ENVIRONMENTAL,
SOCIAL AND
GOVERNANCE
環境、社會及管治

ESG is a cornerstone of the modern business world, and as such, Cyberport is dedicated to sustainability and Environmental, Social, and Governance (ESG). We can do much for change as a key incubator of innovation and technology (I&T) enterprises, instrumental in driving meaningful climate initiatives. Action starts from home – the reason we show our passion for nurturing start-ups that develop eco-friendly solutions and fostering I&T industries addressing environmental challenges. By promoting and adopting Smart Living and green technologies, we empower societies, citizens, and other organisations to integrate sustainable practices into daily life.

ESG是現代商業世界的基石，因此，數碼港致力於可持續發展以及環境、社會及管治(ESG)。作為創新與科技（創科）企業的主要孵化器，在推動重要氣候倡議方面可以發揮重要作用。綠色行動，從我做起 — 這是我們積極培育開發環保解決方案的初創企業，並扶植應對環境挑戰的創科行業之緣由。透過推廣及應用智慧生活及綠色科技，我們賦能社會、市民及其他機構組織，從而將可持續發展實踐融入日常生活。

Leading by example, Cyberport achieved significant milestones in 2023/24. We exceeded our 4T Charter energy saving target, achieving an annual 2.6M kWh reduction at Cyberport 1 to 4 as well as the Arcade – equivalent to 800 households' yearly electricity consumption – ahead of the 2025 deadline. Our sustainability efforts have earned recognition with multiple awards, including the Energywi$e Certificate; Charter on External Lighting; WWF certification; Indoor Air Quality Certificate (Excellent Class); and Quality Water Supply Scheme for Buildings – Fresh Water (Management System) (Gold).

數碼港以身作則，於2023/24年度達成重要里程碑。我們超越了「4T約章」節能目標，於2025年限期前，數碼港1座至4座以及商場實現每年節省用電260萬千瓦小時，相當於800戶家庭一年耗電量。我們的可持續發展工作亦廣受認可，屢獲殊榮，其中包括節能證書、戶外燈光約章、世界自然基金會認證、室內空氣質素檢定證書（卓越級）及大廈優質供水認可計劃 — 食水（管理系統）（金）。

Cyberport's sustainability and ESG actions for the financial year ended 31 March 2024 showed major environmental initiatives, including energy management, efforts to reduce emissions, and adoption of sustainability solutions in daily operations and the Cyberport Expansion Project. Our social impact through community engagement and inclusion programmes, as well as robust governance practices ensuring ethical and transparent operations, inspire members of our community, and Hong Kong as a whole.

截至2024年3月31日止財政年度，數碼港在可持續發展及ESG行動方面採取了多項重大環保措施，包括日常營運的能源管理、減排工作及採用可持續發展解決方案以及數碼港擴建計劃。我們透過社群參與和共融計劃，以及實踐穩健管治，確保道德及透明營運，從而產生社會影響，激勵我們社群成員及整個香港。

Environmental Contributions
環境貢獻

Energy Saving Projects 節能項目^

saved 節省		reduced 減少		planted 種植	
1,500,000 kWh 千瓦小時 Electricity 電力	=	**990,000** kg[1] 千克[1] CO_2 二氧化碳排放量	=	**43,000** trees[2] 棵樹木[2]	

Solar PV system at Cyberport 3, 4A, and 4B 數碼港3座、4A座及4B座太陽能發電系統

generated annually 每年產生		offsetting approximately 抵銷約		planted 種植	
130,000 kWh 千瓦小時 Electricity 電力	=	**86,000** kg[1] 千克[1] CO_2 二氧化碳排放量	=	**3,700** trees[2] 棵樹木[2]	

^ This electricity consumption covered the period from 1 Jan to 31 Dec 2023.
該用電量涵蓋2023年1月1日至12月31日期間。

[1] Figures were calculated based on the amount of carbon emission per unit published on Hong Kong Electric Investments' corporate website (https://www.hkelectric.com/zh/customer-services/billing-payment-and-tariffs/carbon-calculator)
數據乃根據港燈電力投資公司網站(https://www.hkelectric.com/zh/customer-services/billing-payment-and-tariffs/carbon-calculator)公佈的每單位碳排放量計算。

[2] Based on the calculation of a five-metre tall tree absorbing carbon dioxide at a rate of approximately 23kg per year.
以一棵五米高的樹木一年吸收約23千克的二氧化碳計算。

Renewable Energy Ramped Up

Additional Solar Panels Installed

In 2023/24, Cyberport expanded its renewable energy capacity by installing additional solar power systems at Cyberport 3 and 4A. Our total solar infrastructure comprises 317 PV panels occupying 2,076.33m² of roof area – equivalent to five basketball courts. This allows us to achieve a maximum generation capacity of 148kWp, resulting in an annual renewable energy generation capacity of 130MWh. This reduces our CO_2 emissions by approximately 86,000kg per year, comparable to the carbon sequestration of 3,700 trees.

Putting Our Passion and Energy into Sustainability

We continue to implement and refine sustainability measures across the Cyberport campus. These include the optimisation of air conditioning systems, with rescheduled air conditioning units (PAU/AHU units) and the introduction of new water-cooled air conditioning systems (WACS) for energy efficiency. We have also undertaken a comprehensive LED lighting replacement project in the Arcade and Cyberport 2 carpark, significantly reducing energy consumption.

Cyberport expanded solar power system at Cyberport 3.
太陽能發電系統已擴展至數碼港3座。

With waste management, our initiatives include comprehensive recycling programs and innovative approaches, including repurposing coffee grounds as plant fertilisers. To improve resource management and operational efficiency, we have renovated Smart Toilets at the Arcade and IT Street, enabling preventive and proactive maintenance. We are continually enhancing our EV charging stations to support the adoption of electric vehicles. Overseeing these initiatives is our Centralised Control Room, which allows for streamlined monitoring and management of our sustainability efforts. Through these ongoing measures, we reinforce our commitment to environmental stewardship.

可再生能源擴增

加裝太陽能電池板

於2023/24年度，數碼港在數碼港3座及4A座加裝太陽能發電系統，擴大可再生能源容量。目前，我們的太陽能基礎設施共包括317塊光伏板，佔據天台面積2,076.33平方米 — 相當於五個籃球場。我們的最大發電量可達到148千峰瓦，每年可再生能源發電量130兆瓦小時，據此，我們的二氧化碳排放量每年減少約86,000千克，相當於3,700棵樹的碳截存量。

全心致力投入可持續發展

我們於整個數碼港園區持續實施並完善可持續發展舉措。該等舉措包括優化空調系統，重新安排空調機組（預冷空調箱／組合式空調箱機組）的使用時間，以及引入新水冷式空調系統以提高能源效率。我們亦於商場及數碼港2座停車場全面開展發光二極管(LED)照明更換項目，大幅降低能源消耗。

廢物管理方面，我們採取全面的回收計劃及創新方法，包括將咖啡渣作為植物肥料再利用。為改善資源管理及提高營運效率，我們翻新了商場及資訊科技大道的智慧洗手間，實現了預防性及前瞻性維護。我們還不斷加強電動車充電站的建設，支援電動車的普及。我們的中央控制室負責監督實施該等舉措，進一步簡化對可持續發展工作的監控及管理。透過該等正在實施的舉措，我們加強了對環境管理的承諾。

Cyberport Expansion Project Takes Green Ethos as Driver

The **Cyberport Expansion Project (Cyberport 5)** progressed steadily in 2023/24, with superstructure construction commencing in mid 2023. Set for completion by the end of 2025 at the earliest, approximately 66,000 square metre facility will feature offices, co-working spaces, a data services platform, a multifunction hall, and amenities. It will enhance Cyberport's capacity to drive Hong Kong's long-term I&T and Smart City development while showcasing PropTech, ConstrucTech, GreenTech, and Smart Living innovations to accelerate their adoption and promote sustainable practices. The design of Cyberport 5 also incorporates spaces for greenery, observation decks, and wind corridors to improve user experience.

As part of the project, Waterfront Park enhancement began in Q3 2023, with phased construction to maintain accessibility and minimise disruption to public activities and services. The revitalised park, reopening by end of 2025, will offer pet-friendly amenities and smart management systems, fostering an inclusive and dynamic environment for Cyberport tenants and the community.

Sustainability is central to our project design and construction. We have implemented Building Information Modelling (BIM) for improved coordination and utilised advanced construction methods such as Modular Integrated Construction (MiC), Multi-trade Integrated MEP (MiMEP), and Design for Manufacture and Assembly (DfMA). To minimise our carbon footprint, we are using diesel-free power and an electronic Common Data Environment (CDE) to minimise waste and streamline processes, targeting at least 60% of recycling or reuse of construction waste.

We have adopted numerous technologies from the Cyberport community, including automation solutions for general building plan (GBP) preparation, intelligent building and park management systems, a digital twin platform, and AI-optimised building services. ConstrucTech solutions such as Digital Works Site Supervision system (DWSS) and Smart Site Safety System (SSSS) have been implemented, alongside GreenTech solutions for energy and carbon monitoring, building-integrated photovoltaics, water recycling, kinetic pavers, and solar-powered lighting.

With these initiatives, we are committed to acquiring Platinum ratings for BEAM Plus New Buildings (V1.2) and New Data Centre (V1.0) certifications, as well as the Zero-Carbon-Ready Building Certification with Level 3 Improvement Rating by the Hong Kong Green Building Council (HKGBC). We further aim to achieve Platinum ratings in both WiredScore and SmartScore certifications to develop a digitally sustainable and resilient infrastructure for our campus.

The project has received wide recognition through a Merit in the Green Building Award 2023 (New Building Category) by HKGBC, Gold in the Common Data Environment Award 2023 (Project Category) and Merit in the Sustainable Construction Award 2023 (Organization Category) by the Construction Industry Council, and Gold in the MUSE Design Award 2024 (Landscape Open Space Design). These achievements demonstrate our commitment and effort to promoting sustainable and innovative development in Hong Kong.

數碼港擴建計劃以綠色理念為驅動力

「**數碼港擴建計劃（數碼港第五期）**」於2023/24年度穩步推進，上層建築工程於2023年中期動工。該設施定於最早2025年末竣工，新辦公大樓將提供約66,000平方米的總樓面面積，將設有辦公室、共享工作空間、數據服務平台、多功能會議廳及配套設施。其將增強數碼港推動香港長期創新科技及智慧城市發展的能力，同時展示房地產科技、建設科技、綠色科技和智慧生活的創新成果，加快採用該等成果並促進可持續發展實踐。數碼港第五期亦預留空間用作園區綠化、觀景台和通風走廊，提升用戶體驗。

作為計劃的一部分，海濱公園改善工程於2023年第三季度開始分階段施工，方便市民無間斷享用公園設施，並盡量減少對公共活動及服務的干擾。重煥新生的公園將於2025年末重新開放，會提供寵物友善設施及智能化管理系統，為數碼港的租戶及社群營造一個包容且充滿活力的環境。

可持續發展是我們計劃設計及施工的核心。我們已實施建築信息模型(BIM)來提高協調性，並利用組裝合成建築法施工(MiC)、機電裝備合成法(MiMEP)和預製件建築(DfMA)等先進的施工方法。為盡可能減少碳足跡，我們正在使用無柴油高效能及電子共享數據環境(CDE)，務求盡量減少資源浪費及優化工程流程審批，力求回收再循環或重複使用60%以上的建築廢料。

我們已採用數碼港社群的多項技術，包括建築圖則(GBP)的自動化解決方案、智能化樓宇和園區管理系統、數碼分身平台和人工智能樓宇設備優化系統等。我們已實施數碼化工程監督系統(DWSS)和智慧工地安全系統(SSSS)等建築科技解決方案，以及用於能源和碳監測、建築合成光伏發電系統、水循環利用、動能鋪磚和太陽能照明系統的綠色科技解決方案。

透過實施該等舉措，我們致力獲得綠建環評新建築1.2版及新數據中心1.0版鉑金級認證，以及香港綠色建築議會零碳就緒建築認證3級改善評級。我們計劃進一步取得WiredScore和SmartScore鉑金級認證，為園區開發可持續及具韌性的數碼化基礎設施。

該發展計劃備受認可，其中包括香港綠色建築議會「環保建築大獎2023（新建築類別）」優異獎、建造業議會「CDE-綜合數碼共用平台大獎2023（項目類別）」金獎及「可持續建築大獎2023（機構類別）」優異獎，及「繆斯設計獎2024（開放式空間景觀設計）」金獎。該等成就彰顯我們促進香港可持續及創新發展的承諾及為此付出的努力。

The Cyberport Expansion Project (Cyberport 5) progressed steadily in 2023/24.
數碼港擴建計劃（數碼港第五期）於2023/24年度穩步推進。

Hospitality a Microcosm into Sustainable Ethos

Le Méridien Hong Kong, Cyberport celebrated its 20th anniversary as a five-star hotel and integral Cyberport community member in 2023/24. Following an extensive transformation in 2022 driven by renewed ESG commitments, the hotel has integrated sustainability and technological innovation into its guestrooms, restaurants, and event spaces, significantly reducing its environmental footprint.

A comprehensive water conservation programme features low-flow showerheads, efficient faucets, and dual-flush toilets. Energy optimisation is achieved through smart thermostats and occupancy sensors, minimising waste and reducing greenhouse gas emissions. Single-use plastic bottles have been eliminated from guestrooms, replaced by Waterlogic Slim Water Taps with UVC purification technology and recycled glassware. Extensive LED lighting has been implemented throughout the hotel. The installation of Sun Control Window Film in most of the guestrooms and a meeting room has led to an average in-room temperature reduction of 1.86°C, enhancing comfort while cutting energy consumption.

Sustainability also extends to the hotel's culinary operations, with a smart hydroponics farm and green wall on the 4th floor providing fresh microgreens and herbs for restaurants and the bar, exemplifying a farm-to-table concept. Nam Fong, the hotel's renowned Chinese restaurant, embraced eco-conscious design in its festive packaging, encouraging guests to repurpose Chinese New Year gift boxes and glutinous rice dumplings drawstring bags as versatile containers or "bento bags", and advocate and support environmental protection concept.

The hotel's commitment to sustainable hospitality have earned recognition, including the Sustainable Business Award 2022 from the World Green Organisation, Most Innovative Sustainable Hotel 2022 and Leadership Excellence Sustainability Award 2023 from Marriott International Greater China, and the Gold Seal for Contribution to Sustainable Facility – Promote Environmental Protection from the Hong Kong Quality Assurance Agency.

酒店服務業是可持續發展理念的一個縮影

香港數碼港艾美酒店於2023/24年度就其成為五星級酒店及不可或缺的數碼港社群成員20周年舉行慶典。2022年，酒店在重申ESG承諾的推動下進行大規模翻新後，將可持續發展及技術創新融入客房、餐廳及活動場地，大幅減少環境足印。

全面的節水計劃包括低流量淋浴噴頭、節水龍頭及雙沖馬桶。透過智能恆溫器及佔用傳感器可實現能源優化，最小化浪費並減少溫室氣體排放。客房內不再提供一次性塑料瓶裝水，而是採用配備UVC殺菌消毒技術的Waterlogic Slim Tap飲水機及以回收物料製成的玻璃器皿。整間酒店廣泛採用了發光二極管(LED)照明。大部分客房及其中一間會議室安裝了防曬隔熱玻璃薄膜，成功將室內平均溫度降低1.86°C，在提高舒適度的同時減少了能源消耗。

可持續發展亦融入酒店的廚房營運之中，位於四樓的智能水培農場及綠牆為餐廳和酒吧提供新鮮的微型綠植和香草，充分體現從農場到餐桌的理念。酒店著名的中餐廳南坊在其節日包裝中採用了環保設計，鼓勵客人將春節禮盒及粽子束繩袋作為多功能容器或「便當袋」，循環再用，同時宣揚及支持環保理念。

酒店對可持續酒店服務的承諾贏得了認可，其中包括世界綠色組織授予的「企業可持續發展大獎2022」、萬豪國際集團大中華區授予的「2022年最具創新可持續發展酒店」及「2023年永續發展卓越領導力大獎」，以及香港品質保證局授予的「可持續發展設施貢獻金章 — 推動綠色環保」。

Arthur Lam 林忠澤
CEO, Co-founder
行政總裁及聯合創辦人

Cyberport Incubated Company – Negawatt Zero2
數碼港培育企業 – Negawatt Zero2

negawatt

A ESG Reward Platform gamifying ESG to create a sustainable economy.

Within a year, successfully rolled out Hong Kong's largest ESG Online-Merge-Offline (OMO) engagement campaign through Hong Kong Housing Society, Bank of East Asia, Tai Hing Catering Group , CBRE, Ocean Park, Joyful Kindergarten Group, to transform their ESG stakeholders engagement programs. With over 100,000 users, ZERO2 has incentivized ESG missions reducing over 1.34 million kgCO2e and facilitated over 40,000 carbon trading transactions.

Received accolades such as 2023 HKTDC Startup Express Best ESG Tech, HKMA Distinguished Sustainability Leader, CIC Outstanding Young Person Award, HKQAA ESG Connect Outstanding Achievement Award, Smart Living Award, UNSGD Achievement Awards Hong Kong.

通過遊戲化創造可持續經濟的ESG獎勵平台。

在過去一年內，ZERO2通過與香港房屋協會、東亞銀行、太興飲食集團、世邦魏理仕、海洋公園及心怡天地國際幼稚園的合作，成功推出香港最大型的OMO線上線下融合ESG參與活動，有效改變了這些機構的ESG持份者參與策略。ZERO2目前擁有超過100,000名用戶，積極推動ESG任務，成功減少超過134萬公斤的二氧化碳排放量(CO2e)，並促成了超過40,000筆碳交易。

獲得多項殊榮，包括2023年香港貿發局「創業快線」最佳ESG創新科技獎、香港管理專業協會「傑出可持續發展領袖獎」、建造業議會「傑出青年獎」、香港品質保證局「ESG Connect傑出先鋒卓越獎」、「智慧生活獎」，以及聯合國可持續發展目標「香港傑出成就獎」。

From the Founder:
創辦人表示：

The concept of ESG shares many intrinsic connections with Chinese traditional wisdom and philosophies. Zero2 is designed to make ESG practical and help corporates and individuals to digitally transform with ESG.

Cyberport has been more than a springboard to us. It inspired us to transform our business and products to gamify smart living to create Hong Kong green's economy.

ESG的概念與中國的傳統智慧和哲學有深刻的內在聯繫。Zero2致力於將ESG實用化，幫助企業和個人通過ESG實現數字化轉型。

數碼港不僅為我們提供了發展的跳板，更啟發我們將業務和產品轉型為遊戲化的智慧生活，助力創造香港的綠色經濟。

Cyberport Community Connect Embodies Inclusivity

The strength of our ecosystem lies in our innovative community. **Cyberport Community Connect (C³)** fosters an inclusive community through shared experiences that reinforce bonds, encourage collaboration, and celebrate achievements.

In 2023/24, we hosted several events to celebrate milestones and nurture community spirit. The C³ Community Event honoured Cyberport's designation as a "State-level Scientific and Technological Enterprise Incubator". Over 100 community members rang in Chinese New Year at the Roar to Year of the Dragon: 2024 CNY Celebration, enjoying activities such as Chinese Fai Chun writing, claw machine games, photo booths, and festive food and wine tasting. During the Mid-Autumn Festival, more than 80 participants joined Fun Me to the Moon, featuring a Snowy Mooncake Workshop, Moonlit Wine Tasting, and a digital lantern riddle game by Hidden Boss.

Cyberport Community Connect展現共融力量

我們生態圈的優勢在於我們的創新社群。**Cyberport Community Connect (C³)**透過分享經驗加強聯繫、鼓勵合作並慶祝成果，從而建立一個包容性的社群。

於2023/24年度，我們舉辦了多項活動慶祝里程碑及培養社群精神，其中包括為慶祝數碼港被認可為「國家級科技企業孵化器」而舉辦的「C³社群活動」。超過100名社群成員在「迎接龍年嘉年華：2024年新春慶典」上，參加了漢字揮春書寫、娃娃機遊戲、照相亭、節日美食及美酒品鑒等活動。中秋節期間，超過80名參與者參加了「中秋對月趣遊」活動，其中包括冰皮月餅工作坊、月光美酒品鑒會及Hidden Boss的數字燈謎遊戲。

Embracing the power of face-to-face connections, C³ co-hosted several C³ Networking Events with PCCW-HKT, uniting over 200 community members for the Women's World Cup Semi-Final Party and Christmas Party. More than 50 members celebrated International Coworking Day with Happy Hour, Co-working Friday, forging new friendships while bolstering camaraderie.

Nurturing professional growth, we organised the Road to Digital Entertainment Leadership Forum 2023 with the Cyberport Startup Alumni Association and digital entertainment associations, enabling over 80 participants to engage with industry leaders.

C³ also empowers community members to lead their own initiatives. In 2023/24, C³ community owned events included seminars and webinars on various topics, hosted collaboratively with community members such as EventX, Cyberbay, FIVE, and DEEL. These events aim to facilitate knowledge-sharing and network-building within the local start-up ecosystem.
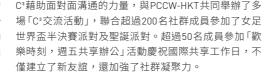
Care for Social Responsibility

Tenants Treated with Care, Understanding and Respect

Cyberport is committed to our tenants' well-being to build a sustainable community. During the year, we organised 21 workshops for tenants to promote creativity and relaxation. These included sessions on crafting aromatherapy massage oil for muscle relief, creating wooden pendants, designing aroma stones with flowers, and a DIY acrylic rabbit pouring workshop. We also renovated the wellness room at Cyberport 3 and the nursery room at Cyberport 1, improving these facilities to better serve community needs.

Enthusiastic Role in Promoting Social Care

Cyberport actively engages in corporate social responsibility initiatives and welfare activities, upholding its commitment to society. Our staff participated in the Outward Bound Corporate Challenge 2023, collaborating across departments to raise funds for Outward Bound Hong Kong. The funds enable outdoor experiential education programmes for underprivileged youth, empowering future generations to discover their potential, build resilience, and develop essential life skills that contribute positively to society.

Extending social impact through innovation, we facilitated a meaningful collaboration between our incubatee, AESIR, and various NGOs and organisations in Sham Shui Po. This partnership leveraged AESIR's AR Mind Art app to promote mental health wellness among local residents and support the vital work of social workers in the area. The project contributed to rebuilding social hopefulness, demonstrating how technology can be harnessed to address social issues.

C³藉助面對面溝通的力量，與PCCW-HKT共同舉辦了多場「C³交流活動」，聯合超過200名社群成員參加了女足世界盃半決賽派對及聖誕派對。超過50名成員參加「歡樂時刻」、週五共享辦公」活動慶祝國際共享工作日，不僅建立了新友誼，還加強了社群凝聚力。

為培育專業成長，我們與數碼港創業學會及數碼娛樂協會舉辦了「2023數碼娛樂領袖論壇」前期資訊分享會，邀請逾80名參與者與業界領袖交流。

C³亦賦能社群成員舉辦自身活動。於2023/24年度，C³社群主辦活動包括與EventX、Cyberbay、FIVE及DEEL等社群成員合作主辦的各種主題的研討會及網絡研討會。此等活動旨在推動本地初創生態圈內的知識共享和網絡建設。

關注社會責任

關懷、理解並尊重租戶

數碼港致力保障租戶福祉，以打造一個可持續發展的社群。年內，我們為租戶舉辦21個工作坊，以啟發創意和放鬆身心。其中包括製作舒緩肌肉香薰按摩油、製作木製吊墜、設計乾花擴香石課程，及DIY兔子流體畫工作坊。我們亦翻新了數碼港3座的健身室和數碼港1座的育嬰室，透過改善該等設施以更好地滿足社群需求。

熱心推動社會關懷

數碼港積極參與企業社會責任活動及福利活動，堅守對社會的承諾。我們的員工參加了「2023外展衝勁樂」活動，透過跨部門協作為香港外展訓練學校籌款。這些善款為弱勢青年提供野外體驗式教育項目，讓未來一代能夠發掘自身潛力、培養意志力及培養基本生活技能，為社會作出積極貢獻。

透過創新擴大社會影響力，我們促進培育企業AESIR、各非政府組織及深水埗各機構之間的合作。此次合作利用AESIR的AR Mind Art應用程式來促進地區居民的身心健康，並支援該地區社會工作者的重要工作。該項目有助於重建社會希望，同時展示如何利用科技解決社會問題。

Care for Staff

Staff and Employee Wellbeing Are Number One

Cyberport is dedicated to the physical and mental well-being of employees. To promote a culture of wellness in the workplace, we invited the Bowtie team to host a Bowtie x Cyberport Wellness Day, providing body composition measurements and Chinese medical consultations. Over a hundred colleagues participated to gain valuable insights into their health, identify potential health risks, and receive personalised advice on exercise and dietary adjustments.

Fostering employee engagement and innovation among our staff, we held a C³A Prize Presentation Ceremony to recognise outstanding ideas by employees, inspiring them to continue using their creativity and imagination to elevate our work and practices.

Transparency and staff communication remain key priorities in our governance. During the Townhall and Chinese New Year Party, Cyberport offered company updates while welcoming new joiners, recognising promoted colleagues, and celebrating birthday stars. These events enabled them to meet and mingle with members of other teams, fostering a sense of community and belonging within our organisation.

Our holistic approach to responsible business practices has been recognised with the "Caring for the Community", "Caring for the Employees", and "Caring for the Environment" certificates. The accolades reflect our commitment to creating positive impacts across our operations and stakeholder relationships, encompassing community engagement, employee well-being, and environmental stewardship.

關懷員工

員工和僱員福祉排在第一位

數碼港致力保障僱員的身心健康。為推廣職場健康文化，我們邀請Bowtie團隊舉辦Bowtie x 數碼港健康日，提供身體組成測量和中醫諮詢。健康日吸引超過百名員工參加，讓同事了解自己的身體狀況，識別潛在的健康風險，並在調整運動量及飲食習慣方面獲得個人化的健康建議。

為培養員工的敬業度和創新精神，我們舉辦了C³A頒獎典禮，以表彰員工的傑出創意，激勵彼等繼續發揮創造力和想象力以提升我們的工作和實踐。

透明度和員工溝通仍是我們治理的關鍵優先事項。在員工大會和新春派對期間，數碼港介紹了公司最新動態，同時歡迎新員工、表彰晉升的同事並慶祝生日之星。該等活動使彼等能夠與其他團隊的成員見面並交流，培養組織內的社群意識和歸屬感。

我們全面踐行負責任的商業實踐，並已獲得「關懷社群」、「關懷僱員」和「關懷環境」證書。該等榮譽反映了我們致力在我們的營運和持份關係中創造積極影響的承諾，包括社群參與、僱員福祉和環境管理。

Cyberport collaborated with multiple departments for the "Outward Bound Corporate Challenge 2023", a fundraising event organised by Outward Bound Hong Kong. Arthur Lam, CEO and Co-founder of Negawatt, a member of the Cyberport community, attended and supported the event. He portrayed the team mascot, "Zero2 ES Pig," and clinched the "Best Dressed Team" award.
數碼港各部門組團出賽，參加香港外展訓練學校主辦的「2023外展衝勁樂」籌款活動，並獲得數碼社群企業庫瓦（Negawatt）行政總裁兼聯合創辦人林忠澤到場支持，並扮演團隊吉祥物「Zero2 ES豬」，贏得「The Best Dressed Team」獎項。

Cyberport office hosted Onsite Wellness Day with Bowtie team conducting Body Composition Measurements and doctors providing health consultations.
數碼港辦公室舉辦健康日活動，邀請社群成員保泰人壽團隊為員工進行身體組成分析及醫師健康諮詢。

Harnessing Solutions from Partners for Better Living

Cyberport continuously implements innovative technologies to enhance operations and sustainability, including solutions developed by our community companies. In 2023/24, we installed Fortis Laboratory's Algeo Wall at Smart-Space PropTech. This microalgae photobioreactor system purifies air, captures carbon dioxide, and releases oxygen, effectively improving air quality and carbon reduction.

Building on our 2022/23 trial, we implemented Asiabots' AI receptionist at the Cyberport 1, 2, 3 and Annex, streamlining public enquiries through an intelligent chatbot developed by this former incubatee.

We also conducted a trial in the Cyberport carpark to evaluate the energy-saving potential of quantum technologies, demonstrating a 7% reduction in annual energy consumption compared to scenarios without this innovative technology. Given these promising results, we will explore extending the application of these technologies to other Cyberport facilities, further enhancing our overall sustainability efforts.

Trials Raise Prospect of Even More Innovation
Cyberport actively supports field trials of our start-ups' solutions. During the year, former incubatee WildFaces Technology Limited conducted trials of its video analytics and traffic monitoring system on Cyberport roads, a project funded by the Smart Traffic Fund. Modo Company Limited tested its AI solar panel monitoring system on the Cyberport 4B roof, collecting data for solution enhancement. We also facilitated trials of Blue Sky Energy Technology Limited's smart meter and air quality sensors, as well as Roborn's autonomous vehicle and "reverse vending machine".

利用合作夥伴的解決方案讓生活更美好

數碼港不斷採用創新技術來增強營運和可持續性,包括我們社群企業開發的解決方案。於2023/24年度,我們在Smart-Space PropTech安裝了Fortis Laboratory的Algeo Wall。這種微藻光生物反應器系統可淨化空氣、捕捉二氧化碳、釋放氧氣,有效改善空氣質量和減碳。

在2022/23年度試驗的基礎上,我們在數碼港第1座、2座、3座及數碼商場安裝了Asiabots的人工智能接待員,透過這間前培育公司開發的智能聊天機器人簡化了公眾查詢。

我們還在數碼港停車場進行了一項試驗,以評估量子技術的節能潛力,結果表明,與並無此類創新技術的情況相比,每年的能耗可減少7%。鑒於該等可喜的成果,我們將探索將該等技術的應用擴展到數碼港其他設施,進一步加強我們整體的可持續發展努力。

試驗展現更多創新前景
數碼港積極支援我們初創企業解決方案的實地試驗。年內,前培育公司華飛思科技有限公司在數碼港道路上測試其視頻分析及交通監控系統,該項目由智慧交通基金資助。Modo Company Limited在數碼港4B座屋頂測試其人工智能太陽能板監控系統,收集數據以改進解決方案。我們亦助力向藍天科技有限公司的智能電錶和空氣質素監測儀,以及Roborn的自動駕駛汽車及「反向自動售貨機」的試驗。

Showcasing Groundbreaking Community Talent

We remain committed to showcasing the outstanding innovations developed by our community members, with the aim of raising public awareness, illuminating innovative possibilities, and accelerating the adoption of innovative solutions.

Our CyberLab and Smart Living Concept Store continue to serve as dynamic platforms for Smart Living solutions, offering visitors tangible experiences of how technology can enhance daily life while promoting sustainability. In response to the growing significance of Web3.0 technologies, the **Web3 Living Lab** was established to showcase and educate the public on blockchain, decentralised systems, and other Web3.0 innovations.

Corporate Governance

Robust corporate governance is the cornerstone of Cyberport's operations, ensuring integrity, effectiveness, and sustainable growth. Our comprehensive governance framework is built on key principles of accountability, transparency, fairness, ethics, and integrity, which guides all our decisions and actions. This includes our Board of Directors and six Board Committees that oversee and monitor Cyberport's operations. With the assistance of our internal audit team, the Company is able to assess the effectiveness of our internal control systems, as well as the efficiency of our operations and compliance with in-house policies and relevant laws and regulations.

Our Board of Directors comprises individuals with diverse expertise and backgrounds, contributing a wide range of specialised insights. Comprehensive and tailored induction programmes for newly appointed Board Members are arranged to ensure they are well-acquainted with Cyberport's objectives, business operations, major developments, and directorial duties. Together with the sufficient, accurate, and timely information, the Directors make informed decisions for the benefit of Cyberport and its stakeholders.

We have comprehensive corporate governance standards in place, including the Code of Conduct, Delegation of Authority, and Whistleblowing Policy. These policies provide clear guidelines on expected behaviours and actions from our directors and employees, reinforcing our culture of responsibility, accountability, and ethical conduct.

As a public body under the Prevention of Bribery Ordinance (POBO), Cyberport's Board Members are regarded as "public servants". We are fully committed to the principles of honesty, integrity, fairness, and impartiality in the delivery of our products and services to the public.

To enhance transparency and openness, we voluntarily disclose our corporate governance policies and practices, as appropriate and applicable, with reference to the Corporate Governance Code as set out in Appendix C1 to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited.

Detailed information on Cyberport's corporate governance practices can be found in the Corporate Governance Report on pages 85 to 103 of this report.

Looking Forward: Continuing to Champion ESG Efforts
ESG and sustainability are musts in today's business environment, remaining our passion, commitment, and inspiration. Cyberport continues to champion sustainability and ESG through smart projects and forward-thinking strategies. Creatively finding solutions, we power sustainability forward. We will continuously enhance Cyberport's operations to optimise resource efficiency and foster environmental stewardship. On top of these pursuits, we will advance social responsibility and demonstrate best practice in governance.

展示富有開拓精神的社群人才

我們仍致力展示社群成員開發的傑出創新成果,旨在提高公眾意識,闡明創新可能性,並加速創新方案的應用。

我們的CyberLab和智慧生活概念店繼續作為智慧生活方案的動態平台,為訪客提供技術如何改善日常生活而同時促進可持續發展的切實經歷。鑒於Web3.0技術的重要性與日俱增,我們成立了**Web3 Living Lab (Web3生活體驗館)**,以展示區塊鏈、分散式系統及其他Web3.0創新並就此向公眾展開教育。

企業管治

穩健的企業管治是數碼港運作的基石,確保誠信、效益及可持續增長。我們全面的管治架構乃建構於問責、透明、公平、道德和誠信等主要原則,並以此指導我們的所有決策和行動。這包括我們的董事局及其轄下六個委員會,負責監督和監察數碼港的運作。在我們內部審計部的協助下,本公司能夠評估內部監控系統的有效性、營運效率及內部政策和相關法律法規的遵守情況。

我們的董事局由具備不同專業知識和背景的人士組成,提供廣泛而獨到的見解。我們為新委任的董事局成員安排全面及專門的就任計劃,以確保他們熟悉數碼港的目標、業務運作、重大發展及董事的職責。董事獲得充分、準確及適時的資料,作出符合數碼港及其持份者利益的知情決策。

我們制定全面的企業管治標準,包括行為守則、授權制度和舉報政策。這些政策為我們的董事和員工提供明確的行為和行動指引,促進負責任、問責和良好操守的文化。

作為一家受《防止賄賂條例》規管的公共機構,數碼港董事局成員均被視為「公職人員」。我們承諾在向公眾提供產品及服務時,秉承誠實、正直、公平和公正的原則。

為提高透明度及公開性,我們參照香港聯合交易所有限公司證券上市規則附錄C1所載的《企業管治守則》,自願在適當及適用的情況下披露我們的企業管治政策及常規。

有關數碼港企業管治常規的詳細資料,請參閱本報告第85至103頁的企業管治報告。

展望未來:繼續推動ESG工作
ESG和可持續發展是現今商業環境的必然要求,也是我們的熱情、承諾和靈感所在。數碼港持續透過智慧項目和前瞻性策略,為可持續發展和ESG而努力奮鬥。我們以創意尋找解決方案,推動可持續發展。我們會不斷提升數碼港的營運,以優化資源效益及促進環境管理工作。此外,我們亦會提升社會責任,並展示最佳的管治實踐。

To demonstrate our commitment, several smart projects are already in the pipeline. In addition to expanding our solar power system at Cyberport 3, we will continue to advance our E-scooter Smart Operation Implementation Plan to enhance operational services and showcase the benefits of e-mobility in smart living environments. Subject to Transport Department (TD)'s approval, we plan to initially deploy e-scooters for IT Street and Arcade patrols, with the potential to expand to outdoor areas and the Waterfront Park.

為彰顯我們的承諾，我們已籌備多個智慧項目。除擴展數碼港3座的太陽能發電系統外，我們將繼續推進電動代步車智能營運實施計劃，以提升營運服務，並展示電動出行在智慧生活環境中的益處。如獲運輸署批准，我們計劃初步就資訊科技大道及商場巡邏部署電動代步車，並可能擴展至戶外區域及海濱公園。

Cyberport is planning to deploy various smart projects, including E-scooter Smart Operation Implementation Plan and 1st Autonomous Vehicle Vending Robot.
數碼港籌備多個智慧項目，包括電動代步車智能營運實施計劃及第一代自動販賣車機器人。

Connectivity and mobility within Cyberport are significantly enhanced by Hong Kong's inaugural **1st Autonomous Vehicle Vending Robot**, designed for pedestrian zones. This innovative vehicle provides convenient refreshments for Waterfront Park visitors and addresses the logistical challenges of traditional vending machines.

Developed through collaboration among engineers, designers, and government officials, the robot features advanced GPS navigation, an eco-friendly power supply, a user-friendly interface, and a refrigeration system. As it collects operational data, this project not only improves the visitor experience but also sets a precedent for integrating autonomous technologies into urban environments, reinforcing Cyberport's commitment to innovation and its role in Hong Kong's Smart City development.

There are many more exciting initiatives powering our environmental efforts forward, we look forward to showcasing them to the community, Hong Kong, and environmental advocates across the globe.

香港首個為行人專用區設計的**第一代自動販賣車機器人**問世，顯著增強了數碼港內部的連結性及流動性。這款創新販賣車為海濱公園的訪客提供方便的小食，並解決傳統販賣機在後勤方面的挑戰。

這款機器人由工程師、設計師和政府官員共同合作開發，配備先進的GPS導航、環保電源、簡單易用的界面及冷藏系統。此項目透過收集營運數據，不僅可改善訪客體驗，更開創將自動科技融入城市環境的先例，鞏固了數碼港對創新的承諾及其在香港智慧城市發展中的地位。

還有更多令人振奮的舉措推動我們的環保工作向前邁進，我們期待日後向社群、香港和全球環保倡議者展示。