

Our Ref.: JLL/CYBT/2025/C/636

12th May 2025

**Notice to
All Tenants at Cyberport 3**

Dear Sir/Madam,

Cyberport – Suspension of Electricity Supply at Core E – F, Cyberport 3

Please be informed that electricity supply at Core E – F, Cyberport 3 would be suspended due to periodic inspection, testing and certification for fixed electrical installations (WR2 Test). Details are as below:

Date and Time	Affected Area	Affected Services
7 th June 2025 (Saturday) 22:00hrs – 8 th June 2025 (Sunday) 08:00hrs	Core E – F, Cyberport 3	<ul style="list-style-type: none"> - Lift & Escalator Service - Portable and flushing water supply - Ventilation system at washrooms and Carpark 3 - EV Charger (One Charge, Linked Charge) - Office air-condition (VAV Unit) - Corridor lighting in tenant premises - Lighting in washrooms, lift lobby, Carpark 3 and IT Street
14 th June 2025 (Saturday) 22:00hrs – 15 th June 2025 (Sunday) 08:00hrs		<ul style="list-style-type: none"> - Tenant power supply* - Office air-conditions (Fan Coil Unit) - EV Charger (Tesla) <p>*Remark: Recommended to shut down Computer and Server / Electric Doors System / IP Phone / Security System inside tenant's premises</p>

Tenants are advised to switch off and back up all electronic and electrical devices before the work commences to prevent any damage or data loss due to power interruption.

We apologize for any inconvenience caused and thank you for your kind understanding. Should you have any enquiries, please feel free to contact our Customer Service Hotline at 3166 3111.

Yours faithfully,

Cyberport Facilities Management Office

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Welcome to use Cyberport Customer Service Portal!

<https://service.cyberport.hk/csp>

