

**Press Release**  
**For Immediate Release**

## **Cyberport and Digital Policy Office Co-organised**

### **“AI + Civil Services Technology Forum”**

*Building a Government-Enterprise Collaboration Platform to Accelerate Digital Transformation of Public Services*

**Hong Kong, 8 August 2025** -- Cyberport and the Digital Policy Office (DPO) jointly organised the **“AI + Civil Services Technology Forum”** today, themed **"Smart Governance Era: Digital Agents & Smart Meetings for Efficiency"**. The event attracted over 1,300 representatives from various sectors, including around 80 policy bureaus and government departments, marking an unprecedented scale and demonstrating the Government's strong commitment to the application of innovative technologies. 16 technology companies were invited to participate, including 10 from Cyberport, showcasing their cutting-edge artificial intelligence (AI) solutions to government representatives. These solutions covered voice recognition, automatic summarisation, virtual assistants, and collaboration systems, promoting the integration of innovative technologies in the public service sector.

The forum aims to build a platform for exchange and collaboration between the Government and enterprises, facilitating alignment between tech companies' innovative projects and government needs, thereby accelerating the digital transformation of civil services. This event also underscores Cyberport's pivotal role in advancing AI innovation and application in Hong Kong, leveraging the computational power of its robust AI Supercomputing Centre, a comprehensive AI ecosystem, and extensive entrepreneurial support services to help start-ups in expediting technology research, development, testing, and commercialisation. Additionally, by establishing a communication platform with government departments, the forum promotes the optimisation of administrative processes and enhances the quality of public services, steering Hong Kong toward a more efficient and intelligent future.

**Ir Tony Wong, Commissioner for Digital Policy**, stated, “In response to the rapid development of AI, the Government must proactively adopt smart technologies to boost work efficiency and enhance the citizen experience, ensuring that public services stay current and progressive. Through the series of promotional activities under the ‘AI+ Civil Services’ theme, we aim to promote the wider adoption of AI across government departments. Additionally, the Smart Government Innovation Lab under the Digital Policy Office recently launched the ‘AI+ Tool and Solution Catalogue’, featuring a wide range of AI solutions from the innovation and technology industry, paving the way for a smarter government.”

**Dr Rocky Cheng, CEO of Cyberport**, stated, “This forum has created a direct platform for start-ups to engage with the Government, offering opportunities for outstanding tech companies to showcase their innovative solutions to various government departments. The

goal of this event is to generate tangible business opportunities for them and to explore together how AI can enhance administrative efficiency. Cyberport will continue to serve as Hong Kong's digital tech hub and AI accelerator, build a robust innovation and technology ecosystem to assist start-ups in transforming their technology into commercial successes. At the same time, we aim to promote application of innovative technologies in public services to advance Hong Kong's digital economy.”

Government and industry representatives shared insights on relevant technology application scenarios at the forum. The invited tech companies presented their innovative solutions, including voice-to-text, AI virtual assistants, automatic meeting summary generation, and chatbots, demonstrating how these technologies can effectively enhance operational efficiency in practical settings. The Digital Policy Office has included these solutions in its “AI+ Tool and Solution Catalogue”, providing opportunities for their application across various service sectors. For example, Cyberport start-up **CreateCol's** Oak solution automatically converts meeting recordings into accurate notes and summaries, supporting over 100 languages. With its interactive "AskAI" feature, users can quickly ask questions and get key information from the meeting content. **T&Y Smart Tech** demonstrated meeting transcription with over 95% accuracy through advanced speech recognition technology, generating real-time meeting minutes. **VoiceAI** Technologies' ConVoice solution converts speech from multiple languages into text and operates entirely offline to ensure data privacy. These solutions significantly streamline meeting workflows for public service departments, boosting operational efficiency.

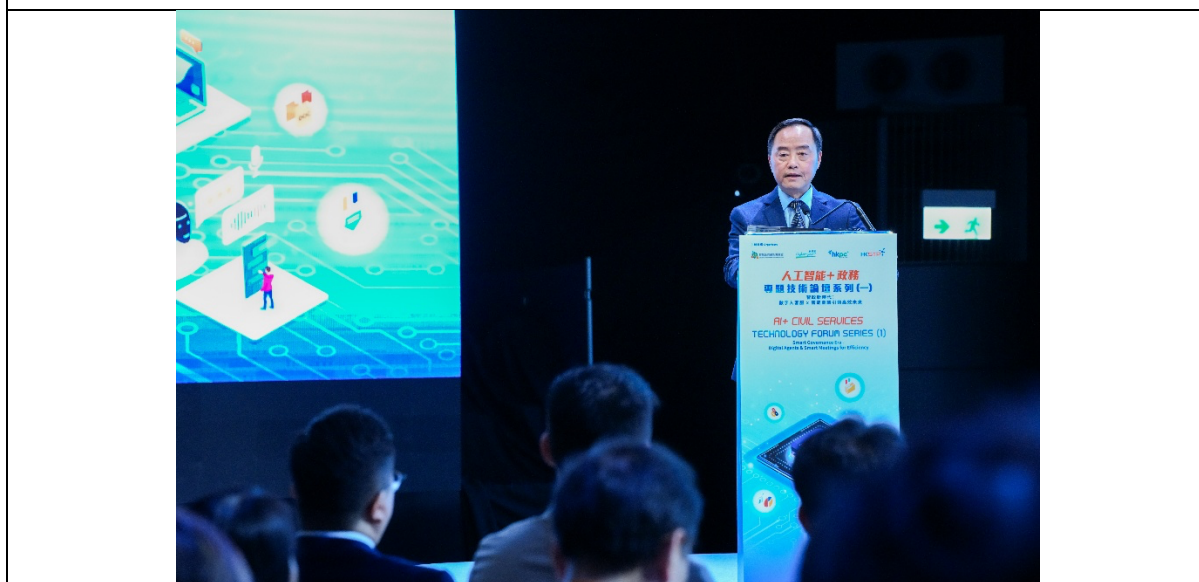
Cyberport is committed to building a robust AI ecosystem, accelerating the innovation, R&D, and application of AI in Hong Kong, while providing comprehensive support to related start-ups from technology development to commercialisation. Cyberport houses Hong Kong's largest AI Supercomputing Centre, providing powerful computing infrastructure for enterprises. With the Government's HK\$3 billion AI Subsidy Scheme, Cyberport supports companies in using high-performance computing resources at preferential rates, lowering barriers to technology implementation. The soon-to-be-completed Cyberport 5 will also feature high-density, high-performance data service platforms, offering strong technical support for AI applications. Additionally, Cyberport has dedicated teams offering matching services for innovation and technology companies, assisting with the entire process—from technology screening and requirement analysis to practical implementation—alongside various proof-of-concept programmes to help start-ups successfully transform their innovations into commercial applications.

Cyberport will continue to organise various AI technology matching events, including the “AI + Civil Services Technology Forum”, covering multiple fields such as smart cities, education technology, medical innovation, and ESG, further facilitating collaboration channels among government, businesses, and industry. By fostering an open, collaborative, and innovative ecosystem, Cyberport aims to expand the application of AI and digital technologies across various sectors, ensuring AI benefits all levels of society and reinforcing Hong Kong's pivotal role as an international I&T and data hub.

Please click [here](#) to download high-resolution photos and videos. Click [here](#) to download Cyberport campus photos and video footage.



Cyberport and the Digital Policy Office jointly organised the “AI + Civil Services Technology Forum”, facilitating alignment between tech companies’ innovative projects and government needs, thereby accelerating the digital transformation of civil services.



**Ir Tony Wong, Commissioner for Digital Policy**, stated in his speech that in response to the rapid development of AI, the Government must proactively adopt smart technologies to boost work efficiency and enhance the citizen experience, ensuring that public services stay current and progressive. He expects that through the series of promotional activities under the ‘AI+ Civil Services’ theme, to promote the wider adoption of AI across government departments.



**Dr Rocky Cheng, CEO of Cyberport**, stated that this forum has created a direct platform for start-ups to engage with the Government, allowing them to showcase their innovative solutions to various government departments. This initiative aims to generate tangible business opportunities while promoting the application of innovative technologies in public services, thereby advancing Hong Kong's digital economy.



## Appendix: Participating Cyberport Community Companies

Company Name	Company Description
<b>CreateCol Limited</b>	CreateCol is a forward-thinking organisation committed to advancing workplace productivity through cutting-edge AI-driven solutions. With over 8 years of collective expertise, the company leverages generative AI and machine learning to build scalable, human-centric products. Trusted by esteemed clients in diverse Hong Kong sectors like broadcasting and legal, it is a leader in AI-driven workplace transformation. The strategic partnership with AWS and active event participation have shown its capabilities to over 1,000 participants.
<b>iFlytek</b>	<p>The company's business includes intelligent application systems, software for voice and speech recognition and conversion, computer software design service and computer programming services. For many years the company has been committed to providing cornerstone technical research in the field of computer software, and has developed technologies to support online commodity transactions, while offering various services in advertising, online trading, marketing, and computer database information system through platform, websites.</p> <p>The company offers telecommunication services, namely, wireless telephone services, wireless telephony and wireless broadband communications services for the transmission of voice and data, as well as consulting in the field of telecommunication services, specifically the transmission of voice, data, and documents via telecommunications networks.</p>
<b>Inspur Cloud Service</b>	InspurCloud Hong Kong, a subsidiary of Inspur Group, serves as a key node in the distributed heterogeneous intelligent cloud for overseas markets. It provides AI computing power, model training, and full-stack cloud services (IaaS, PaaS, SaaS) through its elastic scheduling platform and "One Cloud, Multiple Chips" technology, which supports diverse CPU architectures. Committed to data security compliance with Hong Kong regulations, it integrates with Cyberport to build computing clusters, driving digital transformation in finance, healthcare, and other industries. Leveraging Hong Kong's international edge, it expands global markets through its Hairo intelligent agent ecosystem, aiming to make Hong Kong a global AI hub.
<b>VoiceAI</b>	VoiceAI Technologies develops full-stack intelligent speech

<b>Technologies Hong Kong Limited</b>	products and solutions, built upon its proprietary core of audio processing and speech analytics. The company provides speech-based products and services to industries such as finance, public security, government, automotive, and IoT, with tailored applications for security and risk management, enterprise services, and smart cockpits.
<b>Laipic AI Technology Company Limited</b>	LAiPIC is an AIGC company. With its self-developed multimodal large model, 18 million animation data assets and a 60,000-hour precise corpus, it builds core AI competitiveness. It has two AI brands: Vinabot, which offers warm AI companion robots or visual AI agents; and InnAIO, a global expert in AI voice cloning and AI simultaneous interpretation.
<b>Set Sail Venture Limited</b>	Set Sail AI is a leading AI agent builder. It is trusted by more than 22 government departments, CLP, KMB, MTR, Casetify, and others. Set Sail AI offers 4 core products: Voice AI, Chat AI, Kiosk AI and Email AI. With Voice AI, the AI agent will be handling the inbound and outbound telephone calls. With Chat AI, the AI agent manages messaging apps such as WhatsApp, Web, Line, WeChat, etc. With Kiosk AI, the AI agent appears as a digital avatar physically located in the kiosk. With Email AI, the AI handles the master email account and drafts all the emails need replies.
<b>T&amp;Y Smart Tech Limited</b>	T&Y Smart Tech Limited is a national high-tech enterprise and a “Specialised, Refined, Distinctive and Innovative” enterprise in Shanghai. It provides efficient and flexible customised computing power services to the three major telecom operators (China Telecom, China Mobile, and China Unicom) as well as clients across multiple sectors. Its next-generation 5G audio-visual AI intelligent-agent solutions have implemented a full-stack “computing + application” service model in customer service, surveillance & recognition, and quality-control management for industries spanning government affairs, finance, entertainment and media, consumer goods, education, industrial manufacturing, smart cities, and the low-altitude economy.
<b>Votee AI Limited</b>	Votee AI is a technology firm rooted in Hong Kong and serving the Greater Bay Area, dedicated to enhancing the efficiency and intelligence of public services and large-scale enterprises. It specialises in developing government- and enterprise-grade AI applications built on state-of-the-art Chinese Language Models,

	<p>with market-leading capabilities in both Cantonese and Mandarin.</p> <p>Its core mission is to empower organisations by transforming complex language data into clear, actionable insights. It is uniquely positioned to serve the Hong Kong government because the foundational technology is built with a deep, native understanding of the Cantonese language—from formal discourse to colloquial slang.</p> <p>This local specialisation is complemented by its proven track record in Mainland China, where its technology powers mission-critical applications for leading enterprises. This cross-border experience demonstrates its capability to deliver robust, scalable AI solutions for diverse and demanding operational needs, ensuring its systems are both technologically advanced and battle-tested.</p> <p>Votee AI's expertise in secure, scalable AI deployment is globally recognised. The team has been invited to share insights at premier conferences like Huawei Developer Conference, AWS re:Invent and NVIDIA GTC. They are committed to bringing this unique combination of global expertise, local insight, and cross-border experience home to support the Hong Kong SAR Government's digital transformation journey.</p>
<b>Asiabots Limited</b>	<p>Asiabots is renowned for its Natural Language Processing (NLP), Text-to-Speech (TTS), and Automatic Speech Recognition (ASR) engines, which can process multiple languages including Cantonese, Mandarin, and English, as well as synthesize voices with various tones. The company's innovative three-in-one AI solution suite includes its Voicebot, A.I. Ambassador, and Chatbot. In 2021, Asiabots' technology solutions have become increasingly diverse and have been further refined to address the specific pain points and needs of various industries.</p>
<b>MatrixSense AI Group</b>	<p>MatrixSense AI Group is a leading enterprise AI consultancy and technology company, recognized by Forbes and Taier, and a recipient of the prestigious ICT Award. Specializing in proprietary AI and generative AI technologies, MatrixSense enables businesses to transform operations with agentic workflows, digital human solutions, and intelligent automation. With a team of over 100 AI experts and engineers, the company has delivered scalable, ROI-driven solutions to more than 200 enterprise-grade clients across Asia. MatrixSense is trusted for its innovation, R&amp;D</p>

	excellence, and ability to translate cutting-edge AI into real business impact.
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For media enquiries, please contact:

**Cyberport**

Name: Alison Leung

Tel: ( 852 ) 3166 3983

Email: [alisonleungws@cyberport.hk](mailto:alisonleungws@cyberport.hk)

**A-World Consulting**

Name: Dan Kwong

Tel: ( 852 ) 3520 2223

Email: [dan.kwong@a-world.com.hk](mailto:dan.kwong@a-world.com.hk)

**About Hong Kong Cyberport**

Wholly owned by the Hong Kong Special Administrative Region (HKSAR) Government, Cyberport is Hong Kong's digital tech hub and AI accelerator, with a vision to empower industry digitalisation and intelligent transformation, to promote digital economy and AI development, and to foster Hong Kong to be an international AI, innovation and technology (I&T) hub. Cyberport gathers over 2,200 companies, including 5 listed companies and 7 unicorns. One-third of onsite companies' founders come from 26 countries and regions, while Cyberport companies have expanded to over 35 global markets.

Cyberport, with Hong Kong's largest AI Supercomputing Centre and AI Lab as the engine, has been building the AI ecosystem with industry-leading AI companies and around 400 AI and data science start-ups. Through development of tech clusters, namely AI, data science, blockchain and cybersecurity, Cyberport empowers industries across smart city and government, banking and finance, digital entertainment, culture and tourism, healthcare, education and training, property management, construction, transportation and logistics, green environment and more, while hosting Hong Kong's largest FinTech community. Commissioned by the HKSAR Government, Cyberport has implemented proof-of-concept and sandbox schemes, subsidisation for digital tech adoption, industry tech training and start-up incubation, to drive technology R&D, translation and commercialisation, thus propelling digital transformation and intelligent upgrade across industry and society.

Also as Hong Kong's key incubator, Cyberport supports entrepreneurs with funding and office space, extensive networks of enterprises, investors, technology corporations and professional services for business growth and expansion to Mainland China and overseas markets, all-round facilitation for landing in Hong Kong, talent attraction and cultivation, ready as a launchpad to take start-ups in any stages of development to the next level.

For more information, please visit <https://www.cyberport.hk/en>