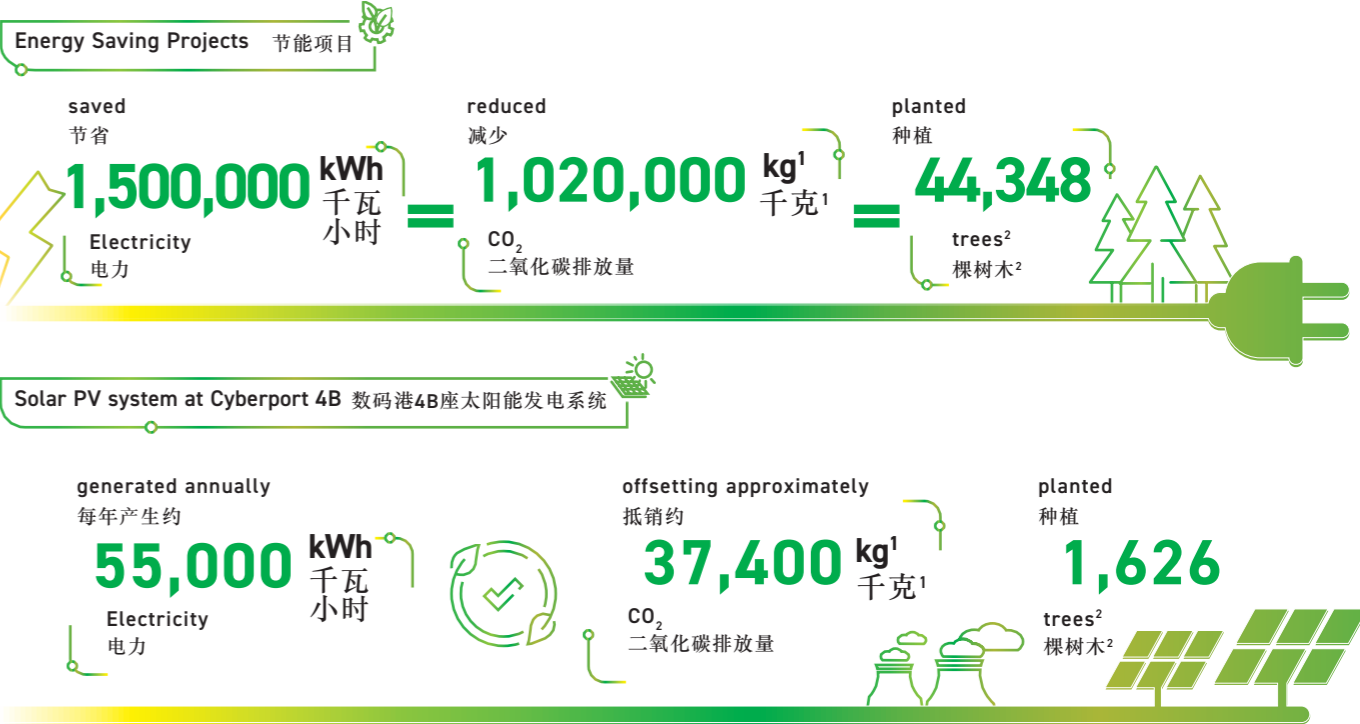
于本报告中，我们呈列数码港截至2023年3月31日止财政年度的ESG行动及目标，亦会详细阐述数码港日常运作的能源消耗管理与减排工作以及数码港扩建计划。我们亦概述与营运有关的主要气候风险。

Hong Kong Green Organisation Certification
Energywi$e Certificate
香港绿色机构认证节能证书

Environmental Contributions
环境贡献

Energy Saving Projects 节能项目

saved 节省	reduced 减少	planted 种植
1,500,000 kWh 千瓦小时	= **1,020,000** kg[1] 千克[1]	= **44,348**
Electricity 电力	CO_2 二氧化碳排放量	trees[2] 棵树木[2]

Solar PV system at Cyberport 4B 数码港4B座太阳能发电系统

generated annually 每年产生约	offsetting approximately 抵销约	planted 种植
55,000 kWh 千瓦小时	**37,400** kg[1] 千克[1]	**1,626**
Electricity 电力	CO_2 二氧化碳排放量	trees[2] 棵树木[2]

[1] Figures were calculated based on the amount of carbon emissions per unit published on Hong Kong Electric Investments' corporate website (www.hkelectric.com/en/customer-services/carbon-calculator).
数据乃根据港灯电力投资公司网站(www.hkelectric.com/zh/customer-services/carbon-calculator)公布的每单位碳排放量计算。

[2] Based on the calculation of a five-metre tall tree absorbing carbon dioxide at a rate of 23kg per year.
以一棵五米高的树木一年吸收约23千克的二氧化碳计算。

Technology Revolutionise Our Climate Change Response

Renewable Energy Efforts Boosted

Cyberport continued to step up its renewable energy generation in 2022/23. Along with our existing solar power system at Cyberport 4B, we installed new solar power systems at Cyberport 3 and 4A, the completion of which will enable a maximum generation capacity of 85kWp and an annual renewable energy generation capacity of more than 80MWh. This equates to a CO_2 reduction of more than 54,400kg per year, or approximately 2,368 trees planted.

Energy Saving a Key Part of Our Sustainability Plans

Cyberport instituted a two-year chiller plant and heat exchanger enhancement project during 2021. The project was to be carried out in four phases, and Phase 1 was completed during the year as planned. We implemented an automated AI chiller plant optimisation system to reduce the need for manual system control while also improving energy efficiency and savings through smart and precise adjustment of equipment running. A total of six new heat exchangers and two new chiller units now serve the Cyberport community, saving 200,000kWh and 1,300,000kWh of energy, respectively.

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目前共有六台新的热交换器和两台新的冷水机组为数码港社群服务，分别节约200,000千瓦小时和1,300,000千瓦小时能源。

We also revamped daily operations to improve energy efficiency, with the rescheduling of air conditioning units (PAU/AHU units) and the replacement of existing lighting with LED lighting contributing to the energy savings.

A Smart Car Park System in Car Parks 1, 2, and 3 offers customers a completely new parking experience. Contactless entry and exit, car finding capabilities, online slot availability, and other advanced features streamline the parking process, maximise efficiency, and reduce the hassle of finding a parking spot. This seamless parking experience enables Cyberport visitors to save time. It also contributes to a reduction in unnecessary carbon emissions from idled engines and aimlessly circling the car park.
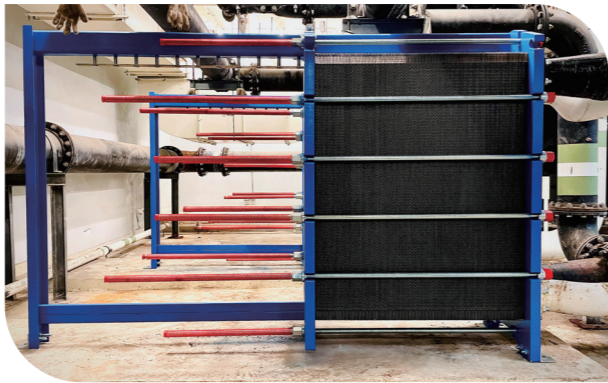

Self-service payment and car searching kiosk
自助缴费及寻车系统

科技改变我们应对气候变化的方式

加强推动可再生能源工作

数码港于2022/23年度继续加强推动可再生能源发电。除数码港4B座的现有太阳能发电系统外，我们亦在数码港3座和4A座安装新的太阳能发电系统，有关系统安装完成后，最大发电量可达85千峰瓦，每年可再生能源发电量超过80兆瓦小时，这相当于每年减少超过54,400千克的二氧化碳排放量，或种植约2,368棵树木。

节能是我们可持续发展计划的重要组成部分

数码港于2021年实施一项为期两年的冷水机组和热交换器升级项目，分四个阶段进行，第一阶段如期于年内完成。我们安装自动化人工智能冷水机组优化系统，减少对人工系统控制的需要，同时通过智能精准调整设备运作来提高能源效益，从而节约能源。目前共有六台新的热交换器和两台新的冷水机组为数码港社群服务，分别节约200,000千瓦小时和1,300,000千瓦小时能源。
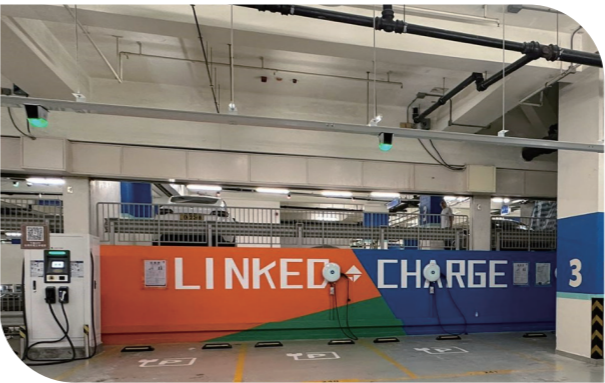
我们亦改进了日常营运以提高能源效率，包括重新安排空调机组（PAU/AHU机组）的使用时间，并以LED照明灯取代现有的照明灯，促进节省能源。

1、2和3号停车场的智能泊车系统为顾客提供全新的泊车体验。免触式进出停车场、寻车功能、网上查看可用泊车位以及其他先进功能简化泊车过程，最大限度地提高效率，并减低寻找泊车位的麻烦。无缝泊车体验使数码港的访客能够节省时间，还有助减少发动机空转和用户在停车场不断绕圈寻找车位而造成不必要的碳排放。

Charge up for a Cleaner Future

To reduce carbon emissions and create a more sustainable future, Cyberport continued to expand its EV-charging infrastructure across the campus to enhance convenience for EV drivers and promote EV adoption. In collaboration with incubatee LHC, Cyberport installed nine new EV chargers at Cyberport car parks.

In collaboration with incubatee LHC, Cyberport installed nine new EV chargers at Cyberport car parks.
数码港与培育公司LHC合作，在数码港停车场安装九个全新电动汽车充电桩。

A Green, Efficient, and Sustainable Cyberport

Tenant Bus System Offers Optimised Convenience

The independent operation of bus routes by Cyberport and individual tenants results in duplicated efforts, spare seating capacity and unnecessary traffic flow. Aiming to improve efficiency and better serve tenants' shuttle bus needs and optimise usage, Cyberport carried out a rationalisation exercise in September 2022. Six additional bus trips, including one new route to Northwest New Territories were added by consolidating the bus services that the tenants had previously arranged for their own employees.
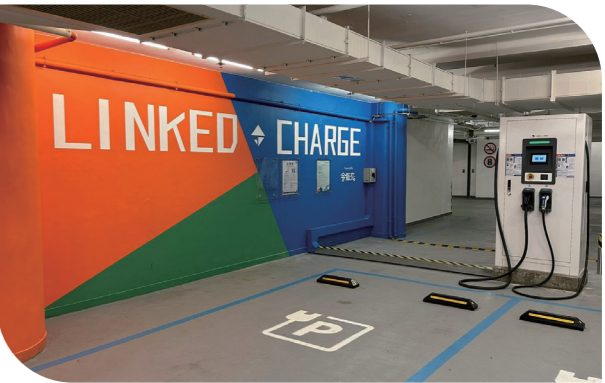
The tenant bus currently operates 10 routes per day, serving 16 locations and making 49 trips. The tenant bus will add a new route in August 2023 to serve three new locations: Yuen Long, Tuen Mun, and Tsuen Wan. It will also include trips to Mong Kok and Yau Tong, for a total of 54 trips per day. By offering direct routes and optimising capacity, tenants avoid transportation changes with a comfortable commute and use public transport instead of driving, thereby reducing their carbon footprint.

Washroom Renovations as Part of Big Data Revolution

Washroom renovations were carried out at Cyberport 2 and the public transport interchange. Sensors and AI were added to toilet and washroom facilities to monitor and collect big data on indoor air quality, wastage, footfall, and water leakage to improve management, and maintain hygiene.

为洁净的未来充电

为减低碳排放及创建可持续的未来，数码港继续扩建园区内的电动汽车充电基础设施，方便电动汽车车主，推广普及电动汽车。数码港与其培育公司LHC合作，在数码港停车场安装九个全新电动汽车充电桩。

绿色、高效和可持续发展的数码港

租户专车服务提供更便捷的服务

数码港和个别租户独立运作巴士路线导致工作重叠、闲置座位和不必要的交通流量。为提高运输效率，以及更有效满足租户对穿校专车的需求和善用穿校专车，数码港在2022年9月进行专车服务重整，通过整合租户先前为员工安排的专车服务而增加六班专车班次（包括一条开往新界西北区的新专车路线）。

租户专车目前每天营运10条路线，服务16个地点，合共49个班次。租户专车于2023年8月增加一条新路线，服务三个新地点，分别是元朗、屯门和荃湾。此外，租户专车亦将有开往旺角和油塘的路线，每天54个班次。我们提供直达路线和优化载客量，租户无须转乘，享受舒适通勤，使用公共交通而非驾车，从而减少他们的碳足迹。

洗手间改造是大数据革命的一环

我们对数码港2座和公共交通交汇处的洗手间进行翻新。厕所和洗手间设施均新增传感器和人工智能装置，以监测和收集室内空气质素、耗废量、人流和漏水的大数据，从而改善管理，保持卫生。

Expansion Project — a Great Opportunity for Sustainability

The Cyberport Expansion Project (Cyberport 5) represents a significant milestone for our organisation, as it expands our capacity to support Hong Kong's long-term I&T development while driving advancements in smart city and sustainability within our tech ecosystem.

The project is a testament to our commitment to ESG principles. Located on Cyberport's prominent waterfront, the project offers new offices and co-working spaces equipped with advanced smart facilities, a data services platform, a multi-function hall, and various ancillary facilities, such as a Smart Living demonstration hall. Our design has allocated space for greenery, observation decks, and wind corridors to enhance public enjoyment, while waterfront park undergoes upgrades, incorporating pet-friendly features, and smart management & application facilities.

In line with our dedication to sustainability, we have implemented a range of sustainable initiatives to enhance energy efficiency and reduce carbon emissions throughout the project design and construction phase. These initiatives include the full life-cycle deployment of Building Information Modelling (BIM) technologies for design coordination, tender preparation, and on-site coordination; promoting the extensive uses of Modular Integrated Construction (MiC), Multi-trade Integrated MEP (MiMEP), and Design for Manufacture and Assembly (DfMA) techniques; adopting diesel-free power supply for construction operation, and leveraging electronic Common Data Environment (CDE) Platform to minimise waste and streamline processes centrally. Our overall aim is to recycle or reuse at least 60% of construction waste.

扩建计划是可持续发展一大契机

数码港扩建计划（数码港第五期）是我们的重大里程碑，让我们更有力支持香港长远创新科技发展，同时在我们的创科生态圈推动智慧城市和可持续发展的进步。

该项目印证我们对ESG的承诺。扩建计划位于数码港海滨，项目提供全新的办公室及共享工作空间，配备先进的智能设施、数据服务平台、多功能会议厅和各式配套设施，如智慧生活示范厅。我们亦预留空间用作园区绿化、观景台和通风走廊，令公众可享受更佳环境，同时海滨公园进行改善工程，包括宠物友善设施和智能化管理及应用设施。

在扩建计划的设计和施工过程中，我们一直奉行可持续发展方针并实施了一系列措施，以提高能源效益及减少碳排放。这些措施包括全生命周期部署建筑信息模型（BIM）技术进行设计协调，招标文件制定和工程实地协调等工作；推广及应用组装合成建筑法施工（MiC）、机电装备合成法（MiMEP）和预制件建筑（DfMA）技术应用；采用无柴油高效能工程施工；以及采用电子共享数据环境平台（CDE）务求尽量减少资源浪费和优化工程流程审批。我们亦力求回收或再循环60%以上的建筑废料。

To foster innovation in the expansion project, technologies such as PropTech, ConstrucTech, GreenTech, and Smart Living applications and Cyberport community start-ups' solutions have been adopted. These include automation solutions for general building plan (GBP) preparation; intelligent building and park management systems; a digital twin platform; and AI-optimised building service systems. In addition, we have adopted ConstrucTech solutions such as a Digital Works Site Supervision system (DWSS) and Smart Site Safety System (SSSS) to enhance inspection record efficiency and site safety monitoring, respectively. We also implemented reality capture, including drone photography, laser scanning, and 360 photogrammetry for site work progress tracking. Our GreenTech solutions include energy and carbon monitoring, renewable energy generation through building-integrated photovoltaics, water recycling, kinetic pavers, and solar-powered lighting.

These concerted efforts advance our sustainability goals and serve as a showcase and catalyst for fostering Smart Living innovations. The project aims to obtain certifications such as a platinum rating in BEAM Plus New Buildings and New Data Centres, as well as WiredScore certification and SmartScore certification, which recognise our commitment to digital infrastructure and smart connectivity.

Furthermore, we are excited to implement and promote more PropTech solutions at Smart-Space PropTech, a co-working space jointly developed with the Hong Kong Housing Society in the Northern Metropolis.

Le Méridien Impresses with Eco Features

Le Méridien Hong Kong Cyberport reopened in November 2022 after undergoing extensive renovations. The renovated five-star hotel has incorporated an array of sustainability and I&T elements in its newly designed guestrooms, restaurants, as well as meeting and event spaces to drive forth its eco commitments. To enhance guest experiences, Rice Robotics robots are currently used to assist with guest relations and provide services to rooms. Electric vehicles are used for guest transfers to reduce carbon emissions.

Guestrooms now feature smart room controls and abundant natural light, while energy-efficient LED lighting illuminates the spaces. Plastic mini toiletry bottles have been replaced with larger pump-topped bottles, and guestrooms feature the Waterlogic slim water tap, a UVC water purifier, instead of plastic water bottles. Recycled glasses and jars as well as recyclable coffee capsules from Illy are also part of the sustainability initiatives. Selected rooms catering longer-stay guests feature large fridges, freezers, microwaves, robot vacuums, and ample storage spaces. To support guests' well-being, we also offer standing-level desks and the Kara Smart Fitness Mirror, equipped with virtual trainers and workout programmes.

为了加快扩建项目中的创新科技应用，我们采用包括房地产科技、建设科技、绿色科技和智慧生活等科技应用，以及数码港社群初创企业的解决方案。这些智慧科技解决方案包括建筑图则（GBP）的自动化解决方案、智能化楼宇和园区管理系统、数码分身平台和人工智能楼宇设备优化系统等。我们亦运用建筑科技解决方案，如数码化工程监督系统（DWSS）和智慧工地安全系统（SSSS）以提高检查记录效率和工地安全监测，我们亦实施无人机摄影、激光扫描和360摄影等的实景捕捉技术用于工地进度检测及管理。我们的绿色科技解决方案包括能源应用和碳监测，通过建筑合成光伏发电系统进行可再生能源发电、水循环利用、动能铺砖和太阳能照明系统等。

以上努力有助我们达至可持续发展目标，并为我们推动智慧生活起示范作用。本项目将争取BEAM Plus新建筑和新数据中心等白金级别认证，与及WiredScore和SmartScore认证，肯定我们对实践数码科技基建设施和推动智能化讯息网络的承诺。

此外，数码港于北部都会区，与香港房屋协会合办共享工作室Smart-Space PropTech，落实和推广更多房地产科技解决方案。

艾美酒店-令人耳目一新的环保特色

香港数码港艾美酒店经过大规模翻新后，于2022年11月重新开业。翻新后的五星级酒店在全新设计的客房、餐厅、会议和活动场地中融入各式各样可持续发展和创新科技元素，以实践环保承诺。为了提升宾客体验，酒店目前使用Rice Robotics的机械人协助接待访客和提供客房服务。酒店亦使用电动车接送客人，以减少碳排放。

客房现配备智能房间控制装置、自然光充沛，同时采用节能的LED灯用作照明。塑胶迷你洗漱瓶已改由较大容量的泵式瓶取代，客房亦不再提供樽装水，而是配备紫外线净水器的Waterlogic Slim Tap。可回收玻璃杯和玻璃瓶以及Illy生产的可回收咖啡胶囊亦是可持续发展的一部分。为满足长期入住客人的需要，部分客房配备大型雪柜、冰箱、微波炉、扫地机械人和充足的储物空间。此外，酒店亦提供站立式办公桌和Kara智能健身镜，配备虚拟教练和健身程式，照顾客人的身心健康。

Cyberport 5 Expansion Project: A testament to our commitment to sustainability, driving advancements in Smart Living and fostering Hong Kong's long-term I&T development while offering new offices, co-working spaces, advanced smart facilities, and green spaces equipped with cutting-edge technology.

数码港五期扩建计划：印证我们对可持续发展的承诺，推动智慧生活的创新，并促进香港长远的创新科技发展，同时提供新的办公空间、共享工作空间和配备先进智能设施以及绿化空间。

Lobby
大堂

Guest Room
客房

The hotel's restaurants have undergone an eco-friendly transformation as well. A smart hydroponics "green wall" on Level 4 produces micro-greens and herbs for the dining establishments. Restaurants now offer WWF-accredited sustainable seafood, cage-free eggs, and plant-based menu options. Zero food waste initiatives have been implemented, including partnerships with O-Park, an organic resources recovery centre, and local charities for food donations. Furthermore, recycling programmes for waste oil, glass, paper, cardboard, plastic, and soap, as well as oyster shell recycling with The Nature Conservancy, contribute to sustainable practices.

During the year, the hotel installed a window film in a meeting room, resulting in an average in-room temperature reduction of 1.9°C. Plans are underway to extend this installation throughout the hotel. Moreover, the hotel's swimming pool water is reused for general cleaning purposes at the Cyberport campus, further conserving resources.

These sustainability efforts have earned Le Méridien Hong Kong Cyberport the World Wide Fund for Nature (WWF) – Certificate of Sustainability; Indoor Air Quality Certification Scheme for Offices and Public Places – Indoor Air Quality Certificate; Quality Water Supply Scheme for Buildings – Fresh Water (Management System) – Certificate; and the 2022 Greater China Sustainability Awards by Marriott International – Most Innovative Sustainable Hotel.

酒店的餐厅亦加入环保元素。位于四层的智能水培"绿墙"为餐厅种植微型绿植和香草。餐厅现在提供世界自然基金会(WWF)认证的可持续海鲜、走地鸡蛋和素食餐单。餐厅亦实施零食物浪费计划，包括与有机资源回收中心O-Park和本地慈善机构合作进行食物捐赠。此外，废油、玻璃、纸张、纸板、塑胶和肥皂的回收计划，以及与大自然保护协会合作的蚝壳回收项目，均对可持续发展实践带来贡献。

年内，酒店在其中一间会议室安装窗户膜，成功将室内平均温度降低1.9°C，并正计划将这一装置扩展至整间酒店。此外，酒店的游泳池水亦会在数码港园区重用，作一般清洁用途，务求进一步节约资源。

上述可持续发展措施让香港数码港艾美酒店赢得世界自然基金会－可持续发展证书、办公室及公众场所室内空气质素检定计划－室内空气质素检定证书、大厦优质供水认可计划－食水（管理系统）－证书，以及2022年万豪国际集团大中华区可持续发展奖－最具创新力可持续发展酒店。

Sustainability Features Awards
可持续发展奖项

- Excellent Class – Indoor Air Quality Certificate from Indoor Air Quality Information Centre and Environmental Protection Department
  室内空气质素资讯中心及环境保护署－室内空气质素检定证书－卓越级

- Quality Water Supply Scheme for Buildings – Fresh Water (Management System) Blue Certificate from Water Supplies Department
  水务署－大厦优质供水认可计划－食水(管理系统)蓝证书

- Most Innovative Sustainable Hotel as per Marriott International 2022 Greater China Sustainability Awards
  2022年万豪国际集团大中华区可持续发展奖"最具创新可持续发展酒店"

- WWF certification – we are partnering with WWF using 100% sustainable seafood.
  世界自然基金会认证－我们与世界自然基金会合作，使用100%的可持续性海产品。

- Sustainable Business Award 2022 from World Green Organisation
  世界绿色组织"企业可持续发展大奖2022"

Social Initiatives Make Cyberport the Place to Be
Cyberport Community Supporting the Society with Innovative Power

To help Hong Kong navigate the fifth wave of the pandemic, Cyberport launched the **Braving the Epidemic 2.0 campaign**, gathering community members, leveraging their technological expertise to provide solutions to the government and various sectors of society in order to combat the pandemic. For instance, Cyberport incubatee Evercare teamed up with testing laboratories recognised by the Hong Kong SAR Government, to provide complimentary door-to-door COVID-19 testing services for the residents and staff of elderly care homes, to prevent outbreaks in elderly care homes. While Cyberport incubatee, Cyclops AR made its solutions freely available to construction companies, property management companies, as well as other industries in need, enabled remote diagnosis of equipment malfunctions by maintenance technicians and provided real-time monitoring for property management personnel, facilitating the smooth operation of daily processes and maintenance work.

COVID-19 Measures Demonstrate Care for Tenants

Cyberport is committed to prioritising the health and well-being of our tenants and visitors. We continue to implement various special arrangements to ensure a safe and sanitised environment, including the application of antimicrobial coating in common areas, utilising robots to carry out regular disinfection, implementing temperature monitoring measures for all visitors, and providing easy access to disinfection stations and hand sanitisers at our customer services counters.

响应社会倡议从数码港做起
数码港社群以创新力量支援社会

为帮助香港顺利度过第五波疫情，数码港发起了"**敢创抗疫2.0**"行动，集合社群成员，以各自的科技专长推出创新方案，协助政府及社会各层面抗疫。例如数码港培育公司Evercare与政府认可化验所合作，免费上门为长者及安老院职员进行检测服务，防范疫情在院舍内爆发。数码港培育公司Cyclops AR则免费开放其方案予建筑公司、物业管理公司及其他有需要行业，让维修技工可以遥距诊断设备故障问题，亦可以为物业管理人员提供即时监测，方便维持日常工序及维修工作。

新冠疫情措施体现对租户的关怀

数码港致力保障租户和访客的健康与福祉。我们会继续实施各项特别安排，确保环境安全及卫生，包括在公共空间喷洒抗菌涂层、利用机械人进行定期消毒、测量所有访客的体温，以及在客户服务柜台提供方便易用的消毒站和洗手液。

Supporting Tenants Through Hard Times

Supporting tenants through the challenging fifth wave of the pandemic, Cyberport implemented the government's six-month rental concession for commercial tenants, provided through the sixth round of the government's Anti-epidemic Fund. From 1 April to 30 September 2022, all Cyberport office tenants, Smart-Space users, as well as retailers and restaurant operators, received a 75% rental concession, benefiting 932 companies.

Focus on the Wellness of Tenants

Care was also extended to the mental well-being of tenants. Throughout the year, Cyberport organised yoga sessions, an "Initial Aroma Stone with Flower Workshop", and an Easter workshop. These events provided opportunities for relaxation, creativity, and personal enrichment while promoting the holistic wellness of members of our community.

Cyberport Community Connect is a Bastion of Inclusivity

Cyberport Community Connect (C³) organises events throughout the year to promote inclusivity and community cohesion, allowing community members to discover collaboration, fellowship, and support among like-minded partners and friends.

After a hiatus of three years, our Halloween gathering resumed in 2022/23. More than 120 community members participated in three "C³ Trick or Treat: Time to Meet! " activities – C³ Trick or Meet@Reception, C³ Trick or Meet Roadshow, and C³ Trick or Meet: Get a Secret Gift – to mingle and connect. Over 80 participants came to C³ Ventureport Drinks, an outdoor event co-hosted with AureliaCare Limited, to network and learn about Cyberport's updates. Celebrating women entrepreneurs, C³ Meet & Eat: Women In Business start-up lunch and a C³ International Women's Day: #HerStory event were organised. The two events provide platforms for women to share inspiration and experience, highlighting female entrepreneurship, encouraging women to pursue their dreams.

Other notable community-building and wellness-boosting activities included the C³ x PCCW-HKT World Cup Networking Drinks, C³ Christmas Party, C³ Christmas Game Day, C³ Meet & Eat! Bring Your Own Event, and C³ x SLEEEP Wellness Workshop.

Photo galleries known as C³ Moments were created at Smart-Spaces to highlight the accomplishments of community companies. They serve as a celebration of the community's innovative and collaborative spirit, as well as an inspiration for both community members and visitors.

Care for Staff is Our Number One Concern

New Training Workshops and Programmes

Cyberport organises training workshops and programmes throughout the year to enhance colleagues' skills and knowledge and promote their professional development and personal growth. In 2022/23, we organised a Distinguished Speaker Series and invited experts from various fields to impart their expertise and insights. Notable sessions included "West Kowloon District Development", hosted by the Honourable Bernard Charnwut Chan, GBM, GBS, JP; "Innovation Policy and the Limits of Laissez Faire: Hong Kong's Policy in Comparative Perspective", presented by the Honourable Mrs Regina IP LAU Suk-yee, GBM, GBS, JP; as well as sharing sessions by lawmakers, start-ups, and other luminaries to provide opportunities for knowledge exchange and inspiration.

帮助租户度过难关

数码港透过政府第六轮抗疫基金，为商户提供六个月的政府租金宽减，协助租户应付第五波疫情。2022年4月1日至9月30日，所有数码港办公室租户、Smart-Space用户、零售及食肆商户均获得75%的租金宽减，共有932家企业受惠。

注重租户的身心健康

我们亦关注租户的身心健康。年内，数码港举办瑜伽班、"乾花字母扩香石工作坊"以及复活节工作坊。这些活动提供舒缓压力、发挥创意和丰富个人生活的机会，同时促进社群成员的身心健康。

Cyberport Community Connect凝聚共融力量

Cyberport Community Connect (C³)于年内举办各项活动，旨在提高包容性及社群凝聚力，让社群成员与志同道合的伙伴及朋友合作、建立情谊及互相支持。

我们的万圣节聚会停办三年后，于2022/23年度复办。120多名社群成员参与了三项"C³万圣节相聚的时刻！"活动包括：C³万圣节糖果接待赏、C³万圣节会面巡回展、以及C³万圣节相遇换神秘礼物，让大家交流互动。80多名社群成员参加于年内与AureliaCare Limited合办的户外活动—C³xVentureport创业周五夜，与数码港交流最新消息。为表扬女性企业家的卓越贡献，我们举办了"C³女性企业家交流午餐会"及"C³国际妇女日：#她的创业故事"活动。这两个活动为女性提供分享自身灵感和经验的平台，突出女性创业精神，鼓励她们追梦。

其他值得注意的社群建设及促进健康的活动包括C³x PCCW-HKT世界杯交流酒会、C³圣诞派对、C³圣诞游戏日、C³交流午餐会及C³x SLEEEP健康工作坊。

在各Smart-Space打造C³精彩时刻摄影廊，凸显社群企业的成就。摄影廊不仅颂扬社群创新及合作精神，也为社群成员和访客带来启发。

热切关怀员工

新培训工作坊及活动

数码港全年均会举办培训工作坊及活动，以提升员工的技能和知识，促进他们的专业发展和个人成长。在2022/23年度，我们举办"杰出讲者系列(Distinguished Speaker Series)"，邀请不同界别的专家来分享专业知识和独到见解。焦点活动包括由陈智思先生，大紫荆勋贤，GBS，JP主持的"西九龙地区发展"；叶刘淑仪议员，大紫荆勋贤，GBS，JP主讲的"创新政策和自由放任之局限：比较视角下的香港政策"；以及由立法会议员、初创企业家及其他知名人士的分享会，让与会者交流知识和互相启发。

Increased Engagement and Communication

To foster a sense of belonging, Cyberport hosted a Cyberport Community Connect activity during Lunar New Year, where more than 80 colleagues as well as members of community companies came together and enjoyed Chinese Fai Chun calligraphy writing, tongue twister games, and light refreshments. A Townhall and Chinese New Year Party were also held to express appreciation for colleagues' wholehearted commitment and provide clarity and transparency on company developments.

Cyberport celebrates not only innovation and creativity of start-ups, but also encourages colleagues to bring in new ideas. We invited colleagues to submit their executable and creative ideas for making a positive, tangible difference to Cyberport's performance and operations, and recognised outstanding entries at the Cyberport Creativity Competence Award (C³A) Presentation.

To raise colleagues' concern for the underprivileged, we organised a special screening of the film *Sunshine of My Life* at the MCL Cyberport Cinema, inviting the family members of colleagues to come for a movie night. The director of the movie, Judy Chu Fung Han, also graced the screening.

Technology Changes Communities for the Better

Cyberport's commitment to fostering smarter, better living through I&T extends beyond the comprehensive initiatives detailed in this annual report. We also leverage our campus as a platform to showcase innovations, catalyse solution refinement, spark curiosity, and engineer imagination among visitors and community members alike.

Introducing the digital Hall of Fame

To showcase the latest developments of Cyberport Community, a digital Hall of Fame was set up at Cyberport's IT Street. This engaging and interactive display, enables visitors to learn about Cyberport Companies' development achievements at a glance.

加强参与和交流

为加强员工归属感，数码港在农历新年期间举办"Cyberport Community Connect"活动，80多名同事及社群企业成员聚首一堂，一起写挥春、玩绕口令游戏和品尝小食。此外，我们亦举办员工大会和新春派对，表达对同事全心全意服务的感谢，并为公司发展提供清晰透明的资讯。

数码港不单表扬初创企业的创新和创意，亦会鼓励员工提出新构思。我们邀请同事提交可实践的创意构思，切实改善数码港的表现及营运，并在数码港创意大奖(C³A)颁奖礼上表彰杰出的参赛作品。

为鼓励同事关注弱势社群，我们在MCL数码港戏院专场放映电影《一路瞳行》，邀请同事与其家人前来共度电影之夜，导演朱凤娴亦亲临现场。

科技让社群更美好

数码港致力透过创新科技，促进更智能、更优质的生活，而这个承诺并不局限于本年报讲述的各项措施。我们亦将园区视为平台，向访客和社群成员展示创新成果，催化解决方案更臻完善，激发他们的好奇心和想像力。

引入数码展示屏幕Hall of Fame

为展示数码港社群的最新发展，数码港资讯科技大道设立数码展示屏幕Hall of Fame，让访客对数码港企业的发展成就一目了然。

AI Receptionist Adds Excitement to Cyberport & Annex

Enhancing customer experiences with AI, we are conducting a trial of an AI receptionist at Cyberport and its Annex. This new AI assistant is empowered with advanced features such as multilingual support and Natural Language Processing, allowing it to respond to queries naturally and provide assistance. By integrating with other smart technologies, including Cyberport's C-connect app, the receptionist can also respond to visitors' needs better, such as providing real-time parking information.

人工智能接待员为数码港及Annex增添活力

我们在数码港及Annex试用人工智能接待员以提升顾客体验。这个新人工智能助理具备多种语言和自然语言处理等先进功能，能自然流畅地解答查询和提供协助。通过与其他智能技术（包括数码港的C-connect应用程式）的整合，接待员能更有效地回应访客的需要，例如提供即时停车场资讯。

HealthTech represents a rapidly growing sub-cluster among our Smart Living community. To nurture its development, we have allocated our Cyberport 2 Level 6 offices for incubatee Citistar Design & Technology to conduct field tests for their smart purifiers and sensors in real-life office settings. Start-ups can collect a wide range of indoor ambient data, including PM2.5 air quality, temperature, and humidity, for big data analysis. The collected data and subsequent analyses will enable start-ups to design innovative engine models to enhance the products' business applications.

Start-up Solutions Enhance Communal Well-being

We implemented a smart solution developed by incubatee "Space is Ltd" and created a SLEEEP relaxation room at Smart-Space, where tenants can enjoy a tech-facilitated power nap. The start-up's Smart Sleep Detection Technology REM automatically adjusts the environment to optimise rest and rejuvenation for users. Aside from providing exposure and opportunities for business model validation to the incubatee, the solution offers an innovative service for the community.

ArtTech Features at IT Street

As part of our commitment to supporting ArtTech and promoting the convergence of art and technology, we transformed an exhibition corner at IT Street into a dynamic showcase. This revamped space now features the captivating art pieces by incubation alumnus Art Group Limited, integrating blockchain and NFC (Near-field communication) into the artwork, and protect the artists' intellectual properties.

Art Group Limited, an alumnus of the Cyberport Incubation Programme showcases its ArtTech pieces at IT Street.
数码港培育计划的毕业公司艺群有限公司在资讯科技大道展示艺术科技作品。

Undeterred Connections

WiFi Upgrade Offers Enhancement to Tenants and Visitors

Recognising the vital role that network architecture and seamless high-speed connectivity play in enabling and accelerating innovation, Cyberport upgraded its WiFi to WiFi 6 to encompass all public areas, including the Arcade, carpark, podium, and Smart-Space, fostering an environment conducive to digital living and catering to the evolving needs of community members.

在我们的智慧生活社群中，健康科技是其中一个发展一日千里的领域。为推动其发展，我们提供数码港2座六楼办公室，让培育公司宇星设计及科技在真实办公室环境中实地测试智能净化器和感应器。初创企业可收集各种室内环境数据，包括PM2.5空气质素、温度和湿度，进行大数据分析。收集所得的数据和后续分析将有助初创企业设计创新的引擎模型，提高产品的商业应用。

初创创新方案提升社群健康福祉

我们采用培育公司"空间‧营造"开发的智能解决方案，在Smart-Space设立SLEEEP休闲客房，让租户享受科技带来的小憩时光。这家初创企业的智能睡眠检测技术REM可自动调节环境，令用户享受更优质的休息，助他们恢复精力。除了为培育公司提供曝光机会和验证商业模式的机会外，这个解决方案亦为社群提供创新服务。

资讯科技大道的艺术科技特色

我们贯彻支持艺术科技和促进艺术与科技融合的承诺，在资讯科技大道改建空间为展览区，目前展出已毕业的培育企业艺群有限公司提供的艺术作品，展品融入区块链技术及NFC（近距离无线通讯），保障艺术家的知识产权。
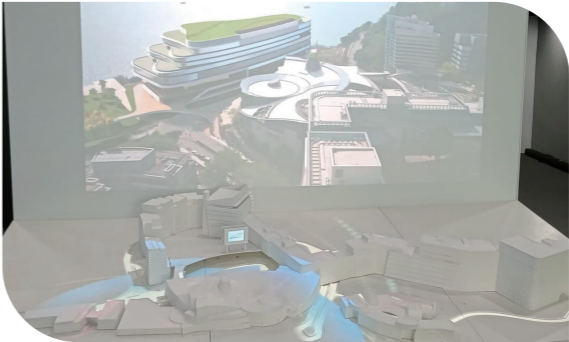
联系无间

WiFi升级为租户及访客提供更佳体验

数码港深明网络架构和无缝高速连接对推动和促进创新的重要性，因此将WiFi升级至WiFi 6，覆盖商场、停车场、平台和Smart-Space等所有公共空间，营造有利数码生活的环境，满足社群成员不断变化的需要。

CyberLab Showcases Smart Living

We continue to showcase our community's Smart Living solutions at the CyberLab to raise public awareness, encourage adoption, and promote the exchange of ideas. Throughout the year, the lab welcomed over 2,000 visitors and featured 16 showcases, highlighting innovative solutions in esports, GreenTech, HealthTech, and robotics. Proper social distancing measures were diligently monitored and enforced during visiting tours, in line with our commitment to ensuring the safety and well-being of all visitors.

CyberLab showcases innovative solutions from the Cyberport community.
CyberLab展示数码港社群内的创新解决方案。

Corporate Governance Stays Robust

Cyberport recognises the paramount importance of corporate governance in ensuring the integrity and effectiveness of its operations. It serves as a bedrock of Cyberport, guiding our decisions and actions. Key principles such as accountability, transparency, fairness, ethics, and integrity are deeply ingrained in our corporate governance framework.

To ensure robust governance practices are in place, with a comprehensive governance structure that includes the Board of Directors and six Board Committees to oversee and monitor Cyberport's operations on behalf of the Board. We have also established an internal audit team to assess the adequacy and effectiveness of internal controls systems, and the efficiency and effectiveness of operations. This allows us to assess whether the systems of internal controls within Cyberport are adequate, reliable, and effective.

Cyberport's Board of Directors comprises individuals with diverse expertise and backgrounds. With adequate and timely information provided by Management, the Board contributes a wide range of specialised insights and knowledge across different facets of our operations so as to make informed decisions for the benefit of Cyberport. Every newly appointed Board Member will be given a comprehensive, formal, and tailored induction programme to familiarise them with Cyberport's objectives, business, major developments, and general and specific director responsibilities. Comprehensive policies that support good corporate governance are also in place, such as the Code of Conduct including the management of conflict of interests; Delegation of Authority; and Whistleblowing Policy. These policies provide clear guidelines on the behaviours and actions expected from our directors and employees, promoting a culture of responsibility, accountability, and ethical conduct.

For more details on Cyberport's corporate governance practices, please refer to the Corporate Governance Report on pages 94 to 112.

Looking Forward

A sustainable future is necessary for the continued progress of mankind. Cyberport remains steadfast in harnessing innovation, technology, and community collaboration. Not only do we support ESG initiatives, but we inspire and offer solutions to the world's environmental challenges. The ongoing Cyberport Expansion Project offers the rigorous ESG standards, covering design and construction to operation and maintenance. To promote our community's work, Cyberlab and IT Street will continue to showcase more start-up solutions, assisting more enterprises in implementing ESG operations, decarbonisation, and sustainability. Together we will champion entrepreneurship and innovation, for a sustainable, equitable, and resilient tomorrow.

CyberLab展示智慧生活

我们继续在CyberLab展示社区的智慧生活方案，以提高公众对智慧生活的认识和鼓励应用，并促进意见交流。年内，Cyberlab接待超过2,000名访客，并举办16场展示会，重点介绍电竞、绿色科技、健康科技和机械人等方面的创新方案。在参观过程中，我们认真监察及执行合适的社交距离措施，确保符合我们照顾所有访客安全和福祉的承诺。

企业管治保持稳健

数码港深明企业管治对确保运作的完整性及有效性至关重要。企业管治是数码港的基石，引领我们作出决策和行动。问责、透明、公平、道德和诚信等主要原则牢牢植根于我们的企业管治架构。

为确保现有的企业管治稳健执行，数码港建立了全面的管治架构，当中包括董事局及其辖下六个委员会，负责代表董事局监督和监察数码港的运作。我们亦成立内部审计部，负责评估内部监控系统的充足性及有效性、营运效率及成效，使我们能够评估内部监控系统是否充足、可靠及有效。

数码港董事局由具备不同专业知识和背景的人士组成。管理层适时提供全面的资料，使董事局在讨论中作出贡献，就各项事宜提供广泛而独到的见解和知识，作出符合公司利益的知情决策。每名新委任的董事局成员均获提供全面、正式兼专门的就任须知，让他们熟悉数码港的目标、业务、重大发展以及董事的一般及特定职责。我们亦制订全面的政策，例如行为守则（包括利益冲突管理）、授权制度和举报政策，以辅助良好的企业管治。这些政策为数码港的董事和员工提供明确的行为和行动指引，促进负责任、问责和良好操守的文化。

有关数码港企业管治措施的详情，请参阅"企业管治报告"（第94至112页）。

展望未来

人类发展进步需要一个可持续发展的未来。数码港仍坚定利用创新、技术和社群合作。我们不仅支持ESG倡议，而且为应对世界环境挑战提供灵感和解决方案。进行中的数码港扩建项目实施严格的ESG标准，涵盖设计和施工到运营和维护。为推广我们的社群，Cyberlab和资讯科技大道将继续展示更多初创解决方案，协助更多企业实施ESG运营、减碳和可持续发展举措。我们将共同倡导创业和创新，努力创造一个可持续、公平和生生不息的未来。