
**ENVIRONMENTAL,
SOCIAL AND GOVERNANCE**
環境、社會及管治



With climate change at the forefront of international concern, it is vital for businesses and organisations to rethink how they operate sustainably. Cyberport considers climate change to be a crucial topic that guides everyday decision making from management of the premises to funding start-ups that focus on this issue. We strongly encourage forward thinking and innovation to foster a society that thinks outside the box when tackling climate change. Achieving carbon neutrality, in particular, has been one of our key corporate goals. We have thus carried out several decarbonisation initiatives, including setting up a solar panel system in generating electricity, replacing a new air conditioning system to increase energy efficiency, recycling greywater to support campus operations, among others.

Cyberport will continue to work towards a more sustainable future by taking appropriate actions in becoming a more environmental and socially conscious enterprise. We build on our existing strengths and are constantly exploring new initiatives to attain net-zero carbon emissions and alignment on established international standards like the 17 United Nations Sustainable Development Goals (SDGs).

This chapter includes Cyberport's ESG actions and targets during the financial year ended 31 March 2022. We share how we align Cyberport's communal strengths in technology with ESG and further elaborate on environmental aspects, including energy consumption and emissions reduction. During the year, Hong Kong Cyberport Management Company Limited (HKCMCL) was one of the finalists nominated for Facilities Management Team of the Year at the annual Royal Institution of Chartered Surveyors (RICS) Awards. Together with Jones Lang LaSalle Hong Kong (JLL Hong Kong), we were highly commended for our collective efforts in creating a vibrant community to facilitate growth of I&T in Hong Kong. Furthermore, we have identified key climate risks relevant to our operations that are detailed in the environmental section of this chapter.

隨著氣候變化成為國際關注的焦點，企業及組織有必要重新思考，如何以可持續的方式營運。數碼港認為氣候變化是關鍵因素，影響日常決策包括如何管理園區、對專注相關議題的初創企業提供資助。我們大力倡導前瞻性思維和創新，鼓勵社會跳出固有思維，應對氣候變化，而實現碳中和是我們其中一個主要企業目標。因此，我們開展多項減碳措施，包括裝設太陽能發電系統、更換空調系統以提高能源效益，以及回收灰水以支持園區營運等。

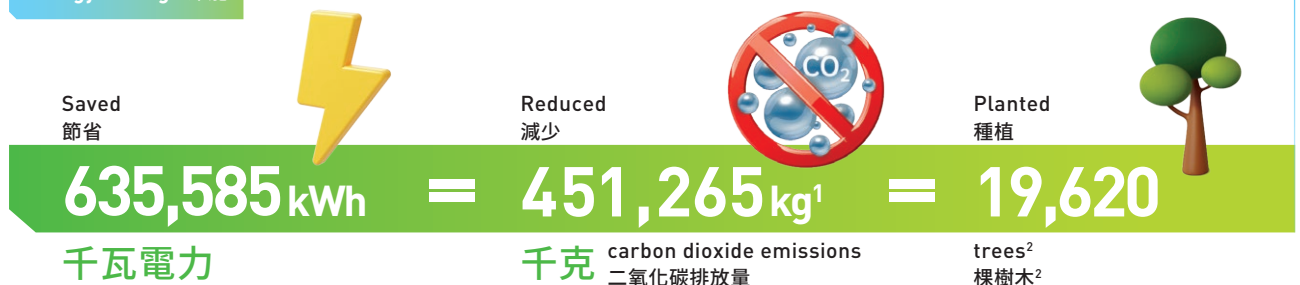
數碼港將繼續為可持續發展的未來而努力，並透過採取適切行動，成為更環保及履行企業社會責任的企業。我們會在已發展的基礎上，不斷探索新措施，以實現淨零碳排放，同時響應國際標準，包括17項聯合國可持續發展目標。

本章節涵蓋截至2022年3月31日止財政年度，數碼港在環境、社會及管治範疇的措施和目標。我們會分享，如何結合數碼港擁有的科技優勢與管治要素，進一步推行環境保護的舉措，包括減低能源消耗和碳排放等。今年，在皇家特許測量師學會舉辦的香港年度大獎，香港數碼港管理有限公司聯同香港仲聯量行，獲得「年度設施管理團隊」獎項，表彰共同努力創建一個充滿活力的社群，促進香港創科發展。我們亦已識別與營運相關的重大氣候風險，並在本章節的環境部分作出詳細說明。

Environmental Statistics

環境數據

Energy Savings 節能



Solar PV System 太陽能發電系統



¹ Figures were calculated based on the amount of carbon emissions per unit published on Hong Kong Electric Investments' corporate website (<https://www.hkelectric.com/en/customer-services/carbon-calculator>). 數據乃根據港燈電力投資公司網站(<https://www.hkelectric.com/en/customer-services/carbon-calculator>)公佈的每單位碳排放量計算。

² Based on the calculation of a 5-metre tall tree absorbing carbon dioxide at a rate of 23kg per year. 以一棵五米高的樹木一年吸收約23千克的二氧化碳計算。

We will expand our use of renewable energy as we plan to install more solar power systems at Cyberport 3 and Cyberport 4A. The target for these systems is an annual electricity generation of 80,000kWh, which will reduce over 57,000kg of carbon dioxide emissions.

我們將在數碼港3座及4A座安裝更多太陽能發電系統來增加可再生能源的使用。我們以實現每年產生80,000千瓦電力為目標，而這將減少超過57,000千克的二氧化碳排放量。

Consideration of Climate Risks

As an enterprise that seeks continuous progress to remain competitive, Cyberport stays up to date with market standards to better understand how the industry is evolving and expectations are changing. We have performed an assessment on climate risks to identify the risks and associated impacts for our organisation. Both physical and transitional risks are identified, which are further explained in the table below. In addition, we have implemented the necessary measures to address these climate risks.

氣候風險考量

作為一間尋求持續進步以保持競爭力的企業，數碼港緊貼市場標準，充分了解行業發展，應對市場不斷的改變和期望。我們對氣候風險進行評估，識別對數碼港帶來的危機和影響。識別實體及轉型風險並詳述於下表。此外，我們已實施必要措施，以應對該等氣候風險。

Type of Climate Risk 氣候風險類型	Specific Risk 特定風險	Potential Impacts 潛在影響	Resilience Measures 應對措施
Physical 實體	<ul style="list-style-type: none"> Extreme weather events (flooding, extreme heat and tropical typhoon) 極端天氣事件（洪水、極端高溫及熱帶颱風） Overpopulation leading to spread of disease [e.g. COVID-19] 人口過剩導致疾病傳播（例如新冠病毒） 	<ul style="list-style-type: none"> Cyberport may be affected by frequent extreme weather events due to climate change, so it is subject to more damage and higher risk of human endangerment. Appropriate safety measures need to be implemented to address this risk and minimise harm to tenants at Cyberport 面對氣候變化，當數碼港被頻繁的極端天氣事件威脅，有機會受到更大的破壞，令人面臨相對更高的危險。數碼港需要採取適當的安全措施，應對這種風險以儘量減少對租戶的影響 As the human population continues to grow, more densely populated areas will be prone to illnesses and infections [e.g. COVID-19] 隨著人口不斷增長，人口更密集的地區將更容易出現疾病和感染（例如新冠病毒） Contingency plans and precautionary actions are to be taken to protect members of the community where Cyberport operates 應採取適當的應變計劃和預防措施，以保護數碼港社群成員的健康及安全 	<ul style="list-style-type: none"> Launched the "Braving the Epidemic" platform providing information on applications to fight COVID-19 推出「敢創抗疫」平台，提供關於應對新冠病毒的抗疫信息 Implementing safety measures on campus during the COVID-19 pandemic to reduce transmission [see 'Care for Tenants' section of this chapter for more details] 於新冠疫情期间，在園區內實施各項安全措施，以減少病毒傳播（相關詳情，請參閱本章的「關懷租戶」一節） Collaborating with well-trusted contractors and procuring safe and high quality construction materials for building projects, such as the Cyberport Expansion Project to withstand extreme weather events 與值得信賴的承建商合作，為數碼港建築項目（如數碼港擴建計劃）採購安全和優質的建築材料以抵禦極端天氣事件 Supporting and investing in start-ups focusing on sustainability to reduce the impacts of climate change and extreme weather events 支持和投資以可持續發展為重點的初創企業，以減低氣候變化和極端天氣事件的影響 Hosting workshops that cover ESG topics to increase awareness on climate change and sustainability, thus, better preparing for responses to extreme weather events 舉辦涵蓋ESG主題的工作坊，以提高對氣候變化和可持續發展的意識，從而為應對極端天氣事件作更好的準備

Type of Climate Risk 氣候風險類型	Specific Risk 特定風險	Potential Impacts 潛在影響	Resilience Measures 應對措施
Transitional 轉型	<ul style="list-style-type: none"> Policy risk 政策風險 Reputation risk 聲譽風險 	<ul style="list-style-type: none"> Regulatory and policy changes in achieving a low-carbon economy affects the overall operations of the business. Any non-compliance will adversely affect the reputation and reliability of Cyberport. Cyberport needs to continually transition to renewable energy sources (i.e. solar, wind and hydro), reduce carbon emissions and incorporate innovative and sustainable designs to remain competitive in the industry 當落實低碳經濟的監管和轉型政策調整，會影響企業的整體運營。凡有違規行為，都會對數碼港的聲譽和可靠性造成不利影響。在這段過渡期間，數碼港需使用可再生能源(即太陽能、風能和水電)、減少碳排放，並採用創新和可持續的設計，在行業中保持競爭力 	<ul style="list-style-type: none"> Consolidation and coordination with tenants to provide one-stop shuttle buses to minimise traffic congestion and reduce carbon emissions 與租戶整合協調，提供一站式穿梭專車，以減輕交通擠塞和減少碳排放 Installation of Electric Vehicle (EV) charging stations at carparks 在停車場安裝電動車充電站 Redevelopment of the Le Méridien to include sustainability features (see 'A Greener and More Efficient Cyberport' section of this chapter for more details) 改建艾美酒店，以融入可持續發展特色(詳情請參閱本章「更環保高效的數碼港」一節) Cyberport Expansion Project to implement carbon neutrality initiatives (see 'A Greener and More Efficient Cyberport' section of this chapter for more details) 開展數碼港擴建計劃，以推行碳中和措施(詳情請參閱本章「更環保高效的數碼港」一節) New Lotus Pond at Cyberport for greenery enhancement at the premises 數碼港新建蓮花池，增加綠化空間 Reskinning recycling facilities to enhance efficiency of sorting materials 改善回收設施，以提高分類的效率

Leveraging Technology in Our Climate Change Response

Technological advancements have enabled the world to pursue countless opportunities and make ideas into a reality. With Cyberport's focus and strength in technology, we have leveraged upon this specialty to respond to ESG opportunities and will continue to integrate technology in addressing climate change.

We have enhanced our waste management this year by refining our recycling facilities throughout our campus. The **'Big Belly' smart recycling bins** are solar powered and installed with an intelligent sensor and compressor that compacts recycled content when they are full and sends notifications to cleaning staff for collection. Through this upgrade, clean energy is utilised and working efficiency is increased. The 'Big Belly' bins have also been reskinned with vibrant colours for users to easily identify the types of materials to be placed in the associated bins. Proper categorisation and handling of recycled goods are crucial in reducing overall waste generated.

運用科技應對氣候變化

科技進步為世界帶來無限的機會，令創意變成現實。憑藉在科技方面的專注和實力，數碼港用已有的專長回應環境、社會及管治範疇的機遇，並將繼續通過整合科技，以應對氣候變化。

今年，我們通過改善園區的回收設施，加強廢物管理。園區內設置俗稱「大胃王」的智能回收箱，採用太陽能供電，並安裝智能傳感器及壓縮機，當快將滿溢時，會自動壓縮回收物，及通知清潔人員進行收集。升級的設施既使用潔淨能源，亦提高了工作效率。「大胃王」回收箱還換上色彩分明的外觀，方便用戶根據回收物品的類型，分門別類投進相應的回收箱。正確分類和處理回收物品，對於減少丟置廢物總量至關重要。



Colourful recycling bins are solar powered with intelligent sensor installed that allow them to send notifications to cleaning staff for collection when they are full.

色彩繽紛的回收箱均採用太陽能供電，並安裝了智能傳感器，當回收箱快將滿溢時，可以自動通知清潔人員進行收集。



A disinfection robot busily cleans the premises to ensure a germ-free environment.

消毒機器人忙於打掃場地，打造無菌環境。

Cyberport has implemented a 'smart system' for its washrooms around the campus, such as installation of sensors that provide updates to the Facility Management team on performing emergency repairs. We have worked with Softhard.IO, a Cyberport incubatee, since 2019 to utilise **Indoor Air Quality (IAQ) sensor technology** in restrooms to freshen up the environment.

數碼港已在園區內的洗手間，安裝「智能管理系統」，包括設有傳感器，及早通知設施管理團隊以提供緊急維修。另外，自2019年以來，我們與數碼港培育公司 Softhard.IO 合作，在洗手間中透過**室內空氣質量傳感器科技**，保持環境清新。

We continue to use disinfection robots created by our incubatees, Rice Robotics and Avalon Steritech, on our premises in the wake of the COVID-19 pandemic to reduce the spread of the virus and maintain a clean space for everyone.

新冠疫情爆發後，我們在園區內引入培育公司 Rice Robotics 和 Avalon Steritech 研發的消毒機械人，以減少病毒傳播，保持公共場所清潔衛生。

With EVs currently dominating the market in response to lowering carbon emissions, Cyberport has engaged its incubatees, oneCHARGE Solutions and LHC New Energy Company, to apply an **EV charger system** at carpark areas to boost convenience for EV owners and encourage a cleaner alternative to travel. We will continue to engage in raising our campus capacity for EV charging.

因為能降低碳排放，電動車現今佔據市場主導地位。面對趨勢，數碼港已委託其培育公司 oneCHARGE Solutions 及 LHC New Energy Company，於停車場引入**電動車充電系統**，以方便電動車車主，並希望借此鼓勵更多採用環保的出行方式。其後，園區將繼續增加電動車充電設施。

A Greener and More Efficient Cyberport

During the year, Cyberport has furthered its efforts in applying sustainable features in its daily operational activities.

更環保高效的數碼港

在過去一年間，數碼港加強在日常營運中，實踐可持續發展的舉措。

Improving the Tenant Bus System

We noticed that the independent operation of bus routes by Cyberport and individual tenants results in duplicated efforts, spare seating capacity and unnecessary traffic flow. As such, we have undergone an initiative to consolidate our tenant bus fleets with the purpose of increasing efficiency, as well as lowering the carbon footprint of our campus. Through centralising bus routes, we have increased the utilisation of bus capacities and reduced the campus' carbon emissions by around 55 tonnes per year. We complemented this consolidation effort with a new tenant bus app rolled out in January 2022, with features including real-time update of bus locations and instant alerts in the case of special situations.

改良租戶專車服務

我們注意到，數碼港和個別租戶獨立經營巴士路線會導致工作重疊、閒置座位和不必要的交通流量。為提高運輸效率，並降低園區的碳足跡，數碼港實施整合租戶專車車隊的措施。透過統一管理，我們既提高了專車運作的使用率，亦減少園區每年的碳排放量約55噸。配合整合措施，我們又於2022年1月，推出一款新的租戶專車應用程式，具備實時更新專車位置，及在特殊情況下即時發出提示等功能。



Centralisation of bus route reduced campus' carbon emissions by 園區專車統一管理每年減少園區的碳排放量約

55 tonnes annually
噸

AI Chiller Plant Optimisation System

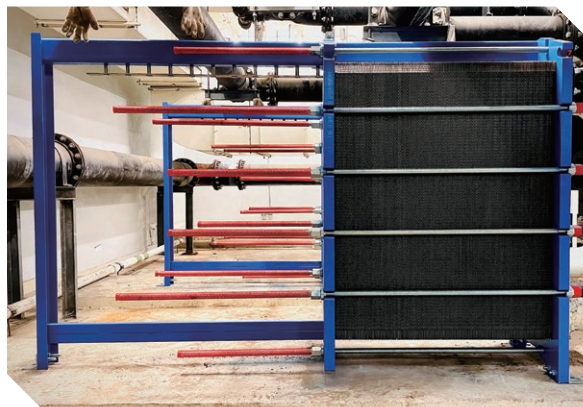
We are currently working on the enhancement of the Chiller Plant System, which is a two-year project to be completed in early 2023. The scope of this project entails replacing chiller units and heat exchangers that have already deteriorated and implementing an **AI chiller plant optimisation system**. The new system minimises manpower used on operational control and energy use due to the automatic tuning based on the actual cooling demand. Through saving energy and electricity, Cyberport is able to reduce greenhouse gas emissions and contribute to a greener and low-carbon society.



As part of the AI chiller plant optimisation system, we have installed new chiller plant systems with energy saving features.
作為人工智能冷水機組優化系統的一部分，我們安裝了具有節能功能的新冷水機組系統。

人工智能冷水機組優化系統

我們正在進行為期兩年的冷水機組系統升級項目，預計於2023年初完成。項目範疇包括更換已經老化的冷水機組和熱交換器，並裝上**人工智能冷水機組優化系統**。由於新系統能根據實際降溫需求進行自動調整，能最大限度地減少控制操作及調整能源使用的人力。透過節約能源和電力，數碼港能夠減少溫室氣體排放，為推動綠色低碳社會作出貢獻。



We have replaced the heat exchangers that have already deteriorated to enhance efficiency of the system.
我們更換了已經老化的熱交換器，以提高系統效率。

Smart Car Park System Improvements

Cyberport's **Smart Car Park System** improvement project helps enhance management efficiency and reduce the reliance on manpower, by enabling contactless parking and use of e-payment, as well as providing real-time information on the availability of parking spaces via an application. Expected completion of this project will be in early 2023.

改善智能停車場系統

數碼港通過優化**智能停車系統**，讓用戶能夠使用免觸式泊車、電子支付、並透過應用程式搜尋實時可用停車位置資訊以提高停車場管理效率，並減低對人手的依賴。項目預計將於2023年初完成。

Le Méridien's Sustainability Components

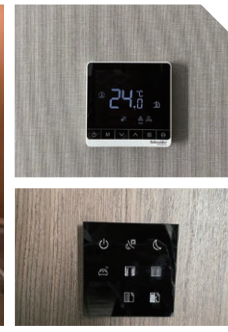
Le Méridien Hong Kong went through a major facelift this year. The renovation is meant to provide state-of-the-art accommodations, refined dining and excellent multi-function spaces. Sustainable elements are incorporated into the design of the hotel, including Waterlogic slim water taps in place of plastic bottles to deliver purified water in guestrooms, smart room control technology for guest comfort and energy savings (includes passive infrared (PIR) and motion sensors), residential bathrooms amenities, the use of glass and other recyclable elements in guestroom items to reduce single use plastics. Sustainable food sourcing by the restaurants includes seafood suppliers with World Wildlife Fund (WWF) certification, as well as the smart hydroponics farm run by Cyberport company, FarmacyHK. Cyberport also partnered with O-Park to manage and minimise food waste. We have also deployed robots developed by Cyberport company Rice Robotics to provide smart concierge services for hotel guests.

艾美酒店的可持續發展舉措

香港艾美酒店於今年進行全面翻新工程，旨在提供更優越的住宿體驗、精緻的餐飲及出色的多功能會議空間。酒店設計融入可持續特色，包括在客房設有提供純淨水的Waterlogic超薄水機，以代替瓶裝水；引入包括紅外線動作感測器在內的智能房控科技以為客人提高舒適度，並達到節能效果；以及提供家庭裝沐浴用品、房內物品選用玻璃或其他可循環再用物料製成，減少單次使用塑膠。餐廳以可持續模式管理採購，食材包括來自世界野生動物基金會認證的海鮮供應商、採用智能移動水耕種植農場的數碼港初創 FarmacyHK；另外又與O-Park合作管理廚餘，以杜絕浪費食物。我們亦採用社群培育公司Rice Robotics研發的機器人，為酒店客人提供智能迎賓服務。



The Smart Farm of Le Méridien uses smart hydroponics farm technology introduced by Cyberport start-up Farmacy HK.
艾美酒店的智慧農場，使用從數碼港初創 Farmacy HK引進的智能水培農場技術。



Sustainability elements are incorporated in the guest rooms of Le Méridien.
艾美酒店客房已融入了可持續發展元素。

Cyberport Expansion

For our continued growth, Cyberport is currently undergoing expansion (i.e. Cyberport 5) to provide new facilities, including office and co-working spaces equipped with advanced smart office facilities, data service platforms providing convenient and flexible cloud data services, a flexible multi-function hall with a capacity up to 800 persons and additional ancillary facilities, such as food and beverage services, convenience stores, retail shops, etc. Cyberport 5 will also designate part of the low zone floor spaces as greenery open spaces, sunset observation decks and naturally ventilated wind corridors for the public's enjoyment. The surrounding environment will be enhanced with the revitalisation of the existing waterfront park landscape features and smart facilities. Sustainability has been a key consideration at multiple stages of this project, from the design of the building to the construction processes and selection of construction materials used. Various sustainability design features will be incorporated in the Expansion Project, such as building-integrated photovoltaics panels, rainwater harvesting system, smart building management and monitoring system, EV charging system, AI-optimised high efficiency chiller and solar-powered lighting and landscape furniture, etc. **Modular Integrated Construction (MiC) Technology** has been implemented, whereby free-standing integrated modules completed with finishes, fixtures and fittings are transported from a prefabrication factory to the site for installation. To complement this, we have engaged in transportation of construction materials by sea to reduce road traffic and the associated GHG emissions. We have also sought ways to minimise noise pollution and shorten the overall construction time.

數碼港擴建工程

為配合我們的持續發展，數碼港現正進行擴建工程（即數碼港第五期）。新設施包括配置先進智能辦公設備的辦公室及共享工作空間，提供便捷雲端服務的數據服務平台，一個最多可容納800人的多功能會議廳，以及餐飲、便利店、零售等配套設施。第五期部分低層位置，設有綠化休憩空間、日落觀景台及自然通風走廊，供公眾使用。擴建工程亦包括活化毗鄰的海濱公園，引入全新的自然景觀及智能科技設施。項目無論是建築設計、施工過程、挑選建材等各個階段，均以可持續發展為重點考慮因素，項目融入多個可持續發展設計措施，例如選用與建築一體化之太陽能板、雨水收集系統、智慧化樓宇管理及監控系統、電動車充電系統、人工智能優化的高效製冷機、應用太陽能之照明及戶外設施等。項目亦採用**組裝合成建築技術**，將已於預製場完成之獨立組裝合成組件運送至工地，再於現場裝嵌。值得一提的是，擴建工程之建築材料盡量從海路運輸，以減少公路運輸引致之溫室氣體排放。我們亦設法於工程期間盡量降低噪音污染，及縮短整體施工時間。



Sustainability has been a key consideration at multiple stages of the Cyberport Expansion Project. Cyberport Expansion Project includes many sustainability features.
可持續發展始終是數碼港擴建計劃的一個核心理念。數碼港擴建計劃包含了多項可持續發展的特點。

Minimising Construction Waste

Cyberport has implemented initiatives to minimise construction waste through performing need-based restorations only upon the departure of tenants. Furthermore, the Cyberport Expansion Project observes **BEAM Plus certification criteria** and aims for at least 30% of construction waste to be recycled during the construction processes.

力求減少建築廢物

數碼港已採取措施提倡在租戶遷出後只進行必要的復修工程以減少建築廢物。除此之外，數碼港擴建工程遵守**BEAM Plus綠建環評**，力求於施工過程中回收至少30%的建築廢物。

Co-building for a Sustainable Community

Cyberport has joined the **4T Partnership** established by the Government to align its targets and actions to achieve carbon neutrality by 2050.

Putting a spotlight on ESG topics will help enhance public awareness and understanding, which is what Cyberport has been doing in the past year. We shared our spaces with JLL Hong Kong to host **Journey to Zero Carbon with Technologies** in December 2021 to provide attendees insights on how to apply technologies effectively to reduce carbon emissions. Furthermore, we hosted the **Cyberport FinTech for ESG Conference 2021** to allow businesses to explore how to enhance efficiency when implementing ESG measures, as well as “Shaping a Sustainable Financial Ecosystem: How to Integrate ESG Factors with FinTech” with start-up representatives sharing how the industry is promoting global ESG and sustainable development.

共建可持續發展社群

數碼港已加入政府設立的「4T約章」，以調整其目標及行動，爭取到2050年實現碳中和。

在過去一年，數碼港不遺餘力，聚焦推動環境、社會及管治的議題，並提升公眾關注度，加強對相關範疇的認識。於2021年12月，我們提供空間，讓香港仲量聯行舉辦「以科技實現零碳之旅」活動，向與會者分享，如何有效運用科技減少二氧化碳排放。我們還主辦了「數碼港金融科技ESG論壇2021」，讓企業探討在實施環境、社會及管治措施時，如何提升效率，以及以「打造可持續金融生態圈：如何將ESG因素與金融科技相互融合」為題的專題環節，與初創企業代表剖析行業如何推動全球ESG及可持續發展的看法。



Cyberport co-hosted “Journey to Zero Carbon with Technologies” to inspire attendees with insights on how to apply technologies effectively to reduce carbon emissions.

數碼港合辦「以科技實現零碳之旅」活動，向與會者分享如何有效運用科技減少二氧化碳排放。



Industry leaders shared insights on how newly developed data management system ESG Dashboard can enhance the efficiency of ESG report preparation at Cyberport FinTech for ESG Conference 2021.

在「數碼港金融科技 ESG 論壇2021」上，知名業界領袖分享如何利用數據管理系統 ESG Dashboard，提升編製 ESG 報告的效率。



Representatives from the Cyberport FinTech Community, PortageBay and ProMEX, discussed how start-ups could help companies seize opportunities brought by global ESG trends.

數碼港及其金融科技社群企業PortageBay及ProMEX代表探討科技初創企業如何協助企業迎接 ESG 全球趨勢所帶來的機遇。



Special Recognition 特別嘉許

RICS Awards 2021 – HKCMCL received a highly commended recognition as the “Facilities Management Team of the Year” alongside JLL Hong Kong

Together with JLL Hong Kong, Cyberport was highly commended as **Facilities Management Team of the Year** at the RICS Awards Hong Kong 2021 due to our outstanding achievements. In addition, we were the finalists for the Agency Team of the Year and Property Management Team of the Year.

2021年皇家特許測量師學會香港年度大獎——香港數碼港管理有限公司聯同香港仲量聯行，榮獲「年度設施管理團隊」獎項肯定

數碼港聯同香港仲量聯行，於皇家特許測量師學會舉辦的2021香港年度大獎中，榮獲「**年度設施管理團隊**」獎項肯定，以表彰我們的傑出成就。此外，我們也在「年度物業代理團隊」及「年度物業管理團隊」評選中入圍。

Social

Care for Tenants

Cyberport continues to strive for the wellbeing of its tenants. The COVID-19 pandemic has posed many challenges to businesses and continues to risk the health of those who operate within this community. Cyberport has contributed its efforts to alleviate the burden of its tenants throughout these difficult times, standing by the principle of fostering a healthy community.

Cyberport welcomed the Government’s measure to provide a six-month **rental concession** for Cyberport’s commercial tenants through the 6th round of Anti-epidemic Fund, to help Cyberport’s commercial tenants weather operation pressures and challenges arising from the current pandemic. From 1 April to 30 September 2022, the Government will grant a 75% rental concessions for all Cyberport office tenants, Smart-Space users in Cyberport’s main campus and Tsuen Wan, as well as retailers and restaurant operators. The rental concession is capped at 5,000 sq. ft. of rental space per tenant. A total of some 930 companies and start-ups are expected to benefit from the rental concession.

Staying true to our goal in preventing the spread of COVID-19, we have implemented appropriate measures to ensure the health and safety of our community. We utilise disinfection robots that carry out daily campus-wide disinfections, anti-epidemic coatings applied to communal areas, temperature checks at entrances to screen out individuals with symptoms and other standard safety measures. In doing so, we ensure the physical wellbeing of everyone and do our part in combatting the pandemic.

社會

關懷租戶

數碼港繼續為租戶的福祉而努力。新冠疫情為企業帶來諸多挑戰，持續威脅社群成員的健康，我們以打造健康社群為本，同時盡力減輕租戶的負擔，幫助他們渡過難關。

我們積極配合政府措施，通過第六輪防疫抗疫基金，向數碼港的商業租戶提供六個月的**租金寬減**幫助企業應對當前疫情帶來的經營壓力及挑戰。自2022年4月1日至9月30日，政府將向所有數碼港辦公室租戶、數碼港主園區及荃灣的Smart-Space用戶、零售商及餐廳經營者提供75%的租金寬減；每名租戶可享的租金寬減以租用面積5,000平方呎為上限，預計共約930家公司及初創企業將會受益。

為嚴防新冠肺炎擴散，我們已採取適當措施，以確保社群的健康與安全。我們在園區使用消毒機器人進行日常消毒，又在公共區域噴灑抗病毒殺菌塗層，並在入口設體溫檢測以篩選出有症狀的人士，還有其他常規的防護措施。以上種種，都是為確保每個人的身體健康，為抗疫出一分力。



We applied anti-epidemic coatings to communal areas on the Cyberport campus. 我們在數碼港園區內的公共區域噴灑抗病毒殺菌塗層。



We installed equipment to conduct temperature checks at all Cyberport entrances. 我們在數碼港所有入口安裝了溫度檢查設備。



Disinfection robots make their rounds on campus to perform adequate cleaning and sterilisation to avoid the spread of illnesses. 消毒機器人在園區內巡視，進行充分的清潔和消毒，避免疾病傳播。

We care for our tenants' mental wellbeing and understand the importance of beautification and accessibility to promoting good mental health. Cyberport constructed a new Lotus Flower Pond within its campus, which provides a recreation area for both Cyberport occupants and visitors to relax and rest. At the Arcade, we adopted **pet friendly measures** to increase accessibility and convenience for pet owners.

我們亦關心租戶的心理健康，明白富美感的空間、無障礙的環境，能有益身心健康。數碼港在園區新建一個蓮花池，讓數碼港用戶及訪客有一個放鬆及休憩的區域。至於商場，我們採取了對**寵物友善的措施**，為寵物主人提供更多便利。



An array of flora and fauna surrounding the newly constructed Lotus Flower Pond.
新建成的蓮花池周圍有一系列植物增加綠化空間。

Care for Our Staff

COVID-19 has impacted multiple facets of our lives, which has compelled many organisations to reassess their working practices. There is no doubt that Cyberport has demonstrated progress to improve employee work-life balance and health by implementing work from home arrangements. We also offer reimbursement for employees who conduct the COVID-19 test at private laboratories and/or purchase Rapid Antigen Tests to alleviate their financial burden. To align with the Government's efforts in vaccinating everyone in the community, we encourage our staff to make their vaccination appointments and provide them with one day paid leave to recover. We will closely monitor the COVID-19 situation and have appropriate measures to allow our employees to work in a safe and positive environment.

Training workshops and programmes are attended by Cyberport employees to ensure proper procedures are followed and that they are equipped with the necessary skills to meet day-to-day demands of their positions. Topics on training events include data privacy, safety and emergency and IT security. Cyberport actively assesses the adequacy and effectiveness of the training programmes to further refine the content and to continue developing our talent pool.

關愛員工

新冠肺炎影響生活日常，令許多機構重新評估其工作模式。無疑，數碼港通過實施居家辦公安排，在改善員工工作與生活的平衡，以及健康方面卓有成效。我們亦為在私人實驗室進行新冠病毒檢測及／或購買快速抗原測試的員工提供報銷，以減輕其經濟負擔。為配合政府推動社群全員接種疫苗，我們鼓勵員工預約疫苗接種，並向他們提供一天的有薪假期作休養。我們將密切關注新冠疫情，同時採取適當的措施，為員工營造安全及良好的工作環境。

數碼港員工亦參加培訓工作坊及活動，以確保遵守適當的程序，及具備必要技能以滿足其職務的日常需要；培訓主題包括數據私隱、安全與應急，以及資訊科技安全。數碼港積極評估培訓活動是否充實及有效，以建立更全面的培訓內容，支持持續培育人才。

Serving the Community through Technology

As Hong Kong's premier tech epicentre, Cyberport strives to serve the community through its use of innovative technology. Whether it is to support businesses, green initiatives or charities, technology is utilised to support our community.

The **iAM Smart Sandbox Programme**, implemented by Cyberport and the Office of the Government Chief Information Officer (OGCIO), has continued to support its benefactor companies and businesses this year. Member companies grew and exceeded 300 entities, including 230 companies from the financial and FinTech sector. The programme has successfully helped seven organisations roll out iAM Smart enabled services, including five financial service organisations. Service to member companies has also extended to cover free technical training, where 10 training sessions were held as of 31 March 2022.

We are also committed to supporting community start-ups with their innovative solutions, for example through 5G technology. We are providing free development kits to help shorten start-ups' development time of 5G solutions, as well as free exhibit areas to allow them to showcase their 5G solutions in our CyberLab. In addition, we are coordinating with telecommunication operators to provide opportunities for the commercialisation of 5G solutions to enhance overall lifestyle and business applications. Other than entertainment and F&B projects, start-ups have also utilised 5G in green technology projects. For example, the high speed and low latency of 5G has enabled Carbon World, a green technology company, to upgrade its self-developed PET bottle recycling machines. With the help of 5G, the bottle identification process is shortened from twenty to five seconds. The new technology has also made real-time machine inspections possible. Advancements enabled by technology such as this one, has helped make recycling more efficient and encouraged individuals to "go green" in their everyday lives. Further to this green technology example, different 5G rental cases have been facilitated for the use of our community members during the year.

In the spirit of giving back to the community, we held several **Corporate Social Responsibility** related events to support various initiatives. These events included ones with the theme of innovation and charity events such as Yan Oi Tong's Charity Walk Day, where more than 1,000 individuals attended.

Undeterred Connections

Despite the pandemic limiting gatherings and events, we were able to follow proper social distancing regulations while maintaining strong community bonds and connections. **CyberLab** is a platform for technology companies and start-ups in the Cyberport community to showcase their I&T products and solutions. Cyberlab successfully organised 98 visits to connect start-ups and industry members with proper social distancing in place. Showcases were divided into four major areas, namely esports, green, health and robotics, with the goal of providing a spotlight and additional support to these ventures. A new "**Live Stream Experience Zone**" – a venue for livestreaming performances and seminars was established in December 2021. "CyberArena" has also been upgraded with enhanced safety and entertainment technologies. The fire protection system was enhanced after renovation, with the addition of new sprinkler pipes, which improved safety measures of the venue.

以科技服務社群

作為香港重要的科技中心，數碼港致力使用創新科技服務社群。無論是支持企業、綠色倡議或慈善，始終以科技支持社群為初心。

由數碼港與政府資訊科技總監辦公室實施的「**智方便**」**沙盒計劃**繼續為其贊助公司及企業提供支持，現時，成員已增至300多間公司，當中230間來自金融及金融科技領域。該計劃成功幫助七間機構推出「智方便」賦能服務，其中包括五間金融服務機構。而向成員公司提供的服務，亦擴展至涵蓋免費的科技培訓，截至2022年3月31日，已成功策劃10場培訓課程。

我們致力透過5G科技，支持社群初創企業的創新解決方案。數碼港提供免費的開發工具，縮短初創企業開發5G解決方案的時間，並提供免費的展區，讓初創企業可於CyberLab上展示其5G解決方案。此外，我們正與電訊服務供應商商討，提供讓5G解決方案商業化的機會，以提升用戶整體生活方式和商業應用的效率。除娛樂及餐飲項目外，初創企業亦於綠色科技項目中使用5G科技；例如，高速、低時延的5G特性，令綠色科技公司Carbon World得以升級其自主開發的膠瓶回收機；藉助5G網絡，空樽識別程序的時間由二十秒縮短至五秒，又能實時監察運作情況。此類科技帶來的進步，有助於提高回收效率，鼓勵個人在其日常生活中「奉行環保原則」。除此項綠色科技的例子外，年內我們已促成不同的5G網絡租賃案例，以供我們的社群成員使用。

本著回饋社群的精神，我們舉辦多場**企業社會責任**相關的活動，以支持不同的計劃，當中包括以創新及慈善為主題的活動，例如「仁愛堂慈善步行日」，超過1,000人參加了該活動。

聯繫無間

儘管疫情限制聚集及活動，我們仍然能够在遵守適當社交距離規例的同時，建立緊密的社群連結及聯繫。**CyberLab** 是一個供數碼港園區的科技公司及初創企業展示創科產品及解決方案的平台。在採取適當社交距離措施的前提下，CyberLab成功組織98場參觀活動，讓初創企業與行業成員進行配對。展示活動場館被劃分成四個區域，包括電子競技、環保、健康及機械人，旨在為這些新興行業提供曝光機會及額外支持。於2021年12月，全新的**Live Stream Experience Zone**正式對外開放，可舉行直播表演及舉行研討會。電競場地CyberArena翻新後，採用升級的安全及娛樂科技，並為消防系統加裝新的灑水裝置，加強場館的保護。



The Live Stream Experience Zone extends outreach to audiences on virtual platforms.
直播體驗區在虛擬平台上向觀眾延伸。



CyberLab showcases innovative solutions from the Cyberport community.
CyberLab展示數碼港社群內的創新解決方案。

Other details on the social impact created by Cyberport in realising its public missions are covered in different sections of this report. For more details, please refer to the respective "Public Missions" sections.

Corporate Governance

Cyberport places corporate governance at the core of its operations and instills accountability, transparency, fairness, ethics and integrity as the cornerstones of its corporate governance framework. A comprehensive governance structure has been established consisting of the Board of Directors and six Board Committees to monitor and oversee relevant matters of Cyberport on behalf of the Board, while an internal audit team was set up to review the controls sufficiency, effectiveness and efficiency of operations and compliance with in-house policies, as well as relevant laws and regulations. There is a wide range of expertise and backgrounds within the Board of Directors, enabling Cyberport to have specialised insights and knowledge to handle various aspects of its operations. Newly appointed Board Members are given a tailored induction programme to familiarise themselves with Cyberport's objectives, business, major developments and other specific directorial duties. Furthermore, policies on corporate governance are in place, including a Code of Conduct, Conflict of Interests and Whistleblowing Policy to lay out responsible and conscionable behaviours to be enacted at the workplace. For more details on Cyberport's corporate governance practices, please refer to the Corporate Governance Report on pages 76 to 93.

Looking Forward

Cyberport looks forward to continuing the ESG journey in creating a sustainable and green future. Our upcoming **eco-friendly initiatives**, including the solar power system project at Cyberport 3 and 4A and the Cyberport 5 Expansion Project will further our commitment to elevate the standards and operational strategies to becoming an environmentally and socially conscious enterprise. Stay tuned for more exciting news to come, as we venture into another chapter of innovation and entrepreneurship.

有關數碼港透過實踐公眾使命所產生的社會效益，載於本報告其他章節。更多詳情，請參閱各自的「公眾使命」章節。

企業管治

數碼港以企業管治為營運核心，並以問責性、透明度、公平性、道德操守和誠信作為其企業管治架構的基石。由董事局以及六個董事委員會組成的全面管治架構，協助董事局監察和監督數碼港的相關事項，同時成立了內部審計團隊，以審查監管是否充分、營運的有效性和效率以及是否已遵守內部政策和法律法規。董事局擁有廣泛的專業知識和背景，使數碼港在處理運營中的各個方面的問題時都可以運用其專業的見解和知識支持。新獲委任的董事局成員均獲提供特為其而設的就職計劃，以熟悉數碼港的目標、業務、主要發展和其他特定的董事職責。此外，我們亦制定了一系列的企業管治政策，包括行為準則、利益衝突和舉報政策，以制定在職場的負責任和合乎情理的行為準則。有關數碼港企業管治實踐的詳情，請參閱「企業管治報告」（第76至93頁）。

展望未來

數碼港期待繼續於ESG範疇發展，打造可持續發展及綠色未來。我們即將實施的**環保措施**，包括數碼港3座及4A座的太陽能發電系統項目，以及數碼港第五期擴建計劃；將繼續實踐我們改善營運策略及提升標準的承諾，以成為一間重視環保和具有社會責任的企業。我們即將開啟創新創業的新篇章，敬請期待更多令人振奮的新消息。