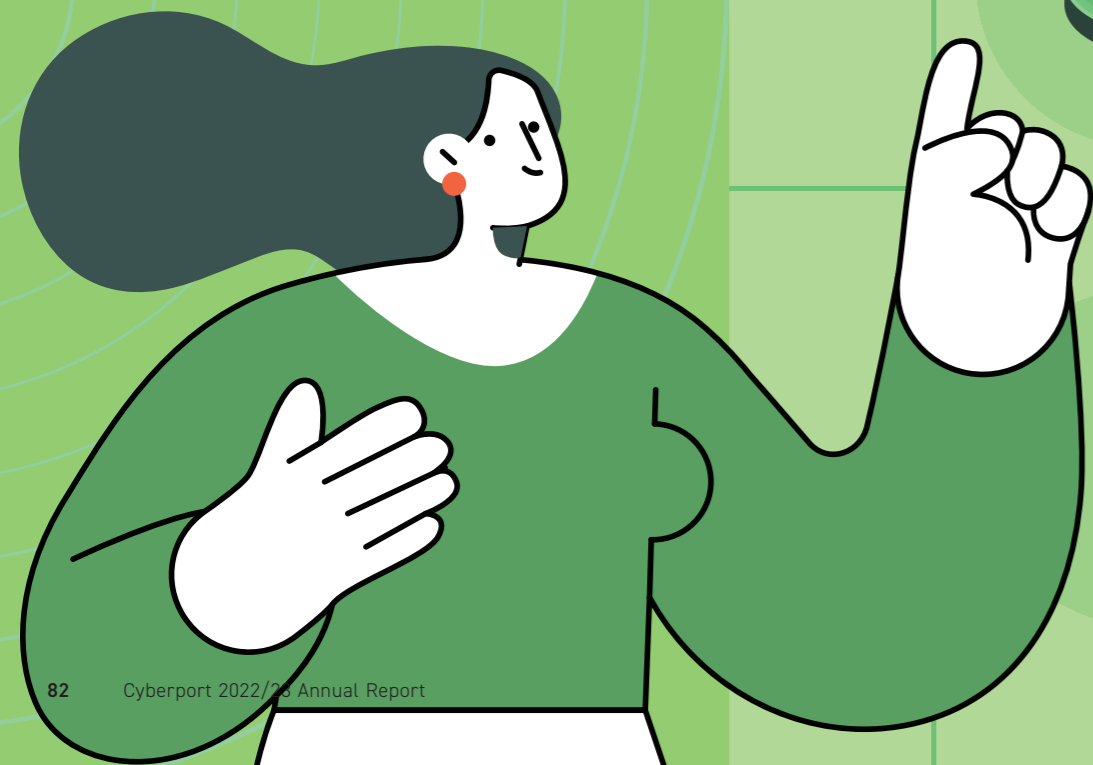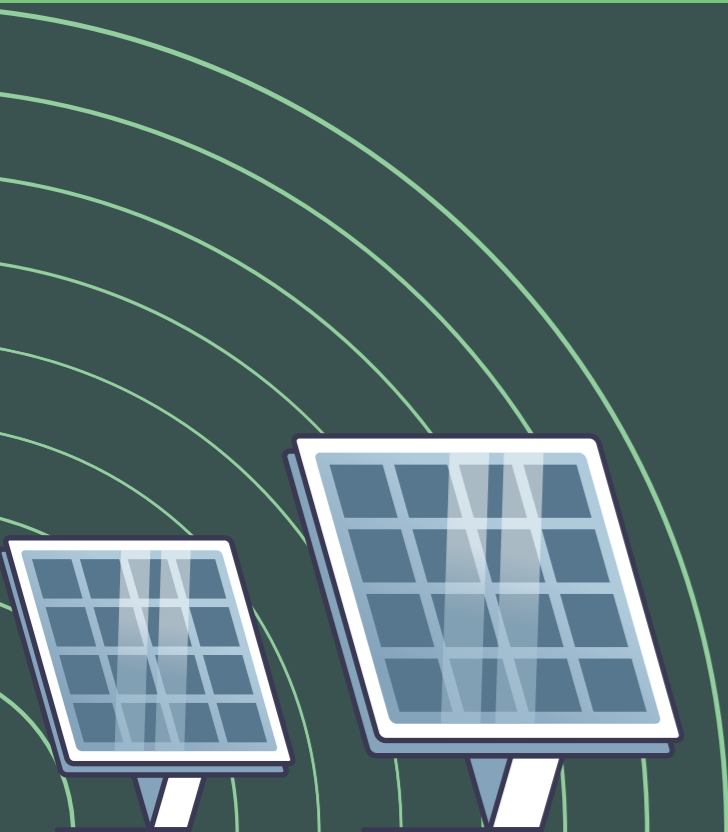# ENVIRONMENTAL, SOCIAL, AND GOVERNANCE
環境、社會及管治

While I&T are indispensable to business operations, Environmental, Social, and Governance (ESG) is becoming an essential element of any business. As climate change and environmental degradation continue unabated, business must act to help achieve sustainability and indeed create a better future for us.

Cyberport is fully committed to realising the United Nation's Sustainable Development Goals and achieving net-zero emissions by 2050. As Hong Kong's digital flagship, catalysing innovation, spurring Smart Living technology development, facilitating solution adoption, and unleashing society's latent creative potential will pave the way towards a more sustainable future. We remain committed to ESG and decarbonisation principles to fulfil our obligations as a responsible organisation, and strive to become a more environmentally and socially conscious organisation. Our commitment to environmental protection and efforts in energy conservation were recognised by the Hong Kong Green Organisation Certification, which awarded us the Energywi$e Certificate (Good Level).

In this report, we present Cyberport's ESG actions and targets for the financial year ended 31 March 2023. There are detailed insights into energy consumption management and efforts to reduce emissions during daily operations as well as the Cyberport Expansion Project. We also outline the key climate risks that are relevant to our operations.

雖然創新科技對企業營運必不可缺，但環境、社會及管治(ESG)正逐漸成為所有企業的必要環節。隨著氣候變化及環境惡化持續未見緩和，企業必須採取行動，促進實現可持續發展，為我們創造更美好的未來。

數碼港全面致力實現聯合國可持續發展目標，務求在2050年前實現淨零排放。作為香港的數碼旗艦，推動創新、促進智慧生活科技發展、促進解決方案普及，乃至釋放社會潛在的創意潛能，將引領邁向更加可持續發展的未來。我們會繼續恪守ESG和去碳化的原則，履行作為負責任機構的任務，致力成為更具環保及社會意識的機構。我們對環境保護方面的承諾和在節能方面所做的努力得到了香港綠色機構認證的認可，向我們頒發了節能證書（良好級別）。

於本報告中，我們呈列數碼港截至2023年3月31日止財政年度的ESG行動及目標，亦會詳細闡述數碼港日常運作的能源消耗管理與減排工作以及數碼港擴建計劃。我們亦概述與營運有關的主要氣候風險。

Hong Kong Green Organisation Certification
Energywi$e Certificate
香港綠色機構認證節能證書

Environmental Contributions
環境貢獻

Energy Saving Projects 節能項目

saved 節省	reduced 減少	planted 種植
1,500,000 kWh 千瓦小時	**1,020,000** kg[1] 千克[1]	**44,348**
Electricity 電力	CO_2 二氧化碳排放量	trees[2] 棵樹木[2]

Solar PV system at Cyberport 4B 數碼港4B座太陽能發電系統

generated annually 每年產生約	offsetting approximately 抵銷約	planted 種植
55,000 kWh 千瓦小時	**37,400** kg[1] 千克[1]	**1,626**
Electricity 電力	CO_2 二氧化碳排放量	trees[2] 棵樹木[2]

[1] Figures were calculated based on the amount of carbon emissions per unit published on Hong Kong Electric Investments' corporate website (www.hkelectric.com/en/customer-services/carbon-calculator).
數據乃根據港燈電力投資公司網站(www.hkelectric.com/zh/customer-services/carbon-calculator)公佈的每單位碳排放量計算。

[2] Based on the calculation of a five-metre tall tree absorbing carbon dioxide at a rate of 23kg per year.
以一棵五米高的樹木一年吸收約23千克的二氧化碳計算。

Technology Revolutionise Our Climate Change Response

Renewable Energy Efforts Boosted

Cyberport continued to step up its renewable energy generation in 2022/23. Along with our existing solar power system at Cyberport 4B, we installed new solar power systems at Cyberport 3 and 4A, the completion of which will enable a maximum generation capacity of 85kWp and an annual renewable energy generation capacity of more than 80MWh. This equates to a CO_2 reduction of more than 54,400kg per year, or approximately 2,368 trees planted.

Energy Saving a Key Part of Our Sustainability Plans

Cyberport instituted a two-year chiller plant and heat exchanger enhancement project during 2021. The project was to be carried out in four phases, and Phase 1 was completed during the year as planned. We implemented an automated AI chiller plant optimisation system to reduce the need for manual system control while also improving energy efficiency and savings through smart and precise adjustment of equipment running. A total of six new heat exchangers and two new chiller units now serve the Cyberport community, saving 200,000kWh and 1,300,000kWh of energy, respectively.

A total of six new heat exchangers and two new chiller units now serve the Cyberport community, saving 200,000kWh and 1,300,000kWh of energy, respectively.
目前共有六台新的熱交換器和兩台新的冷水機組為數碼港社群服務，分別節約200,000千瓦小時和1,300,000千瓦小時能源。

We also revamped daily operations to improve energy efficiency, with the rescheduling of air conditioning units (PAU/AHU units) and the replacement of existing lighting with LED lighting contributing to the energy savings.

A Smart Car Park System in Car Parks 1, 2, and 3 offers customers a completely new parking experience. Contactless entry and exit, car finding capabilities, online slot availability, and other advanced features streamline the parking process, maximise efficiency, and reduce the hassle of finding a parking spot. This seamless parking experience enables Cyberport visitors to save time. It also contributes to a reduction in unnecessary carbon emissions from idled engines and aimlessly circling the car park.

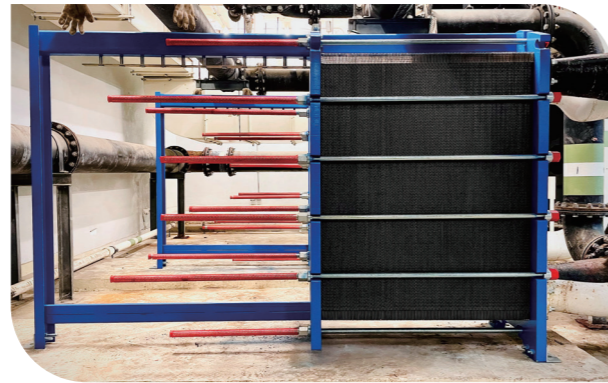Self-service payment and car searching kiosk
自助繳費及尋車系統

科技改變我們應對氣候變化的方式

加強推動可再生能源工作

數碼港於2022/23年度繼續加強可再生能源發電。除數碼港4B座的現有太陽能發電系統外，我們亦在數碼港3座和4A座安裝新的太陽能發電系統，有關系統安裝完成後，最大發電量可達85千峰瓦，每年可再生能源發電量超過80兆瓦小時，這相當於每年減少超過54,400千克的二氧化碳排放量，或種植約2,368棵樹木。
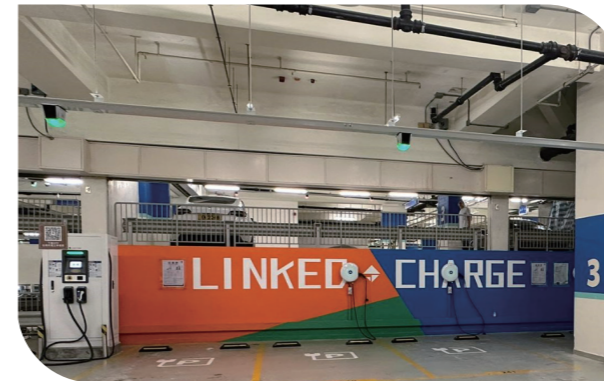
節能是我們可持續發展計劃的重要組成部分

數碼港於2021實施一項為期兩年的冷水機組和熱交換器升級項目，分四個階段進行，第一階段如期於年內完成。我們安裝自動化人工智能冷水機組優化系統，減少對人工系統控制的需要，同時通過智能精準調整設備運作來提高能源效益，從而節約能源。目前共有六台新的熱交換器和兩台新的冷水機組為數碼港社群服務，分別節約200,000千瓦小時和1,300,000千瓦小時能源。

我們亦改進了日常營運以提高能源效率，包括重新安排空調機組（PAU/AHU機組）的使用時間，並以LED照明燈取代現有的照明燈，促進節約能源。

1、2和3號停車場的智能泊車系統為顧客提供全新的泊車體驗。免觸式進出停車場、尋車功能、網上查看可用泊車位以及其他先進功能簡化泊車過程，最大限度地提高效率，並減低尋找泊車位的麻煩。無縫泊車體驗使數碼港的訪客能夠節省時間，還有助減少發動機空轉和用戶在停車場不斷繞圈尋找車位而造成不必要的碳排放。

Charge up for a Cleaner Future

To reduce carbon emissions and create a more sustainable future, Cyberport continued to expand its EV-charging infrastructure across the campus to enhance convenience for EV drivers and promote EV adoption. In collaboration with incubatee LHC, Cyberport installed nine new EV chargers at Cyberport car parks.

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數碼港與培育公司LHC合作，在數碼港停車場安裝九個全新電動汽車充電樁。

A Green, Efficient, and Sustainable Cyberport

Tenant Bus System Offers Optimised Convenience

The independent operation of bus routes by Cyberport and individual tenants results in duplicated efforts, spare seating capacity and unnecessary traffic flow. Aiming to improve efficiency and better serve tenants' shuttle bus needs and optimise usage, Cyberport carried out a rationalisation exercise in September 2022. Six additional bus trips, including one new route to Northwest New Territories were added by consolidating the bus services that the tenants had previously arranged for their own employees.

The tenant bus currently operates 10 routes per day, serving 16 locations and making 49 trips. The tenant bus will add a new route in August 2023 to serve three new locations: Yuen Long, Tuen Mun, and Tsuen Wan. It will also include trips to Mong Kok and Yau Tong, for a total of 54 trips per day. By offering direct routes and optimising capacity, tenants avoid transportation changes with a comfortable commute and use public transport instead of driving, thereby reducing their carbon footprint.

Washroom Renovations as Part of Big Data Revolution

Washroom renovations were carried out at Cyberport 2 and the public transport interchange. Sensors and AI were added to toilet and washroom facilities to monitor and collect big data on indoor air quality, wastage, footfall, and water leakage to improve management, and maintain hygiene.

為潔淨的未來充電

為減低碳排放及創建可持續的未來，數碼港繼續擴建園區內的電動汽車充電基礎設施，方便電動汽車車主，推廣普及電動汽車。數碼港與其培育公司LHC合作，在數碼港停車場安裝九個全新電動汽車充電樁。

綠色、高效和可持續發展的數碼港

租戶專車服務提供更便捷的服務

數碼港和個別租戶獨立運作巴士路線導致工作重疊、閒置座位和不必要的交通流量。為提高運輸效率，以及更有效滿足租戶對穿梭專車的需求和善用穿梭專車，數碼港在2022年9月進行專車服務重整，通過整合租戶先前為員工安排的專車服務而增加六班專車班次（包括一條開往新界西北區的新專車路線）。

租戶專車目前每天營運10條路線，服務16個地點，合共49個班次。租戶專車於2023年8月增加一條新路線，服務三個新地點，分別是元朗、屯門和荃灣。此外，租戶專車亦將有開往旺角和油塘的路線，每天共54個班次。我們提供直達路線和優化載客量，租戶無須轉乘，享受舒適通勤，使用公共交通而非駕車，從而減少他們的碳足跡。

洗手間改造是大數據革命的一環

我們對數碼港2座和公共交通交匯處的洗手間進行翻新。廁所和洗手間設施均新增感應器和人工智能裝置，以監測和收集室內空氣質素、耗廢量、人流和漏水的大數據，從而改善管理，保持衛生。

Expansion Project — a Great Opportunity for Sustainability

The Cyberport Expansion Project (Cyberport 5) represents a significant milestone for our organisation, as it expands our capacity to support Hong Kong's long-term I&T development while driving advancements in smart city and sustainability within our tech ecosystem.

The project is a testament to our commitment to ESG principles. Located on Cyberport's prominent waterfront, the project offers new offices and co-working spaces equipped with advanced smart facilities, a data services platform, a multi-function hall, and various ancillary facilities, such as a Smart Living demonstration hall. Our design has allocated space for greenery, observation decks, and wind corridors to enhance public enjoyment, while waterfront park undergoes upgrades, incorporating pet-friendly features, and smart management & application facilities.

In line with our dedication to sustainability, we have implemented a range of sustainable initiatives to enhance energy efficiency and reduce carbon emissions throughout the project design and construction phase. These initiatives include the full life-cycle deployment of Building Information Modelling (BIM) technologies for design coordination, tender preparation, and on-site coordination; promoting the extensive uses of Modular Integrated Construction (MiC), Multi-trade Integrated MEP (MiMEP), and Design for Manufacture and Assembly (DfMA) techniques; adopting diesel-free power supply for construction operation, and leveraging electronic Common Data Environment (CDE) Platform to minimise waste and streamline processes centrally. Our overall aim is to recycle or reuse at least 60% of construction waste.

擴建計劃是可持續發展一大契機

數碼港擴建計劃（數碼港第五期）是我們的重大里程碑，讓我們更有力支持香港長遠創新科技發展，同時在我們的創科生態圈推動智慧城市和可持續發展的進步。

該項目印證我們對ESG的承諾。擴建計劃位於數碼港海濱，項目提供全新的辦公室及共享工作空間，配備先進的智能設施、數據服務平台、多功能會議廳和各式配套設施，如智慧生活示範廊。我們亦預留空間用作園區綠化、觀景台和通風走廊，令公眾可享受更佳環境，同時海濱公園進行改善工程，包括寵物友善設施和智能化管理及應用設施。

在擴建計劃的設計和施工過程中，我們一直奉行可持續發展方針並實施了一系列措施，以提高能源效益及減少碳排放。這些措施包括全生命周期部署建築信息模型（BIM）技術進行設計協調、招標文件制定和工程實地協調等工作；推廣及應用組裝合成建築法施工（MiC）、機電裝備合成法（MiMEP）和預製件建築（DfMA）技術應用；採用無柴油高效能工程施工；以及採用電子共享數據環境平台（CDE）務求盡量減少資源浪費及優化工程流程審批。我們亦力求回收或再循環60%以上的建築廢料。

Cyberport 5 Expansion Project: A testament to our commitment to sustainability, driving advancements in Smart Living and fostering Hong Kong's long-term I&T development while offering new offices, co-working spaces, advanced smart facilities, and green spaces equipped with cutting-edge technology.

數碼港五期擴建計劃：印證我們對可持續發展的承諾，推動智慧生活的創新，並促進香港長遠的創新科技發展，同時提供新的辦公空間、共享工作空間和配備先進智能設施以及綠化空間。

To foster innovation in the expansion project, technologies such as PropTech, ConstrucTech, GreenTech, and Smart Living applications and Cyberport community start-ups' solutions have been adopted. These include automation solutions for general building plan (GBP) preparation; intelligent building and park management systems; a digital twin platform; and AI-optimised building service systems. In addition, we have adopted ConstrucTech solutions such as a Digital Works Site Supervision system (DWSS) and Smart Site Safety System (SSSS) to enhance inspection record efficiency and site safety monitoring, respectively. We also implemented reality capture, including drone photography, laser scanning, and 360 photogrammetry for site work progress tracking. Our GreenTech solutions include energy and carbon monitoring, renewable energy generation through building-integrated photovoltaics, water recycling, kinetic pavers, and solar-powered lighting.

These concerted efforts advance our sustainability goals and serve as a showcase and catalyst for fostering Smart Living innovations. The project aims to obtain certifications such as a platinum rating in BEAM Plus New Buildings and New Data Centres, as well as WiredScore certification and SmartScore certification, which recognise our commitment to digital infrastructure and smart connectivity.

Furthermore, we are excited to implement and promote more PropTech solutions at Smart-Space PropTech, a co-working space jointly developed with the Hong Kong Housing Society in the Northern Metropolis.

為了加快擴建項目中的創新科技應用，我們採用包括房地產科技、建設科技、綠色科技和智慧生活等科技應用，以及數碼港社群初創企業的解決方案。這些智慧科技解決方案包括建築圖則（GBP）的自動化解決方案、智能化樓宇和園區管理系統、數碼分身平台和人工智能樓宇設備優化系統等。我們亦運用建築科技解決方案，如數碼化工程監督系統（DWSS）和智慧工地安全系統（SSSS）以提高檢查記錄效率和工地安全監測，我們亦實施無人機攝影、激光掃描和360攝影等的實景捕捉技術用於工地進度檢測及管理。我們的綠色科技解決方案包括能源應用和碳監測，通過建築合成光伏發電系統進行可再生能源發電、水循環利用、動能鋪磚和太陽能照明系統等。

以上努力有助我們達至可持續發展目標，並為我們推動智慧生活起示範作用。本項目將爭取BEAM Plus新建築和新數據中心等白金級別認證，與及WiredScore和SmartScore認證，肯定我們對實踐數碼科技基建設施和推動智能化訊息網絡的承諾。

此外，數碼港於北部都會區，與香港房屋協會合辦共享工作室Smart-Space PropTech，落實和推廣更多房地產科技解決方案。

Le Méridien Impresses with Eco Features

Le Méridien Hong Kong Cyberport reopened in November 2022 after undergoing extensive renovations. The renovated five-star hotel has incorporated an array of sustainability and I&T elements in its newly designed guestrooms, restaurants, as well as meeting and event spaces to drive forth its eco commitments. To enhance guest experiences, Rice Robotics robots are currently used to assist with guest relations and provide services to rooms. Electric vehicles are used for guest transfers to reduce carbon emissions.

Guestrooms now feature smart room controls and abundant natural light, while energy-efficient LED lighting illuminates the spaces. Plastic mini toiletry bottles have been replaced with larger pump-topped bottles, and guestrooms feature the Waterlogic slim water tap, a UVC water purifier, instead of plastic water bottles. Recycled glasses and jars as well as recyclable coffee capsules from Illy are also part of the sustainability initiatives. Selected rooms catering longer-stay guests feature large fridges, freezers, microwaves, robot vacuums, and ample storage spaces. To support guests' well-being, we also offer standing-level desks and the Kara Smart Fitness Mirror, equipped with virtual trainers and workout programmes.

艾美酒店-令人耳目一新的環保特色

香港數碼港艾美酒店經過大規模翻新後，於2022年11月重新開業。翻新後的五星級酒店在全新設計的客房、餐廳、會議和活動場地中融入各式各樣可持續發展和創新科技元素，以實踐環保承諾。為了提升賓客體驗，酒店目前使用Rice Robotics的機械人協助接待訪客和提供客房服務。酒店亦使用電動車接送客人，以減少碳排放。

客房現配備智能房間控制裝置，自然光充沛，同時採用節能的LED燈用作照明。塑膠迷你洗漱瓶已改由較大容量的泵式瓶取代，客房亦不再提供樽裝水，而是配備紫外線淨水器的Waterlogic Slim Tap。可回收玻璃杯和玻璃瓶以及Illy生產的可回收咖啡膠囊亦是可持續發展的一部分。為滿足長期入住客人的需要，部分客房配備大型雪櫃、冰箱、微波爐、掃地機械人和充足的儲物空間。此外，酒店亦提供站立式辦公桌和Kara智能健身鏡，配備虛擬教練和健身程式，照顧客人的身心健康。

Lobby
大堂

Guest Room
客房

The hotel's restaurants have undergone an eco-friendly transformation as well. A smart hydroponics "green wall" on Level 4 produces micro-greens and herbs for the dining establishments. Restaurants now offer WWF-accredited sustainable seafood, cage-free eggs, and plant-based menu options. Zero food waste initiatives have been implemented, including partnerships with O-Park, an organic resources recovery centre, and local charities for food donations. Furthermore, recycling programmes for waste oil, glass, paper, cardboard, plastic, and soap, as well as oyster shell recycling with The Nature Conservancy, contribute to sustainable practices.

During the year, the hotel installed a window film in a meeting room, resulting in an average in-room temperature reduction of 1.9°C. Plans are underway to extend this installation throughout the hotel. Moreover, the hotel's swimming pool water is reused for general cleaning purposes at the Cyberport campus, further conserving resources.

These sustainability efforts have earned Le Méridien Hong Kong Cyberport the World Wide Fund for Nature (WWF) – Certificate of Sustainability; Indoor Air Quality Certification Scheme for Offices and Public Places – Indoor Air Quality Certificate; Quality Water Supply Scheme for Buildings – Fresh Water (Management System) – Certificate; and the 2022 Greater China Sustainability Awards by Marriott International – Most Innovative Sustainable Hotel.
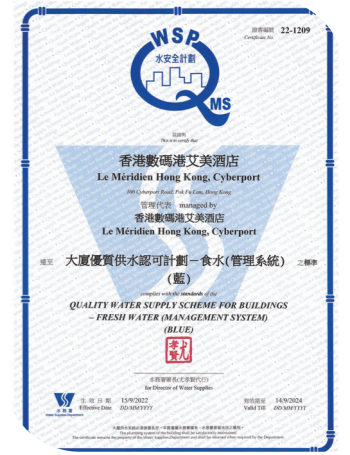
酒店的餐廳亦加入環保元素。位於四層的智能水培「綠牆」為餐廳種植微型綠植和香草。餐廳現在提供世界自然基金會(WWF)認證的可持續海鮮、走地雞蛋和素食餐單。餐廳亦實施零食物浪費計劃，包括與有機資源回收中心O-Park和本地慈善機構合作進行食物捐贈。此外，廢油、玻璃、紙張、紙板、塑膠和肥皂的回收計劃，以及與大自然保護協會合作的蠔殼回收項目，均對可持續發展實踐帶來貢獻。

年內，酒店在其中一間會議室安裝窗戶膜，成功將室內平均溫度降低1.9°C，並正計劃將這一裝置擴展至整間酒店。此外，酒店的游泳池水亦會在數碼港園區重用，作一般清潔用途，務求進一步節約資源。

上述可持續發展措施讓香港數碼港艾美酒店贏得世界自然基金會 — 可持續發展證書、辦公室及公眾場所室內空氣質素檢定計劃 — 室內空氣質素檢定證書、大廈優質供水認可計劃 — 食水（管理系統）— 證書，以及2022年萬豪國際集團大中華區可持續發展獎 — 最具創新力可持續發展酒店。

Sustainability Features Awards
可持續發展獎項

- Excellent Class – Indoor Air Quality Certificate from Indoor Air Quality Information Centre and Environmental Protection Department
  室內空氣質素資訊中心及環境保護署 — 室內空氣質素檢定證書 — 卓越級

- Quality Water Supply Scheme for Buildings – Fresh Water (Management System) Blue Certificate from Water Supplies Department
  水務署 — 大廈優質供水認可計劃 — 食水(管理系統)藍證書

- Most Innovative Sustainable Hotel as per Marriott International 2022 Greater China Sustainability Awards
  2022年萬豪國際集團大中華區可持續發展獎「最具創新可持續發展酒店」

- WWF certification – we are partnering with WWF using 100% sustainable seafood.
  世界自然基金會認證 — 我們與世界自然基金會合作，使用100%的可持續性海產品。

- Sustainable Business Award 2022 from World Green Organisation
  世界綠色組織「企業可持續發展大獎2022」

Social Initiatives Make Cyberport the Place to Be
Cyberport Community Supporting the Society with Innovative Power

To help Hong Kong navigate the fifth wave of the pandemic, Cyberport launched the **Braving the Epidemic 2.0 campaign**, gathering community members, leveraging their technological expertise to provide solutions to the government and various sectors of society in order to combat the pandemic. For instance, Cyberport incubatee Evercare teamed up with testing laboratories recognised by the Hong Kong SAR Government, to provide complimentary door-to-door COVID-19 testing services for the residents and staff of elderly care homes, to prevent outbreaks in elderly care homes. While Cyberport incubatee, Cyclops AR made its solutions freely available to construction companies, property management companies, as well as other industries in need, enabled remote diagnosis of equipment malfunctions by maintenance technicians and provided real-time monitoring for property management personnel, facilitating the smooth operation of daily processes and maintenance work.

響應社會倡議從數碼港做起
數碼港社群以創新力量支援社會

為幫助香港順利度過第五波疫情，數碼港發起了**「敢創抗疫2.0」行動**，集合社群成員，以各自的科技專長推出創新方案，協助政府及社會各層面抗疫。例如數碼港培育公司Evercare與政府認可化驗所合作，免費上門為長者及安老院職員進行檢測服務，防範疫情在院舍內爆發。數碼港培育公司Cyclops AR則免費開放其方案予建築公司、物業管理公司及其他有需要行業，讓維修技工可以遙距診斷設備故障問題，亦可以為物業管理人員提供即時監測，方便維持日常工序及維修工作。

COVID-19 Measures Demonstrate Care for Tenants

Cyberport is committed to prioritising the health and well-being of our tenants and visitors. We continue to implement various special arrangements to ensure a safe and sanitised environment, including the application of antimicrobial coating in common areas, utilising robots to carry out regular disinfection, implementing temperature monitoring measures for all visitors, and providing easy access to disinfection stations and hand sanitisers at our customer services counters.

Supporting Tenants Through Hard Times

Supporting tenants through the challenging fifth wave of the pandemic, Cyberport implemented the government's six-month rental concession for commercial tenants, provided through the sixth round of the government's Anti-epidemic Fund. From 1 April to 30 September 2022, all Cyberport office tenants, Smart-Space users, as well as retailers and restaurant operators, received a 75% rental concession, benefiting 932 companies.

Focus on the Wellness of Tenants

Care was also extended to the mental well-being of tenants. Throughout the year, Cyberport organised yoga sessions, an "Initial Aroma Stone with Flower Workshop", and an Easter workshop. These events provided opportunities for relaxation, creativity, and personal enrichment while promoting the holistic wellness of members of our community.

Cyberport Community Connect is a Bastion of Inclusivity

Cyberport Community Connect (C³) organises events throughout the year to promote inclusivity and community cohesion, allowing community members to discover collaboration, fellowship, and support among like-minded partners and friends.

After a hiatus of three years, our Halloween gathering resumed in 2022/23. More than 120 community members participated in three "C³ Trick or Treat: Time to Meet!" activities – C³ Trick or Meet@Reception, C³ Trick or Meet Roadshow, and C³ Trick or Meet: Get a Secret Gift – to mingle and connect. Over 80 participants came to C³ Ventureport Drinks, an outdoor event co-hosted with AureliaCare Limited, to network and learn about Cyberport's updates. Celebrating women entrepreneurs, C³ Meet & Eat: Women In Business start-up lunch and a C³ International Women's Day: #HerStory event were organised. The two events provide platforms for women to share inspiration and experience, highlighting female entrepreneurship, encouraging women to pursue their dreams.

Other notable community-building and wellness-boosting activities included the C³ x PCCW-HKT World Cup Networking Drinks, C³ Christmas Party, C³ Christmas Game Day, C³ Meet & Eat! Bring Your Own Event, and C³ x SLEEEP Wellness Workshop.

Photo galleries known as C³ Moments were created at Smart-Spaces to highlight the accomplishments of community companies. They serve as a celebration of the community's innovative and collaborative spirit, as well as an inspiration for both community members and visitors.

新冠疫情措施體現對租戶的關懷

數碼港致力保障租戶和訪客的健康與福祉。我們會繼續實施各項特別安排，確保環境安全及衞生，包括在公共空間噴灑抗菌塗層、利用機械人進行定期消毒、測量所有訪客的體溫，以及在客戶服務櫃枱提供方便易用的消毒站和洗手液。

幫助租戶度過難關

數碼港透過政府第六輪抗疫基金，為商戶提供六個月的政府租金寬減，協助租戶應付第五波疫情。2022年4月1日至9月30日，所有數碼港辦公室租戶、Smart-Space用戶、零售及食肆商戶均獲得75%的租金寬減，共有932家企業受惠。

注重租戶的身心健康

我們亦關注租戶的身心健康。年內，數碼港舉辦瑜伽班、「乾花字母擴香石工作坊」以及復活節工作坊。這些活動提供舒緩壓力、發揮創意和豐富個人生活的機會，同時促進社群成員的身心健康。

Cyberport Community Connect凝聚共融力量

Cyberport Community Connect (C³)於年內舉辦各項活動，旨在提高包容性及社群凝聚力，讓社群成員與志同道合的夥伴及朋友合作、建立情誼及互相支持。

我們的萬聖節聚會停辦三年後，於2022/23年度復辦。120多名社群成員參與了三項「C³萬聖節相聚的時刻！」活動包括：C³萬聖節糖果接待賞、C³萬聖節會面巡迴展，以及C³萬聖節相遇換神秘禮物，讓大家交流互動。80多名社群成員參加於年內與AureliaCare Limited合辦的戶外活動—C³xVentureport創業周五夜，與數碼港交流最新消息。為表揚女性企業家的卓越貢獻，我們舉辦了「C³女性企業家交流午餐會」及「C³國際婦女日：#她的創業故事」活動。這兩個活動為女性提供分享自身靈感和經驗的平台，突出女性創業精神，鼓勵她們追夢。

其他值得注意的社群建設及促進健康的活動包括C³x PCCW-HKT世界盃交流酒會、C³聖誕派對及C³聖誕遊戲日、C³交流午餐會及C³x SLEEEP健康工作坊。

在各Smart-Space打造C³精彩時刻攝影廊，凸顯社群企業的成就。攝影廊不僅頌揚社群創新及合作精神，也為社群成員和訪客帶來啟發。

Care for Staff is Our Number One Concern

New Training Workshops and Programmes

Cyberport organises training workshops and programmes throughout the year to enhance colleagues' skills and knowledge and promote their professional development and personal growth. In 2022/23, we organised a Distinguished Speaker Series and invited experts from various fields to impart their expertise and insights. Notable sessions included "West Kowloon District Development", hosted by the Honourable Bernard Charnwut Chan, GBM, GBS, JP; "Innovation Policy and the Limits of Laissez Faire: Hong Kong's Policy in Comparative Perspective", presented by the Honourable Mrs Regina IP LAU Suk-yee, GBM, GBS, JP; as well as sharing sessions by lawmakers, start-ups, and other luminaries to provide opportunities for knowledge exchange and inspiration.

Increased Engagement and Communication

To foster a sense of belonging, Cyberport hosted a Cyberport Community Connect activity during Lunar New Year, where more than 80 colleagues as well as members of community companies came together and enjoyed Chinese Fai Chun calligraphy writing, tongue twister games, and light refreshments. A Townhall and Chinese New Year Party were also held to express appreciation for colleagues' wholehearted commitment and provide clarity and transparency on company developments.

Cyberport celebrates not only innovation and creativity of start-ups, but also encourages colleagues to bring in new ideas. We invited colleagues to submit their executable and creative ideas for making a positive, tangible difference to Cyberport's performance and operations, and recognised outstanding entries at the Cyberport Creativity Competence Award (C³A) Presentation.

To raise colleagues' concern for the underprivileged, we organised a special screening of the film *Sunshine of My Life* at the MCL Cyberport Cinema, inviting the family members of colleagues to come for a movie night. The director of the movie, Judy Chu Fung Han, also graced the screening.

Technology Changes Communities for the Better

Cyberport's commitment to fostering smarter, better living through I&T extends beyond the comprehensive initiatives detailed in this annual report. We also leverage our campus as a platform to showcase innovations, catalyse solution refinement, spark curiosity, and engineer imagination among visitors and community members alike.

Introducing the digital Hall of Fame

To showcase the latest developments of Cyberport Community, a digital Hall of Fame was set up at Cyberport's IT Street. This engaging and interactive display, enables visitors to learn about Cyberport Companies' development achievements at a glance.

熱切關懷員工

新培訓工作坊及活動

數碼港全年均會舉辦培訓工作坊及活動，以提升員工的技能和知識，促進他們的專業發展和個人成長。在2022/23年度，我們舉辦「傑出講者系列(Distinguished Speaker Series)」，邀請不同界別的專家來分享專業知識和獨到見解。焦點活動包括由陳智思先生，大紫荊勳賢，GBS，JP主持的「西九龍地區發展」；葉劉淑儀議員，大紫荊勳賢，GBS，JP主持的「創新政策和自由放任之局限：比較視角下的香港政策」；以及由立法會議員、初創企業家及其他知名人士的分享會，讓與會者交流知識和互相啟發。

加強參與和交流

為加強員工歸屬感，數碼港在農曆新年期間舉辦「Cyberport Community Connect」活動，80多名同事及社群企業成員聚首一堂，一起寫揮春、玩繞口令遊戲和品嚐小食。此外，我們亦舉辦員工大會和新春派對，表達對同事全心全意服務的感謝，並為公司發展提供清晰透明的資訊。

數碼港不單表揚初創企業的創新和創意，亦會鼓勵員工提出新構思。我們邀請同事提交可實踐的創意構思，切實改善數碼港的表現及營運，並在數碼港創意大獎(C³A)頒獎禮上表彰傑出的參賽作品。

為鼓勵同事關注弱勢社群，我們在MCL數碼港戲院專場放映電影《一路瞳行》，邀請同事與其家人前來共度電影之夜，導演朱鳳嫻亦親臨現場。

科技讓社群更美好

數碼港致力透過創新科技，促進更智能、更優質的生活，而這個承諾並不局限於本年報詳述的各項措施。我們亦將園區視為平台，向訪客和社群成員展示創新成果，催化解決方案更臻完善，激發他們的好奇心和想像力。

引入數碼展示屏幕Hall of Fame

為展示數碼港社群的最新發展，數碼港資訊科技大道設立數碼展示屏幕Hall of Fame，讓訪客對數碼港企業的發展成就一目了然。

AI Receptionist Adds Excitement to Cyberport & Annex

Enhancing customer experiences with AI, we are conducting a trial of an AI receptionist at Cyberport and its Annex. This new AI assistant is empowered with advanced features such as multilingual support and Natural Language Processing, allowing it to respond to queries naturally and provide assistance. By integrating with other smart technologies, including Cyberport's C-connect app, the receptionist can also respond to visitors' needs better, such as providing real-time parking information.

HealthTech represents a rapidly growing sub-cluster among our Smart Living community. To nurture its development, we have allocated our Cyberport 2 Level 6 offices for incubatee Citistar Design & Technology to conduct field tests for their smart purifiers and sensors in real-life office settings. Start-ups can collect a wide range of indoor ambient data, including PM2.5 air quality, temperature, and humidity, for big data analysis. The collected data and subsequent analyses will enable start-ups to design innovative engine models to enhance the products' business applications.

Start-up Solutions Enhance Communal Well-being

We implemented a smart solution developed by incubatee "Space is Ltd" and created a SLEEEP relaxation room at Smart-Space, where tenants can enjoy a tech-facilitated power nap. The start-up's Smart Sleep Detection Technology REM automatically adjusts the environment to optimise rest and rejuvenation for users. Aside from providing exposure and opportunities for business model validation to the incubatee, the solution offers an innovative service for the community.

ArtTech Features at IT Street

As part of our commitment to supporting ArtTech and promoting the convergence of art and technology, we transformed an exhibition corner at IT Street into a dynamic showcase. This revamped space now features the captivating art pieces by incubation alumnus Art Group Limited, integrating blockchain and NFC (Near-field communication) into the artwork, and protect the artists' intellectual properties.

Art Group Limited, an alumnus of the Cyberport Incubation Programme showcases its ArtTech pieces at IT Street.
數碼港培育計劃的畢業公司藝群有限公司在資訊科技大道展示藝術科技作品。

Undeterred Connections

WiFi Upgrade Offers Enhancement to Tenants and Visitors

Recognising the vital role that network architecture and seamless high-speed connectivity play in enabling and accelerating innovation, Cyberport upgraded its WiFi to WiFi 6 to encompass all public areas, including the Arcade, carpark, podium, and Smart-Space, fostering an environment conducive to digital living and catering to the evolving needs of community members.

人工智能接待員為數碼港及Annex增添活力

我們在數碼港及Annex試用人工智能接待員以提升顧客體驗。這個新人工智能助理具備多種語言和自然語言處理等先進功能，能自然流暢地解答查詢和提供協助。通過與其他智能技術（包括數碼港的C-connect應用程式）的整合，接待員能更有效地回應訪客的需要，例如提供即時停車場資訊。

在我們的智慧生活社群中，健康科技是其中一個發展一日千里的領域。為推動其發展，我們提供數碼港2座六樓辦公室，讓培育公司宇星設計及科技在真實辦公室環境中實地測試智能淨化器和感應器。初創企業可收集各種室內環境數據，包括PM2.5空氣質素、溫度和濕度，進行大數據分析。收集所得的數據和後續分析將有助初創企業設計創新的引擎模型，提高產品的商業應用。

初創創新方案提升社群健康福祉

我們採用培育公司「空間•營造」開發的智能解決方案，在Smart-Space設立SLEEEP休眠客房，讓租戶享受科技帶來的小憩時光。這家初創企業的智能睡眠檢測技術REM可自動調節環境，令用戶享受更優質的休息，助他們恢復精力。除了為培育公司提供曝光機會和驗證商業模式的機會外，這個解決方案亦為社群提供創新服務。

資訊科技大道的藝術科技特色

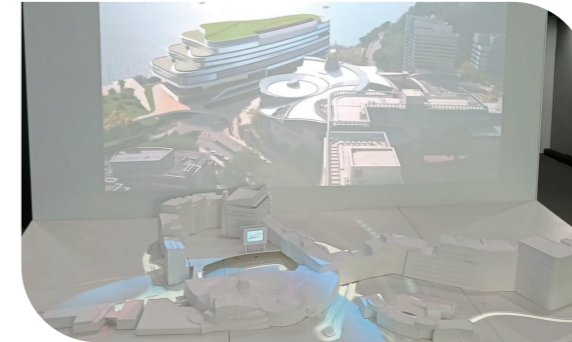我們貫徹支持藝術科技和促進藝術與科技融合的承諾，在資訊科技大道改建空間為展覽區，目前展出已畢業的培育企業藝群有限公司提供的藝術作品，展品融入區塊鏈技術及NFC（近距離無線通訊），保障藝術家的知識產權。

聯繫無間

WiFi升級為租戶及訪客提供更佳體驗

數碼港深明網絡架構和無縫高速連接對推動和促進創新的重要性，因此將WiFi升級至WiFi 6，覆蓋商場、停車場、平台和Smart-Space等所有公共空間，營造有利數碼生活的環境，滿足社群成員不斷變化的需要。

CyberLab Showcases Smart Living

We continue to showcase our community's Smart Living solutions at the CyberLab to raise public awareness, encourage adoption, and promote the exchange of ideas. Throughout the year, the lab welcomed over 2,000 visitors and featured 16 showcases, highlighting innovative solutions in esports, GreenTech, HealthTech, and robotics. Proper social distancing measures were diligently monitored and enforced during visiting tours, in line with our commitment to ensuring the safety and well-being of all visitors.

CyberLab showcases innovative solutions from the Cyberport community.
CyberLab展示數碼港社群內的創新解決方案。

Corporate Governance Stays Robust

Cyberport recognises the paramount importance of corporate governance in ensuring the integrity and effectiveness of its operations. It serves as a bedrock of Cyberport, guiding our decisions and actions. Key principles such as accountability, transparency, fairness, ethics, and integrity are deeply ingrained in our corporate governance framework.

To ensure robust governance practices are in place, with a comprehensive governance structure that includes the Board of Directors and six Board Committees to oversee and monitor Cyberport's operations on behalf of the Board. We have also established an internal audit team to assess the adequacy and effectiveness of internal controls systems, and the efficiency and effectiveness of operations. This allows us to assess whether the systems of internal controls within Cyberport are adequate, reliable, and effective.

Cyberport's Board of Directors comprises individuals with diverse expertise and backgrounds. With adequate and timely information provided by Management, the Board contributes a wide range of specialised insights and knowledge across different facets of our operations so as to make informed decisions for the benefit of Cyberport. Every newly appointed Board Member will be given a comprehensive, formal, and tailored induction programme to familiarise them with Cyberport's objectives, business, major developments, and general and specific director responsibilities. Comprehensive policies that support good corporate governance are also in place, such as the Code of Conduct including the management of conflict of interests; Delegation of Authority; and Whistleblowing Policy. These policies provide clear guidelines on the behaviours and actions expected from our directors and employees, promoting a culture of responsibility, accountability, and ethical conduct.

For more details on Cyberport's corporate governance practices, please refer to the Corporate Governance Report on pages 94 to 112.

Looking Forward

A sustainable future is necessary for the continued progress of mankind. Cyberport remains steadfast in harnessing innovation, technology, and community collaboration. Not only do we support ESG initiatives, but we inspire and offer solutions to the world's environmental challenges. The ongoing Cyberport Expansion Project offers the rigorous ESG standards, covering design and construction to operation and maintenance. To promote our community's work, Cyberlab and IT Street will continue to showcase more start-up solutions, assisting more enterprises in implementing ESG operations, decarbonisation, and sustainability. Together we will champion entrepreneurship and innovation, for a sustainable, equitable, and resilient tomorrow.

CyberLab展示智慧生活

我們繼續在CyberLab展示社區的智慧生活方案，以提高公眾對智慧生活的認識和鼓勵應用，並促進意見交流。年內，Cyberlab接待超過2,000名訪客，並舉辦16場展示會，重點介紹電競、綠色科技、健康科技和機械人等方面的創新方案。在參觀過程中，我們認真監察及執行合適的社交距離措施，確保符合我們照顧所有訪客安全和福祉的承諾。

企業管治保持穩健

數碼港深明企業管治對確保運作的完整性及有效性至關重要。企業管治是數碼港的基石，引領我們作出決策和行動。問責、透明、公平、道德和誠信等主要原則牢牢植根於我們的企業管治架構。

為確保現有的企業管治穩健執行，數碼港建立了全面的管治架構，當中包括董事局及其轄下六個委員會，負責代表董事局監督和監察數碼港的運作。我們亦成立內部審計組，負責評估內部監控系統的充足性及有效性、營運效率及成效，使我們能夠評估內部監控系統是否充足、可靠及有效。

數碼港董事局由具備不同專業知識和背景的人士組成。管理層適時提供全面的資料，使董事局在討論中作出貢獻，就各項事宜提供廣泛而獨到的見解和知識，作出符合公司利益的知情決策。每名新委任的董事局成員均會獲提供全面、正式兼專門的就任須知，讓他們熟悉數碼港的目標、業務、重大發展以及董事的一般及特定職責。我們亦訂定全面的政策，例如行為守則（包括管理利益衝突管理）、授權制度和舉報政策，以輔助良好的企業管治。這些政策為數碼港的董事和員工提供明確的行為和行動指引，促進負責任、問責和良好操守的文化。

有關數碼港企業管治措施的詳情，請參閱「企業管治報告」（第94至112頁）。

展望未來

人類發展進步需要一個可持續發展的未來。數碼港仍堅定利用創新、技術和社群合作。我們不僅支持ESG倡議，而且為應對世界環境挑戰提供靈感和解決方案。進行中的數碼港擴建項目實施嚴格的ESG標準，涵蓋設計和施工到運維。為推廣我們的社群，Cyberlab和資訊科技大道將繼續展示更多初創解決方案，協助更多企業實施ESG運營、減碳和可持續發展舉措。我們將共同倡導創業和創新，努力創造一個可持續、公平和生生不息的未來。