

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 环境、社会及管治

ESG is a cornerstone of the modern business world, and as such, Cyberport is dedicated to sustainability and Environmental, Social, and Governance (ESG). We can do much for change as a key incubator of innovation and technology (I&T) enterprises, instrumental in driving meaningful climate initiatives. Action starts from home – the reason we show our passion for nurturing start-ups that develop eco-friendly solutions and fostering I&T industries addressing environmental challenges. By promoting and adopting Smart Living and green technologies, we empower societies, citizens, and other organisations to integrate sustainable practices into daily life.

ESG是现代商业世界的基石，因此，数码港致力于可持续发展以及环境、社会及管治(ESG)，作为创新与科技(创科)企业的主要孵化器，在推动重要气候倡议方面可以发挥重要作用。绿色行动，从我做起——这是我们积极培育开发环保解决方案的初创企业，并扶植应对环境挑战的创科行业之缘由。透过推广及应用智慧生活及绿色科技，我们赋能社会、市民及其他机构组织，从而将可持续发展实践融入日常生活。



Leading by example, Cyberport achieved significant milestones in 2023/24. We exceeded our 4T Charter energy saving target, achieving an annual 2.6M kWh reduction at Cyberport 1 to 4 as well as the Arcade – equivalent to 800 households' yearly electricity consumption – ahead of the 2025 deadline. Our sustainability efforts have earned recognition with multiple awards, including the Energywise Certificate; Charter on External Lighting; WWF certification; Indoor Air Quality Certificate (Excellent Class); and Quality Water Supply Scheme for Buildings – Fresh Water (Management System) (Gold).

数码港以身作则，于2023/24年度达成重要里程碑。我们超越了“4T约章”节能目标，于2025年限期前，数码港1座至4座以及商场实现每年节省用电260万千瓦小时，相当于800户家庭一年耗电量。我们的可持续发展工作亦广受认可，屡获殊荣，其中包括节能证书、户外灯光约章、世界自然基金会认证、室内空气质量检定证书(卓越级)及大厦优质供水认可计划—食水(管理系统)(金)。

Cyberport's sustainability and ESG actions for the financial year ended 31 March 2024 showed major environmental initiatives, including energy management, efforts to reduce emissions, and adoption of sustainability solutions in daily operations and the Cyberport Expansion Project. Our social impact through community engagement and inclusion programmes, as well as robust governance practices ensuring ethical and transparent operations, inspire members of our community, and Hong Kong as a whole.

截至2024年3月31日止财政年度，数码港在可持续发展及ESG行动方面采取了多项重大环保措施，包括日常营运的能源管理、减排工作及采用可持续发展解决方案以及数码港扩建计划。我们透过社群参与和共融计划，以及实践稳健管治，确保道德及透明营运，从而产生社会影响，激励我们社群成员及整个香港。

Environmental Contributions

环境贡献

Energy Saving Projects 节能项目[^]



Solar PV system at Cyberport 3, 4A, and 4B 数码港3座、4A座及4B座太阳能发电系统



[^] This electricity consumption covered the period from 1 Jan to 31 Dec 2023. 该用电量涵盖2023年1月1日至12月31日期间。

¹ Figures were calculated based on the amount of carbon emission per unit published on Hong Kong Electric Investments' corporate website (<https://www.hkelectric.com/zh/customer-services/billing-payment-and-tariffs/carbon-calculator>) 数据乃根据港灯电力投资公司网站(<https://www.hkelectric.com/zh/customer-services/billing-payment-and-tariffs/carbon-calculator>)公布的每单位碳排放量计算。

² Based on the calculation of a five-metre tall tree absorbing carbon dioxide at a rate of approximately 23kg per year. 以一棵五米高的树木一年吸收约23千克的二氧化碳计算。

Renewable Energy Ramped Up

Additional Solar Panels Installed

In 2023/24, Cyberport expanded its renewable energy capacity by installing additional solar power systems at Cyberport 3 and 4A. Our total solar infrastructure comprises 317 PV panels occupying 2,076.33m² of roof area – equivalent to five basketball courts. This allows us to achieve a maximum generation capacity of 148kWp, resulting in an annual renewable energy generation capacity of 130MWh. This reduces our CO₂ emissions by approximately 86,000kg per year, comparable to the carbon sequestration of 3,700 trees.

Putting Our Passion and Energy into Sustainability

We continue to implement and refine sustainability measures across the Cyberport campus. These include the optimisation of air conditioning systems, with rescheduled air conditioning units (PAU/AHU units) and the introduction of new water-cooled air conditioning systems (WACS) for energy efficiency. We have also undertaken a comprehensive LED lighting replacement project in the Arcade and Cyberport 2 carpark, significantly reducing energy consumption.



Cyberport expanded solar power system at Cyberport 3. 太阳能发电系统已扩展至数码港3座。

With waste management, our initiatives include comprehensive recycling programs and innovative approaches, including repurposing coffee grounds as plant fertilisers. To improve resource management and operational efficiency, we have renovated Smart Toilets at the Arcade and IT Street, enabling preventive and proactive maintenance. We are continually enhancing our EV charging stations to support the adoption of electric vehicles. Overseeing these initiatives is our Centralised Control Room, which allows for streamlined monitoring and management of our sustainability efforts. Through these ongoing measures, we reinforce our commitment to environmental stewardship.

可再生能源扩增

加装太阳能电池板

于2023/24年度，数码港在数码港3座及4A座加装太阳能发电系统，扩大可再生能源容量。目前，我们的太阳能基础设施共包括317块光伏板，占据天台面积2,076.33平方米—相当于五个篮球场。我们的最大发电量可达到148千峰瓦，每年可再生能源发电量130兆瓦小时，据此，我们的二氧化碳排放量每年减少约86,000千克，相当于3,700棵树的碳截存量。

全心致力投入可持续发展

我们于整个数码港园区持续实施并完善可持续发展举措。该等举措包括优化空调系统，重新安排空调机组（预冷空调箱／组合式空调箱机组）的使用时间，以及引入新水冷式空调系统以提高能源效率。我们亦于商场及数码港2座停车场全面开展发光二极管(LED)照明更换项目，大幅降低能源消耗。

废物管理方面，我们采取全面的回收计划及创新方法，包括将咖啡渣作为植物肥料再利用。为改善资源管理及提高营运效率，我们翻新了商场及资讯科技大道的智慧洗手间，实现了预防性及前瞻性维护。我们还不断加强电动车充电站的建设，支援电动车的普及。我们的中央控制室负责监督实施该等举措，进一步简化对可持续发展工作的监控及管理。透过该等正在实施的举措，我们加强了对环境管理的承诺。

Cyberport Expansion Project Takes Green Ethos as Driver

The **Cyberport Expansion Project (Cyberport 5)** progressed steadily in 2023/24, with superstructure construction commencing in mid 2023. Set for completion by the end of 2025 at the earliest, approximately 66,000 square metre facility will feature offices, co-working spaces, a data services platform, a multifunction hall, and amenities. It will enhance Cyberport's capacity to drive Hong Kong's long-term I&T and Smart City development while showcasing PropTech, ConstrucTech, GreenTech, and Smart Living innovations to accelerate their adoption and promote sustainable practices. The design of Cyberport 5 also incorporates spaces for greenery, observation decks, and wind corridors to improve user experience.

As part of the project, Waterfront Park enhancement began in Q3 2023, with phased construction to maintain accessibility and minimise disruption to public activities and services. The revitalised park, reopening by end of 2025, will offer pet-friendly amenities and smart management systems, fostering an inclusive and dynamic environment for Cyberport tenants and the community.

Sustainability is central to our project design and construction. We have implemented Building Information Modelling (BIM) for improved coordination and utilised advanced construction methods such as Modular Integrated Construction (MiC), Multi-trade Integrated MEP (MiMEP), and Design for Manufacture and Assembly (DfMA). To minimise our carbon footprint, we are using diesel-free power and an electronic Common Data Environment (CDE) to minimise waste and streamline processes, targeting at least 60% of recycling or reuse of construction waste.

We have adopted numerous technologies from the Cyberport community, including automation solutions for general building plan (GBP) preparation, intelligent building and park management systems, a digital twin platform, and AI-optimised building services. ConstrucTech solutions such as Digital Works Site Supervision system (DWSS) and Smart Site Safety System (SSSS) have been implemented, alongside GreenTech solutions for energy and carbon monitoring, building-integrated photovoltaics, water recycling, kinetic pavers, and solar-powered lighting.

With these initiatives, we are committed to acquiring Platinum ratings for BEAM Plus New Buildings (V1.2) and New Data Centre (V1.0) certifications, as well as the Zero-Carbon-Ready Building Certification with Level 3 Improvement Rating by the Hong Kong Green Building Council (HKGBC). We further aim to achieve Platinum ratings in both WiredScore and SmartScore certifications to develop a digitally sustainable and resilient infrastructure for our campus.

The project has received wide recognition through a Merit in the Green Building Award 2023 (New Building Category) by HKGBC, Gold in the Common Data Environment Award 2023 (Project Category) and Merit in the Sustainable Construction Award 2023 (Organization Category) by the Construction Industry Council, and Gold in the MUSE Design Award 2024 (Landscape Open Space Design). These achievements demonstrate our commitment and effort to promoting sustainable and innovative development in Hong Kong.

数码港扩建计划以绿色理念为驱动力

"数码港扩建计划 (数码港第五期)"于2023/24年度稳步推进，上层建筑工程于2023年中期动工。该设施定于最早2025年末竣工，新办公大楼提供约66,000平方米的总楼面面积，将设有办公室、共享工作空间、数据服务平台、多功能会议厅及配套设施。其将增强数码港推动香港长期创新科技及智慧城市发展的能力，同时展示房地产科技、建设科技、绿色科技和智慧生活的创新成果，加快采用该等成果并促进可持续发展实践。数码港第五期亦预留空间用作园区绿化、观景台和通风走廊，提升用户体验。

作为计划的一部分，海滨公园改善工程于2023年第三季度开始分阶段施工，方便市民无间畅享公园设施，并尽量减少对公共活动及服务的干扰。重焕新生的公园将于2025年末重新开放，会提供宠物友善设施及智能化管理系统，为数码港的租户及社群营造一个包容且充满活力的环境。

可持续发展是我们计划设计及施工的核心。我们已实施建筑信息模型(BIM)来提高协调性，并利用组合成建筑法施工(MiC)、机电装备合成法(MiMEP)和预制件建筑(DfMA)等先进的施工方法。为尽可能减少碳足迹，我们正在使用无柴油高效能及电子共享数据环境(CDE)，务求尽量减少资源浪费和优化工程流程审批，力求回收再循环或重复使用60%以上的建筑废料。

我们已采用数码港社群的多项技术，包括建筑图则(GBP)的自动化解决方案、智能化楼宇和园区管理系统、数码分身平台和人工智能楼宇设备优化系统等。我们已实施数码化工程监督系统(DWSS)和智慧工地安全系统(SSSS)等建筑科技解决方案，以及用于能源和碳监测、建筑合成光伏发电系统、水循环利用、动能铺砖和太阳能照明系统的绿色科技解决方案。

透过实施该等举措，我们致力获得绿建环评新建建筑1.2版及新建数据中心1.0版铂金级认证，以及香港绿色建筑议会零碳就绪建筑认证3级改善评级。我们计划进一步取得WiredScore和SmartScore铂金级认证，为园区开发可持续及具韧性的数码化基础设施。

该发展计划备受认可，其中包括香港绿色建筑议会“环保建筑大奖2023 (新建建筑类别)”“优异奖、建造业议会“CDE-综合数码共用平台大奖2023 (项目类别)”金奖及“可持续建筑大奖2023 (机构类别)”“优异奖，及“缪斯设计奖2024 (开放式空间景观设计)”金奖。该等成就彰显我们促进香港可持续及创新发展的承诺及为此付出的努力。



The Cyberport Expansion Project (Cyberport 5) progressed steadily in 2023/24.
数码港扩建计划（数码港第五期）于2023/24年度稳步推进。



Hospitality a Microcosm into Sustainable Ethos

Le Méridien Hong Kong, Cyberport celebrated its 20th anniversary as a five-star hotel and integral Cyberport community member in 2023/24. Following an extensive transformation in 2022 driven by renewed ESG commitments, the hotel has integrated sustainability and technological innovation into its guestrooms, restaurants, and event spaces, significantly reducing its environmental footprint.

A comprehensive water conservation programme features low-flow showerheads, efficient faucets, and dual-flush toilets. Energy optimisation is achieved through smart thermostats and occupancy sensors, minimising waste and reducing greenhouse gas emissions. Single-use plastic bottles have been eliminated from guestrooms, replaced by Waterlogic Slim Water Taps with UVC purification technology and recycled glassware. Extensive LED lighting has been implemented throughout the hotel. The installation of Sun Control Window Film in most of the guestrooms and a meeting room has led to an average in-room temperature reduction of 1.86°C, enhancing comfort while cutting energy consumption.

Sustainability also extends to the hotel's culinary operations, with a smart hydroponics farm and green wall on the 4th floor providing fresh microgreens and herbs for restaurants and the bar, exemplifying a farm-to-table concept. Nam Fong, the hotel's renowned Chinese restaurant, embraced eco-conscious design in its festive packaging, encouraging guests to repurpose Chinese New Year gift boxes and glutinous rice dumplings drawstring bags as versatile containers or "bento bags", and advocate and support environmental protection concept.

The hotel's commitment to sustainable hospitality have earned recognition, including the Sustainable Business Award 2022 from the World Green Organisation, Most Innovative Sustainable Hotel 2022 and Leadership Excellence Sustainability Award 2023 from Marriott International Greater China, and the Gold Seal for Contribution to Sustainable Facility – Promote Environmental Protection from the Hong Kong Quality Assurance Agency.

酒店服务业是可持续发展理念的一个缩影

香港数码港艾美酒店于2023/24年度就其成为五星级酒店及不可或缺的数码港社群成员20周年举行庆典。2022年，酒店在重申ESG承诺的推动下进行大规模翻新后，将可持续发展及技术创新融入客房、餐厅及活动场地，大幅减少环境足印。

全面的节水计划包括低流量淋浴喷头、节水龙头及双冲马桶。透过智能恒温器及占用传感器可实现能源优化，最小化浪费并减少温室气体排放。客房内不再提供一次性塑料瓶装水，而是采用配备UVC杀菌消毒技术的Waterlogic Slim Tap饮水机及以回收物料制成的玻璃器皿。整间酒店广泛采用了发光二极管(LED)照明。大部分客房及其中一间会议室安装了防晒隔热玻璃薄膜，成功将室内平均温度降低1.86°C，在提高舒适度的同时减少了能源消耗。

可持续发展亦融入酒店的厨房营运之中，位于四楼的智能水培农场及绿墙为餐厅和酒吧提供新鲜的微型绿植和香草，充分体现从农场到餐桌的理念。酒店著名的中餐厅南坊在其节日包装中采用了环保设计，鼓励客人将春节礼盒及粽子束绳袋作为多功能容器或“便当袋”，循环再用，同时宣扬及支持环保理念。

酒店对可持续酒店服务的承诺赢得了认可，其中包括世界绿色组织授予的“企业可持续发展大奖2022”、万豪国际集团大中华区授予的“2022年最具创新可持续发展酒店”及“2023年永续发展卓越领导力大奖”，以及香港品质保证局授予的“可持续发展设施贡献金章－推动绿色环保”。



Arthur Lam 林忠泽
CEO, Co-founder
行政总裁及联合创办人

Cyberport Incubated Company – Negawatt Zero2
数码港培育企业 – Negawatt Zero2



A ESG Reward Platform gamifying ESG to create a sustainable economy.

Within a year, successfully rolled out Hong Kong's largest ESG Online-Merge-Offline (OMO) engagement campaign through Hong Kong Housing Society, Bank of East Asia, Tai Hing Catering Group, CBRE, Ocean Park, Joyful Kindergarten Group, to transform their ESG stakeholders engagement programs. With over 100,000 users, ZERO2 has incentivized ESG missions reducing over 1.34 million kgCO2e and facilitated over 40,000 carbon trading transactions.

Received accolades such as 2023 HKTDC Startup Express Best ESG Tech, HKMA Distinguished Sustainability Leader, CIC Outstanding Young Person Award, HKQAA ESG Connect Outstanding Achievement Award, Smart Living Award, UNSGD Achievement Awards Hong Kong.

通过游戏化创造可持续经济的ESG奖励平台。

在过去一年内，ZERO2通过与香港房屋协会、东亚银行、太兴饮食集团、世邦魏理仕、海洋公园及心怡天地国际幼稚园的合作，成功推出香港最大型的OMO线上线下融合ESG参与活动，有效改变了这些机构的ESG持份者参与策略。ZERO2目前拥有超过100,000名用户，积极推动ESG任务，成功减少超过134万公斤的二氧化碳排放量(CO2e)，并促成了超过40,000笔碳交易。

获得多项殊荣，包括2023年香港贸发局“创业快线”最佳ESG创新科技奖、香港管理专业协会“杰出可持续发展领袖奖”、建造业议会“杰出青年奖”、香港品质保证局“ESG Connect杰出先锋卓越奖”、“智慧生活奖”，以及联合国可持续发展目标“香港杰出成就奖”。

From the Founder: 创办人表示：

The concept of ESG shares many intrinsic connections with Chinese traditional wisdom and philosophies. Zero2 is designed to make ESG practical and help corporates and individuals to digitally transform with ESG.

Cyberport has been more than a springboard to us. It inspired us to transform our business and products to gamify smart living to create Hong Kong green's economy.

ESG的概念与中国的传统智慧和哲学有深刻的内在联系。Zero2致力于将ESG实用化，帮助企业和个人通过ESG实现数字化转型。

数码港不仅为我们提供了发展的跳板，更启发我们将业务和产品转型为游戏化的智慧生活，助力创造香港的绿色经济。

Cyberport Community Connect Embodies Inclusivity

The strength of our ecosystem lies in our innovative community. **Cyberport Community Connect (C³)** fosters an inclusive community through shared experiences that reinforce bonds, encourage collaboration, and celebrate achievements.

In 2023/24, we hosted several events to celebrate milestones and nurture community spirit. The C³ Community Event honoured Cyberport's designation as a "State-level Scientific and Technological Enterprise Incubator". Over 100 community members rang in Chinese New Year at the Roar to Year of the Dragon: 2024 CNY Celebration, enjoying activities such as Chinese Fai Chun writing, claw machine games, photo booths, and festive food and wine tasting. During the Mid-Autumn Festival, more than 80 participants joined Fun Me to the Moon, featuring a Snowy Mooncake Workshop, Moonlit Wine Tasting, and a digital lantern riddle game by Hidden Boss.

Cyberport Community Connect展现共融力量

我们生态圈的优势在于我们的创新社群。**Cyberport Community Connect (C³)**透过分享经验加强联系、鼓励合作并庆祝成果，从而建立一个包容性的社群。

于2023/24年度，我们举办了多项活动庆祝里程碑及培养社群精神，其中包括为庆祝数码港被认可为“国家级科技企业孵化器”而举办的“C³社群活动”。超过100名社群成员在“迎接龙年嘉年华：2024年新春庆典”上，参加了汉字挥春书写、娃娃机游戏、照相亭、节日美食及美酒品鉴等活动。中秋节期间，超过80名参与者参加了“中秋对月趣游”活动，其中包括冰皮月饼工作坊、月光美酒品鉴会及Hidden Boss的数字灯谜游戏。

Embracing the power of face-to-face connections, C³ co-hosted several C³ Networking Events with PCCW-HKT, uniting over 200 community members for the Women’s World Cup Semi-Final Party and Christmas Party. More than 50 members celebrated International Coworking Day with Happy Hour, Co-working Friday, forging new friendships while bolstering camaraderie.

Nurturing professional growth, we organised the Road to Digital Entertainment Leadership Forum 2023 with the Cyberport Startup Alumni Association and digital entertainment associations, enabling over 80 participants to engage with industry leaders.

C³ also empowers community members to lead their own initiatives. In 2023/24, C³ community owned events included seminars and webinars on various topics, hosted collaboratively with community members such as EventX, Cyberbay, FIVE, and DEEL. These events aim to facilitate knowledge-sharing and network-building within the local start-up ecosystem.

Care for Social Responsibility

Tenants Treated with Care, Understanding and Respect

Cyberport is committed to our tenants’ well-being to build a sustainable community. During the year, we organised 21 workshops for tenants to promote creativity and relaxation. These included sessions on crafting aromatherapy massage oil for muscle relief, creating wooden pendants, designing aroma stones with flowers, and a DIY acrylic rabbit pouring workshop. We also renovated the wellness room at Cyberport 3 and the nursery room at Cyberport 1, improving these facilities to better serve community needs.

Enthusiastic Role in Promoting Social Care

Cyberport actively engages in corporate social responsibility initiatives and welfare activities, upholding its commitment to society. Our staff participated in the Outward Bound Corporate Challenge 2023, collaborating across departments to raise funds for Outward Bound Hong Kong. The funds enable outdoor experiential education programmes for underprivileged youth, empowering future generations to discover their potential, build resilience, and develop essential life skills that contribute positively to society.

Extending social impact through innovation, we facilitated a meaningful collaboration between our incubatee, AESIR, and various NGOs and organisations in Sham Shui Po. This partnership leveraged AESIR’s AR Mind Art app to promote mental health wellness among local residents and support the vital work of social workers in the area. The project contributed to rebuilding social hopefulness, demonstrating how technology can be harnessed to address social issues.



C³借助面对面沟通的力量，与PCCW-HKT共同举办了多场“C³交流活动”，联合超过200名社群成员参加了女足世界杯半决赛派对及圣诞派对。超过50名成员参加“欢乐时刻，周五共享办公”活动庆祝国际共享工作日，不仅建立了新友谊，还加强了社群凝聚力。

为培育专业成长，我们与数码港创业学会及数码娱乐协会举办了“2023数码娱乐领袖论坛”前期资讯分享会，邀请逾80名参与者与业界领袖交流。

C³亦赋能社群成员举办自身活动。于2023/24年度，C³社群主办活动包括与EventX、Cyberbay、FIVE及DEEL等社群成员合作主办的各种主题的研讨会及网络研讨会。此等活动旨在推动本地初创生态圈内的知识共享和网络建设。

关注社会责任

关怀、理解并尊重租户

数码港致力保障租户福祉，以打造一个可持续发展的社群。年内，我们为租户举办21个工作坊，以启发创意和放松身心。其中包括制作舒缓肌肉香薰按摩油、制作木制吊坠、设计干花扩香石课程，及DIY兔子流体画工作坊。我们亦翻新了数码港3座的健身室和数码港1座的育婴室，透过改善该等设施以更好地满足社群需求。

热心推动社会关怀

数码港积极参与企业社会责任活动及福利活动，坚守对社会的承诺。我们的员工参加了“2023外展冲劲乐”活动，透过跨部门协作为香港外展训练学校筹款。这些善款为弱势青年提供野外体验式教育项目，让未来一代能够发掘自身潜力、培养意志力及培养基本生活技能，为社会作出积极贡献。

透过创新扩大社会影响力，我们促进培育企业AESIR、各非政府组织及深水埗各机构之间的合作。此次合作利用AESIR的AR Mind Art应用程式来促进地区居民的身心健康，并支援该地区社会工作者的重要工作。该项目有助于重建社会希望，同时展示如何利用科技解决社会问题。

Cyberport collaborated with multiple departments for the “Outward Bound Corporate Challenge 2023”, a fundraising event organised by Outward Bound Hong Kong. Arthur Lam, CEO and Co-founder of Negawatt, a member of the Cyberport community, attended and supported the event. He portrayed the team mascot, “Zero2 ES Pig,” and clinched the “Best Dressed Team” award. 数码港各部门组团出赛，参加香港外展训练学校主办的“2023外展冲劲乐”筹款活动，并获得数码港社群企业库瓦(Negawatt)行政总裁兼联合创始人林忠泽到场支持，并扮演团队吉祥物“Zero2 ES猪”，赢得“The Best Dressed Team”奖项。

Care for Staff

Staff and Employee Well-being Are Number One

Cyberport is dedicated to the physical and mental well-being of employees. To promote a culture of wellness in the workplace, we invited the Bowtie team to host a Bowtie x Cyberport Wellness Day, providing body composition measurements and Chinese medical consultations. Over a hundred colleagues participated to gain valuable insights into their health, identify potential health risks, and receive personalised advice on exercise and dietary adjustments.

Fostering employee engagement and innovation among our staff, we held a C³A Prize Presentation Ceremony to recognise outstanding ideas by employees, inspiring them to continue using their creativity and imagination to elevate our work and practices.

Transparency and staff communication remain key priorities in our governance. During the Townhall and Chinese New Year Party, Cyberport offered company updates while welcoming new joiners, recognising promoted colleagues, and celebrating birthday stars. These events enabled them to meet and mingle with members of other teams, fostering a sense of community and belonging within our organisation.

Our holistic approach to responsible business practices has been recognised with the “Caring for the Community”, “Caring for the Employees”, and “Caring for the Environment” certificates. The accolades reflect our commitment to creating positive impacts across our operations and stakeholder relationships, encompassing community engagement, employee well-being, and environmental stewardship.



Cyberport office hosted Onsite Wellness Day with Bowtie team conducting Body Composition Measurements and doctors providing health consultations. 数码港办公室举办健康日活动，邀请社群成员保泰人寿团队为员工进行身体成分分析及医师健康咨询。

关怀员工

员工和雇员福祉排在第一位

数码港致力保障雇员的身心健康。为推广职场健康文化，我们邀请Bowtie团队举办Bowtie x 数码港健康日，提供身体组成测量和中医咨询。健康日吸引超过百名员工参加，让同事们了解自己的身体状况，识别潜在的健康风险，并在调整运动量和饮食习惯方面获得个人化的健康建议。

为培养员工的敬业度和创新精神，我们举办了C³A颁奖典礼，以表彰雇员的杰出创意，激励彼等继续发挥创造力和想象力以提升我们的工作和实践。

透明度和员工沟通仍是我们治理的关键优先事项。在员工大会和新春派对期间，数码港介绍了公司最新动态，同时欢迎新员工、表彰晋升的同事并庆祝生日之星。该等活动使彼等能够与其他团队的成员见面并交流，培养组织内的社群意识和归属感。

我们全面践行负责任的商业实践，并已获得“关怀社群”、“关怀雇员”和“关怀环境”证书。该等荣誉反映了我们致力在我们的营运和持份者关系中创造积极影响的承诺，包括社群参与、雇员福祉和环境管理。



Harnessing Solutions from Partners for Better Living

Cyberport continuously implements innovative technologies to enhance operations and sustainability, including solutions developed by our community companies. In 2023/24, we installed Fortis Laboratory’s Algeo Wall at Smart-Space PropTech. This microalgae photobioreactor system purifies air, captures carbon dioxide, and releases oxygen, effectively improving air quality and carbon reduction.

Building on our 2022/23 trial, we implemented Asiabots’ AI receptionist at the Cyberport 1, 2, 3 and Annex, streamlining public enquiries through an intelligent chatbot developed by this former incubatee.

We also conducted a trial in the Cyberport carpark to evaluate the energy-saving potential of quantum technologies, demonstrating a 7% reduction in annual energy consumption compared to scenarios without this innovative technology. Given these promising results, we will explore extending the application of these technologies to other Cyberport facilities, further enhancing our overall sustainability efforts.

Trials Raise Prospect of Even More Innovation

Cyberport actively supports field trials of our start-ups’ solutions. During the year, former incubatee WildFaces Technology Limited conducted trials of its video analytics and traffic monitoring system on Cyberport roads, a project funded by the Smart Traffic Fund. Modo Company Limited tested its AI solar panel monitoring system on the Cyberport 4B roof, collecting data for solution enhancement. We also facilitated trials of Blue Sky Energy Technology Limited’s smart meter and air quality sensors, as well as Roborn’s autonomous vehicle and “reverse vending machine”.

利用合作伙伴的解决方案让生活更美好

数码港不断采用创新技术来增强营运和可持续性，包括我们社群企业开发的解决方案。于2023/24年度，我们在Smart-Space PropTech安装了Fortis Laboratory的Algeo Wall。这种微藻光生物反应器系统可净化空气、捕捉二氧化碳、释放氧气，有效改善空气质量和减碳。

在2022/23年度试验的基础上，我们在数码港第1座、2座、3座及数码港商场安装了Asiabots的人工智能接待员，透过这间前培育公司开发的智能聊天机器人简化了公众查询。

我们还在数码港停车场进行了一项试验，以评估量子技术的节能潜力，结果表明，与并无此类创新技术的情况相比，每年的能耗可减少7%。鉴于该等可喜的成果，我们将探索将该等技术的应用扩展到数码港其他设施，进一步加强我们整体的可持续发展努力。

试验展现更多创新前景

数码港积极支援我们初创企业解决方案的实地试验。年内，前培育公司华飞思科技有限公司在数码港道路上测试其视频分析及交通监控系统，该项目由智慧交通基金资助。Modo Company Limited在数码港4B座屋顶测试其人工智能太阳能板监控系统，收集数据以改进解决方案。我们亦助力向蓝天科技有限公司的智能电表和空气质素监测仪，以及Roborn的自动驾驶汽车及“反向自动售货机”的试验。

Showcasing Groundbreaking Community Talent

We remain committed to showcasing the outstanding innovations developed by our community members, with the aim of raising public awareness, illuminating innovative possibilities, and accelerating the adoption of innovative solutions.

Our CyberLab and Smart Living Concept Store continue to serve as dynamic platforms for Smart Living solutions, offering visitors tangible experiences of how technology can enhance daily life while promoting sustainability. In response to the growing significance of Web3.0 technologies, the **Web3 Living Lab** was established to showcase and educate the public on blockchain, decentralised systems, and other Web3.0 innovations.

Corporate Governance

Robust corporate governance is the cornerstone of Cyberport’s operations, ensuring integrity, effectiveness, and sustainable growth. Our comprehensive governance framework is built on key principles of accountability, transparency, fairness, ethics, and integrity, which guides all our decisions and actions. This includes our Board of Directors and six Board Committees that oversee and monitor Cyberport’s operations. With the assistance of our internal audit team, the Company is able to assess the effectiveness of our internal control systems, as well as the efficiency of our operations and compliance with in-house policies and relevant laws and regulations.

Our Board of Directors comprises individuals with diverse expertise and backgrounds, contributing a wide range of specialised insights. Comprehensive and tailored induction programmes for newly appointed Board Members are arranged to ensure they are well-acquainted with Cyberport’s objectives, business operations, major developments, and directorial duties. Together with the sufficient, accurate, and timely information, the Directors make informed decisions for the benefit of Cyberport and its stakeholders.

We have comprehensive corporate governance standards in place, including the Code of Conduct, Delegation of Authority, and Whistleblowing Policy. These policies provide clear guidelines on expected behaviours and actions from our directors and employees, reinforcing our culture of responsibility, accountability, and ethical conduct.

As a public body under the Prevention of Bribery Ordinance (POBO), Cyberport’s Board Members are regarded as “public servants”. We are fully committed to the principles of honesty, integrity, fairness, and impartiality in the delivery of our products and services to the public.

To enhance transparency and openness, we voluntarily disclose our corporate governance policies and practices, as appropriate and applicable, with reference to the Corporate Governance Code as set out in Appendix C1 to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited.

Detailed information on Cyberport’s corporate governance practices can be found in the Corporate Governance Report on pages 83 to 100 of this report.

Looking Forward: Continuing to Champion ESG Efforts

ESG and sustainability are musts in today’s business environment, remaining our passion, commitment, and inspiration. Cyberport continues to champion sustainability and ESG through smart projects and forward-thinking strategies. Creatively finding solutions, we power sustainability forward. We will continuously enhance Cyberport’s operations to optimise resource efficiency and foster environmental stewardship. On top of these pursuits, we will advance social responsibility and demonstrate best practice in governance.

展示富有开拓精神的社群人才

我们仍致力展示社群成员开发的杰出创新成果，旨在提高公众意识，阐明创新可能性，并加速创新方案的应用。

我们的CyberLab和智慧生活概念店继续作为智慧生活方案的动态平台，为访客提供技术如何改善日常生活而同时促进可持续发展的切实经历。鉴于Web3.0技术的重要性与日俱增，我们成立了**Web3 Living Lab (Web3生活体验馆)**，以展示区块链、分散式系统及其他Web3.0创新并就此向公众展开教育。

企业管治

稳健的企业管治是数码港运作的基石，确保诚信、效益及可持续增长。我们全面的管治架构乃建构于问责、透明、公平、道德和诚信等主要原则，并以此指导我们的所有决策和行动。这包括我们的董事局及其辖下六个委员会，负责监督和监察数码港的运作。在我们内部审计部的协助下，本公司能够评估内部监控系统的有效性、营运效率及内部政策和相关法律法规的遵守情况。

我们的董事局由具备不同专业知识和背景的人士组成，提供广泛而独到的见解。我们为新委任的董事局成员安排全面及专门的就任计划，以确保他们熟悉数码港的目标、业务运作、重大发展及董事的职责。董事获得充分、准确及适时的资料，作出符合数码港及其持份者利益的知情决策。

我们制定全面的企业管治标准，包括行为守则、授权制度和举报政策。这些政策为我们的董事和员工提供明确的行为和行动指引，促进负责任、问责和良好操守的文化。

作为一家受《防止贿赂条例》规管的公共机构，数码港董事局成员均被视为“公职人员”。我们承诺在向公众提供产品及服务时，秉承诚实、正直、公平和公正的原则。

为提高透明度及公开性，我们参照香港联合交易所有限公司证券上市规则附录C1所载的《企业管治守则》，自愿在适当及适用的情况下披露我们的企业管治政策及常规。

有关数码港企业管治常规的详细资料，请参阅本报告第83至100页的企业管治报告。

展望未来：继续推动ESG工作

ESG和可持续发展是现今商业环境的必然要求，也是我们的热情、承诺和灵感所在。数码港持续透过智慧项目和前瞻性策略，为可持续发展和ESG而努力奋斗。我们以创意寻找解决方案，推动可持续发展。我们会不断提升数码港的营运，以优化资源效益及促进环境管理工作。此外，我们亦会提升社会责任，并展示最佳的管治实践。

To demonstrate our commitment, several smart projects are already in the pipeline. In addition to expanding our solar power system at Cyberport 3, we will continue to advance our E-scooter Smart Operation Implementation Plan to enhance operational services and showcase the benefits of e-mobility in smart living environments. Subject to Transport Department (TD)'s approval, we plan to initially deploy e-scooters for IT Street and Arcade patrols, with the potential to expand to outdoor areas and the Waterfront Park.

为彰显我们的承诺，我们已筹备多个智慧项目。除扩展数码港3座的太阳能发电系统外，我们将继续推进电动代步车智能营运实施计划，以提升营运服务，并展示电动出行在智慧生活环境中的益处。如获运输署批准，我们计划初步就资讯科技大道及商场巡逻部署电动代步车，并可能扩展至户外区域及海滨公园。



Cyberport is planning to deploy various smart projects, including E-scooter Smart Operation Implementation Plan and 1st Autonomous Vehicle Vending Robot.
数码港筹备多个智慧项目，包括电动代步车智能营运实施计划及第一代自动贩卖车机器人。

Connectivity and mobility within Cyberport are significantly enhanced by Hong Kong's inaugural **1st Autonomous Vehicle Vending Robot**, designed for pedestrian zones. This innovative vehicle provides convenient refreshments for Waterfront Park visitors and addresses the logistical challenges of traditional vending machines.

香港首个为行人专用区设计的**第一代自动贩卖车机器人**问世，显著增强了数码港内部的连结性及流动性。这款创新贩卖车为海滨公园的访客提供方便的小食，并解决传统贩卖机在后勤方面的挑战。

Developed through collaboration among engineers, designers, and government officials, the robot features advanced GPS navigation, an eco-friendly power supply, a user-friendly interface, and a refrigeration system. As it collects operational data, this project not only improves the visitor experience but also sets a precedent for integrating autonomous technologies into urban environments, reinforcing Cyberport's commitment to innovation and its role in Hong Kong's Smart City development.

这款机器人由工程师、设计师和政府官员共同合作开发，配备先进的GPS导航、环保电源、简单易用的界面及冷藏系统。此项目透过收集营运数据，不仅可改善访客体验，更开创将自动科技融入城市环境的先例，巩固了数码港对创新的承诺及其在香港智慧城市发展中的地位。

There are many more exciting initiatives powering our environmental efforts forward, we look forward to showcasing them to the community, Hong Kong, and environmental advocates across the globe.

还有更多令人振奋的举措推动我们的环保工作向前迈进，我们期待日后向社群、香港和全球环保倡议者展示。